



greater victoria
coalition to end
homelessness

hope has found a home

Annual Report

2016/17

THE COALITION TO END HOMELESSNESS

The solutions to end homelessness are as diverse as homelessness itself, and we all have a role to play in ending homelessness. The Greater Victoria Coalition to End Homelessness Society (Coalition) was formed in 2008 with a mission to end homelessness in Greater Victoria. The Coalition consists of service providers, non-profit organizations, all levels of government, businesses, postsecondary institutions, the faith community, people with a lived experience of homelessness, and members of the community. This diverse membership is referred to as Coalition Stakeholders.

Our Vision:

A Region Without Homelessness

Our Mission:

1. To ensure appropriate solutions are in place to serve those individuals experiencing chronic homelessness in the capital region.
2. To ensure all people facing homelessness in the Capital Region have access to safe, affordable, appropriate, long-term housing.



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FROM THE CO-CHAIRS



The Coalition's 2016 AGM was a watershed moment in the history of the organization. At that time, the recommendations from the Governance Review Committee led by Ted Hughes were implemented, the Coalition's focus shifted from study to action, and we began down a path of even deeper and more meaningful collaboration with our members and stakeholders. Over this past year, the results of this deep collaboration could be felt throughout the community and, in particular, in the lives of those experiencing chronic homelessness.

Through the hard work of Coalition stakeholders and the leadership of our amazing staff, the Regional Housing First Community Plan Phase One was implemented. This implementation included a request for proposals for the first round of the \$60 million Regional Housing First Program. This RFP resulted in the funding of two proposals with a combined 113 net new units including 50 units for people experiencing chronic homelessness.

A second and very important initiative that was completed in the past year was the work and recommendations of the Priority One Task Force. This task force was a recommendation of the Governance Review Committee which suggested the Coalition, along with its stakeholders, pay particular attention to those people experiencing chronic homelessness who also have additional needs, including those who have been barred from housing and shelters. The approach of the task force was to assess the ways in which gaps in the housing ecosystem could be filled to ensure partners are meeting a continuum of needs and that no one is any longer deemed 'hard to house.'

The Task Force looked at the characteristics and tracked the housing situations of 74 unique individuals over the course of a year and set a goal of housing at least 25 of those people. At the end of the Task Force mandate, March 31st 2017, 29 people had been successfully housed. Community Plan Phase Two makes recommendations for capital projects and system improvements to help ensure that the remainder of the 74 – and others with characteristics like them – can be successfully housed in the region's housing ecosystem.

As co-chairs we are thankful for the opportunity to participate on the board of directors as well as to have been part of the Priority One Task Force. But our deepest gratitude goes to those we sit around the table with: our staff, our partner agencies, and all of the people doing the important work of realizing the Coalition's vision of A Region Without Homelessness.

A handwritten signature in black ink, appearing to read 'L. Helps'.

Lisa Helps
Co-Chair

A handwritten signature in black ink, appearing to read 'Ian P. Batey'.

Ian Batey
Co-Chair

FROM THE EXECUTIVE DIRECTOR



In many ways this has been a difficult year for the community. The overdose crisis continues to wreak havoc across the region, rents continue to increase and the vacancy rate remains stubbornly low. At the same time, we are seeing disproportionate growth in the numbers of Indigenous Peoples accessing emergency shelter services, the Point in Time Count identified that almost 50% of those surveyed had their first experience of homelessness before their 25th birthday, and we continue to see a need to support individuals and families before a homelessness event takes place, particularly in more rural communities and on the Gulf Islands.

I don't mention these ongoing challenges to overwhelm or to take away from our collective successes. I do it to acknowledge the context for many individuals still working to secure long-term, appropriate housing and supports and those who are still fighting every day to hold onto their existing housing in an increasingly unaffordable market. I do this also to renew and re-focus our collective commitment to A Region Without Homelessness.

In many ways this has also been an incredible year for the community. The Coalition continued to shift toward targeted, strategic actions to enhance the effectiveness of the housing, health and social support system at meeting the unique and dynamic needs of those experiencing homelessness. A few highlights include creating an engagement framework and toolkit to support a stakeholders in engaging those experiencing homelessness; working with housing and service providers to support additional positive exits for individuals in existing supportive housing, while also encouraging greater stability for those accessing housing and services; and, supporting the continued implementation of the Regional Housing First Program.

In addition to the ongoing work addressing the systemic and structural drivers of homelessness, Coalition Stakeholders have come together to provide housing and support services to 111 individuals experiencing chronic homelessness. This significant and collective effort has resulted in the lowest number of chronically homeless shelter users since 2010/11!

The next steps will include the Coalition and Stakeholders working to develop critical tools in support of collaborative efforts to address homelessness. These include a region-wide homelessness management information system and an enhanced coordinated assessment and access system. These two important initiatives, when working together, will form the foundation of a better coordinated system-wide response to the individual needs of those experiencing homelessness.

I wish to conclude by acknowledging the considerable work of the Board of Directors, Coalition Stakeholders and staff. None of this work would be possible without your continued commitment and I am honored to support the collective activities and initiatives of such a strong and dynamic organization dedicated to enabling members in coming together around solutions to homelessness.

A handwritten signature in blue ink, consisting of a stylized 'D' and 'E' followed by a horizontal line.

Don Elliott
Executive Director

2008 2009 2010 2011 2012

Coalition formed as a result of the Mayor's Taskforce on Homelessness Report

PROJECTS

Three Assertive Community Treatment (ACT) outreach teams launched

Victoria Integrated Community Outreach Team (VICOT) created

PUBLICATIONS
Coalition Report on Housing and Supports 2008/09 published.

PROJECTS

Victoria Steering Committee on Homelessness merged with Greater Victoria Coalition to End Homelessness.

PUBLICATIONS
Report on Housing & Supports 2009/10

A Plan to Prevent Homelessness

PROJECTS

Streets to Homes pilot program launched

Homelessness Prevention Fund created

PUBLICATIONS
Housing & Harm Reduction: A Policy Framework for Greater Victoria

Hungry and Homeless in Greater Victoria: Report on Housing and Supports 2010/11

Finding Our Path: Aboriginal Housing and Homelessness

PUBLICATIONS
Quiet Crisis: Report on Housing & Supports 2011-12

Housing Procurement Action Plan

Solving Homelessness in British Columbia's Capital Region: A Community Plan

PROJECTS

Centralized Access to Supported Housing (CASH) launched

2013 2014 2015 2016 2017

PUBLICATIONS

Facing Homelessness: Report on Housing and Supports 2012/13

Housing & Homelessness in Greater Victoria

Greater Victoria Street Survival Guide

Homelessness Research Plan: 2013 - 2018

PROJECTS

Speakers Bureau launched

PUBLICATIONS

The Cycle of Impossibility: Pathways into and out of Family Homelessness

Patterns of Homelessness in Greater Victoria

One Night Only: Facility Count 2014

Greater Victoria Street Survival Guide (updated)

PROJECTS

Youth Homelessness Checklist project launched

PUBLICATIONS

Youth Pathways In and Out of Homelessness in the Capital Region

Creating Homes, Enhancing Communities

Report on Housing & Supports 2015/16

Greater Victoria Street Survival Guide (updated)

PROJECTS

Vote Housing Campaign launched

Aboriginal Coalition to End Homelessness created

Governance Review completed

PUBLICATIONS

Strategic Plan 2016-2021

Business Plan 2016/17

Community Plan: 2016-2021

Greater Victoria Street Survival Guide (updated)

PROJECTS

Regional Housing First Program announced

Priority One Task Force formed

PUBLICATIONS

Talking with Each Other: Internal Communications Framework

Business Plan 2017/18

Language and Conduct Protocol

Community Plan: Phase 2, Year 1

Housing Project Support & Coalition Expansion: An Outreach & Engagement Strategy

Greater Victoria Street Survival Guide (updated)

PROJECTS

Process Mapping completed

Youth Task Force formed

Secured long-term City of Victoria funding

Priorities

The Coalition has identified five top priorities to focus on through 2021. By concentrating efforts in these five key areas, the Coalition can ensure that it will collectively work toward a vision of A Region Without Homelessness.

Funding Effectiveness

Provide recommendations for the distribution of capital and health/social support resources based on identified community need and priorities.

System Effectiveness

Create the opportunity to develop a more effective health, social support and housing system for addressing chronic homelessness in the Capital Region.

Inclusiveness

Support the advancement and engagement of Indigenous Peoples, those with a lived experience of homelessness, and community members/groups.

Evidence-Based Reporting

Support Coalition stakeholders in the development and implementation of evidence-based policy and programs and effective reporting on issues related to homelessness throughout the Capital Region.

Building Capacity

Develop a Coalition staff support that is efficient and open to growth, is able to build and leverage core competencies, is innovative and enterprising, and enables and facilitates.

Implementation

The identified priorities will inform and guide all stages of the plan, from strategic change through to system sustainability.

Phase 1 (2016/17): Rapid, Visible and Meaningful Change

The region has come together through the development of the Coalition's Five-Year Strategic Plan 2016/17 – 2020/21 and in establishing the clear vision of A Region Without Homelessness. This is a significant shift to leveraging available opportunities and demonstrating leadership in addressing chronic homelessness. Added financial resources from all levels of government presents a significant opportunity to collaboratively work toward rapid, visible and meaningful change within the region. The focus of this first phase was on recommendations from the Process Mapping Project and the Coalition's Priority One Task Force.

Phase 2 (2017/18 – 2019/20): Housing and Health/Social Support System to End Homelessness

Building off of the momentum from Phase 1, the region is focusing on deeper long-term changes to the housing and health/social support system. This is the most critical and challenging part of the overall plan. At this stage, the region is better able to anticipate opportunities and challenges across the housing and health/social support system.

The region also has a better understanding of how individuals throughout the system could access more coordinated services, be better prioritized based on needs, and experience more effective and positive success-based housing and support service transitions. Ultimately, this will ensure fewer gaps across the system of care and promote greater housing stability for individuals experiencing chronic homelessness. This will also include additional emphasis on prevention in combination with strategic supply-side interventions, advocating for long-term policy changes and funding stability, and ensuring resources are focused on supporting the most vulnerable individuals.

Phase 3 (2020/21) – Fine Tuning and System Sustainability

The final year of the plan will fine-tune and make the adjustments necessary to complete and sustain success. In all likelihood, this will include efforts to ensure ongoing monitoring and system sustainability.

Any effective system will require ongoing maintenance and a focus in the later years of this plan will be to both identify additional supply-side interventions and continue to implement system improvement strategies. All of this will undergo ongoing monitoring reported on an annual basis.

Provide recommendations for the distribution of capital and health/social support resources based on identified community needs and priorities.

Objective

To align funding streams around clear strategic priorities related to addressing chronic homelessness

Activities

Community Plan

The Community Plan contained the following objectives specific to Phase I:

1. To house and support 50 individuals experiencing chronic homelessness, and
2. To secure a total of 88 housing units through an open procurement process with an occupancy objective of 2018/19.

Homelessness Partnering Strategy

1. Call for proposals
2. Funded projects

Results

Community Plan



Homelessness Partnering Strategy

- September 1 - October 23, 2015
- Funded Projects and/or Organizations

Designated Funding Stream: Total \$531,484

Streets to Homes	\$258,394
PEERS (Core programming, Housing Worker, Research Study)	\$62,466
Process Mapping	\$40,000
Landlord Liaison	\$17,430
Engagement Framework and Toolkit	\$39,037
Homelessness Management Information System	\$21,203
Regional Housing First Strategy	\$52,546
Peer Housing Support Project	\$21,201
Positive Housing and Support Movement (FLOW)	\$8,872
Non-eviction Policy	\$7,729
TAPS	\$2,606

Aboriginal Funding Stream: Total \$261,682

Cool Aid	\$124,854
Victoria Native Friendship Centre	\$78,040
Our Place	\$58,788

SYSTEM EFFECTIVENESS

Create the opportunity to develop a more effective health, social support and housing system for addressing chronic homelessness in the Capital Region.

Objectives

- To examine the ongoing need for priority project identification moving forward
- To ensure housing and support service situation 'of best fit' for individuals in existing housing
- To prevent those at-imminent-risk of homelessness from experiencing homelessness
- To prevent evictions for those currently in supportive or supported housing
- To support and enable better access to rental housing for individuals experiencing homelessness
- To identify opportunities for better system integration and effectiveness
- To better connect individuals experiencing homelessness to the most appropriate housing and support service opportunity

Activities

1. Review of Priority Housing Project List
2. Positive Housing and Support Movement (Flow)
3. Prevention
4. Landlord Liaison Project
5. System Integration and Effectiveness
6. Centralized Assessment and Access

Results

Review of Priority Housing Project List

- Process reviewed and reporting shifted to emphasize the Regional Housing First Program and the priorities identified in the Community Plan.

Positive Housing and Support Movement (Flow)

- Pilot funded through Homelessness Partnering Strategy
- Research conducted by Community Social Planning Council, including staff and tenant interviews, focus groups, and engagement session
- Report identifies personal, social, structural and systemic barriers to movement



Prevention

- Non-eviction policy
- Creation of Youth Homelessness Task Force

Landlord Liaison Project

- Pilot funded through Homelessness Partnering Strategy
- Delivery through Pacifica Housing Society

System Integration and Effectiveness

- [“PROCESS MAPPING: Housing, Health & Social Support in the Capital Region”](#) available on the Coalition website
- In partnership with the Capital Regional District
- Funded by the Homelessness Partnering Strategy
- Completed by CitySpaces Consulting



Centralized Assessment and Access

- Broadening use of the Vulnerability Assessment Tool for consistent assessment standards
- Ongoing work in system assessment, needs identification, and tool development

Support the advancement and engagement of Indigenous Peoples, those with a lived experience of homelessness, and community members or groups.

Objectives

- To support efforts related to addressing Indigenous homelessness
- To identify opportunities for peer support programming in supportive/supported housing
- To create safe and inclusive discourse at all levels of the Coalition using common language
- To better understand the capital and support service needs of individuals experiencing chronic homelessness to inform Community Plan recommendations
- To have more effective communication across all Coalition stakeholders
- To better engage community associations, organizations and other interested or relevant public stakeholders in support of homelessness interventions

Activities

1. Aboriginal Coalition to End Homelessness
2. Peer Support Housing Project
3. Language and Conduct Protocol
4. Engagement Framework & Toolkit
5. Internal Communication Plan
6. Outreach
 - Speakers Bureau
 - Outreach & Engagement Strategy
7. Street Survival Guide

Results

Aboriginal Coalition to End Homelessness

- Ongoing development of partnerships as the Aboriginal Coalition strengthens its internal capacity

Peer Housing Support Project

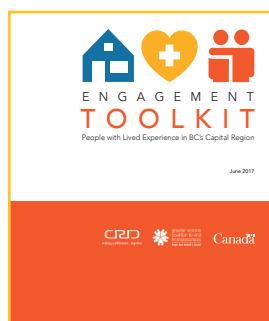
- Phases 1 & 2 to be relaunched in autumn of 2017

Language and Conduct Protocol

- “[Engagement and Language Protocol](#)” completed December 2016 and available on the Coalition website

Engagement Framework & Toolkit

- In partnership with the Capital Regional District
- Funded by the Homelessness Partnering Strategy
- Completed by CitySpaces Consulting
- Available on [Coalition website](#)



Internal Communication Plan

- “[Talking with Each Other: Internal Communications Framework](#)” completed and available on Coalition website

Outreach

- Speakers Bureau: Since 2012 the Coalition has been served by the articulate and powerful voices of the Speakers Bureau, sharing their lived experiences of homelessness, exploring solutions and celebrating their successes. The speakers bureau in 2016-17 included
 - Bernice Kamano
 - Dawna Ambers
 - Leonard James
 - Bill Krampe
 - Hilary Marks
 - Michael Woestenburg
- “[Housing Project Support and Coalition Expansion: An Outreach and Engagement Strategy](#)” completed and available on Coalition website

Street Survival Guide

- 8th edition updated with 2016 resources, published fall 2016
- print run exhausted within 8 months



EVIDENCE-BASED REPORTING

Support Coalition stakeholders in the development and implementation of evidence-based policy and program development and effective reporting on issues related to homelessness throughout the Capital Region and on the system's effectiveness.

Objectives

- To monitor system effectiveness and recommend improvements
- To identify and incorporate best/promising practices where possible
- To report out on the progress made annually

Activities

1. Monitoring Framework
2. Best/Promising Practices
3. Data Gathering
4. Tracking and Reporting

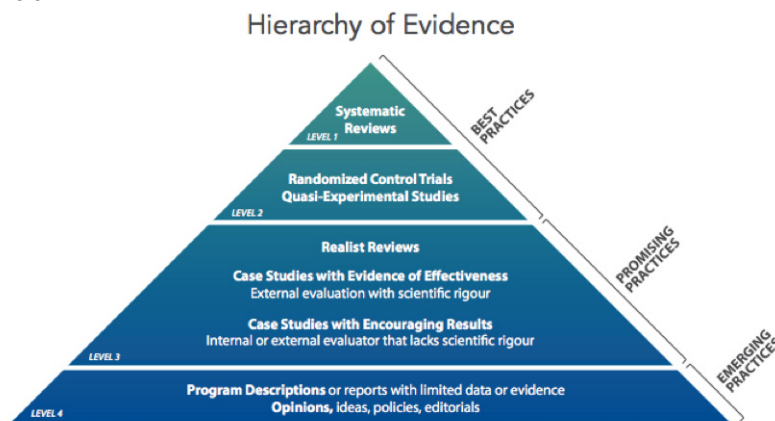
Results

Monitoring Framework

- Monitoring and Evaluation Working Group renewed
- Adopted the principles of “Measuring Impact”
- Developing framework, glossary and baselines

Best/Promising Practices

- Adopted the understanding of “[Emerging,](#)” “[Promising,](#)” and “[Best](#)” practices as outlined on the Homeless Hub¹



- Ongoing professional development and research at staff and working group levels to identify and implement appropriate practices

Data Gathering

- Baseline data needs being established for
 - Coordinated Assessment and Access
 - Homelessness Management Information System
 - Coalition reporting and evaluation

Tracking and Reporting

- [2016 Point in Time Count](#) complete and available on the Coalition website
- 2016-17 Annual Report
- Further development of the CAA and HMIS will augment the Coalition’s tracking and reporting abilities

1. Canadian Homelessness Research Network (2013): *What Works and For Whom? A Hierarchy of Evidence for Promises Practices Research*. Toronto: Canadian Homelessness Research Network Press.

Develop a Coalition staff to support stakeholders that: is efficient and open to growth, is able to build and leverage core competencies, is innovative and enterprising, and enables and facilitates.

Objective

- To best enhance the collective strengths of Coalition stakeholders through planning work, research, engagement and funding recommendations

Activities

- Staff Capacity
- Organizational Culture
- Annual General Meeting and Annual Report
- Review Coalition Business Plan and Budget.
- Secure Ongoing Funding

Results

Staff Capacity

- Reviewed core operational needs and adjusted staffing plan to meet those needs

Organizational Culture

- On-going professional development includes
 - Administrative Coordinator membership in Association of Administrative Professionals and attendance of monthly meeting
 - Executive Director attendance of BC Non-profit Housing Association “Housing Central” conference, Canadian Alliance to End Homelessness National Conference, Canadian Housing and Renewal Association National Congress

Annual General Meeting and Annual Report

- Annual General Meeting held September 19, 2017
- Annual Report published September 19, 2017

Review Coalition Business Plan and Budget

- [Business Plan](#) approved June 28, 2016 and posted on Coalition website
- Budget approved June 28, 2016

Secure Ongoing Funding

- Long-term funding secured through service agreement with the City of Victoria

INDIGENOUS HOMELESSNESS

The Aboriginal Coalition to End Homelessness (ACEH) continues to work closely with the Greater Victoria Coalition to End Homelessness in both operational and governance capacity building and activities.

Currently, these two organizations are working together to develop and deliver a pilot Peer Housing Support project funded by the Homelessness Partnering Strategy, with both Indigenous and non-Indigenous workers providing support to people transitioning out of homelessness or out of supportive and into independent housing. The reporting that results from this pilot may help shape similar program development in other communities as we identify promising practices for peer support.

At the governance level, the ACEH Executive Director sits on the GVCEH Steering Committee, and both organizations have either a board member or a staff member representing them on the other's boards, ensuring cross-communication and collaboration.

This kind of collaboration is a key value for both organizations, and is crucial for strengthening the homeless-serving system in Greater Victoria.



Fran Hunt-Jinnouchi
Executive Director
Aboriginal Coalition to End Homelessness



Artist: Evan James

HOMELESSNESS PREVENTION FUND

The Homelessness Prevention Fund (HPF) provides emergency assistance to individuals and families in financial threat of losing their housing. HPF can be accessed through outreach workers at the following partner organizations:

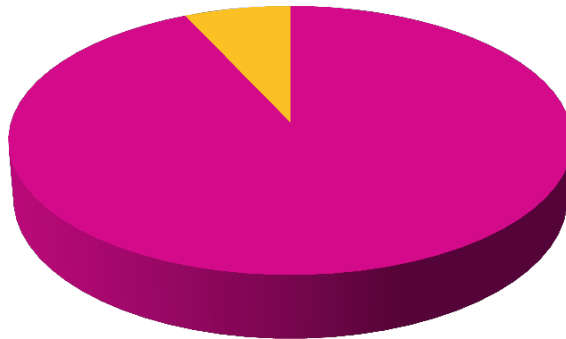
- Our Place Society
- Mustard Seed Street Church
- Victoria Native Friendship Centre
- Victoria Cool Aid Society - Rock Bay Landing and Sandy Merriman House
- Burnside Gorge Community Centre
- Together Against Poverty Society (TAPS)
- Pacifica Housing
- Society of Saint Vincent de Paul Vancouver Island

Total grants issued: 130 (91 to Individuals and 39 to Families)

Total funds distributed: \$42,883.65 (average grant = \$442)

Average grant per category:

- Rent \$474 (94%) ■
- Damage Deposit \$0 (0%) ■
- Utility \$389 (6%) ■



Funding for the Homelessness Prevention Fund (HPF) is provided by donors through the Victoria Foundation.



Independent Auditors' Report

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To the members of Greater Victoria Coalition to End Homelessness Society

We have audited the accompanying financial statements of Greater Victoria Coalition to End Homelessness Society, which comprise the statement of financial position as at March 31, 2017, and the statements of operations, changes in net assets and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

Management's responsibility for the financial statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained in our audit is sufficient and appropriate to provide a basis for our qualified audit opinion.

Basis for qualified opinion

In common with many not-for-profit organizations, Greater Victoria Coalition to End Homelessness Society derives revenue from donations and fundraising activities, the completeness of which is not susceptible to satisfactory audit verification. Accordingly, verification of these revenues was limited to the amounts recorded in the records of Greater Victoria Coalition to End Homelessness Society. Therefore, we were not able to determine whether any adjustments might be necessary to fundraising revenue, excess of revenues over expenses, and cash flows from operations for the years ended March 31, 2017 and 2016, current assets as at March 31, 2017 and 2016, and net assets as at April 1, 2016 and 2015 and March 31, 2017 and 2016. Our audit opinion on the financial statements for the year ended March 31, 2016 was modified accordingly because of the possible effects of this limitation in scope.

Qualified opinion

In our opinion, except for the possible effects of the matter described in the Basis for Qualified Opinion paragraph, the financial statements present fairly, in all material respects, the financial position of the Greater Victoria Coalition to End Homelessness Society as at March 31, 2017, and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

Report on other legal and regulatory requirements

As required by the Society Act of British Columbia, we report that, in our opinion, the accounting principles in the Canadian accounting standards for not-for-profit organizations have been applied on a consistent basis.

Victoria, Canada
August 8, 2017



Chartered Professional Accountants

AUDITED FINANCIAL STATEMENTS

Greater Victoria Coalition to End Homelessness Society Statement of Operations

Year ended March 31	2017	2016
Revenue		
Government grants (Note 6)	\$ 433,380	\$ 522,004
Contributions from other registered charities (Note 6)	156,081	141,798
Individual donations	8,736	6,296
Interest	6,145	2,268
Corporate donations	1,450	3,858
Miscellaneous revenue	2,534	1,955
Membership fees	830	1,340
	<u>609,156</u>	<u>679,519</u>
Expenses		
Amortization	2,376	3,652
Communications and consultation	2,734	88,194
Council and committee meetings	4,309	4,252
General administration	32,479	33,497
Professional fees	9,500	9,500
Programs (Note 7)	288,898	292,177
Rent	6,020	6,020
Wages and benefits	226,546	247,657
	<u>572,862</u>	<u>684,949</u>
Excess (deficiency) of revenue over expenses	\$ <u>36,294</u>	\$ <u>(5,430)</u>

See accompanying notes to the financial statements.

Greater Victoria Coalition to End Homelessness Society Statement of Changes in Net Assets

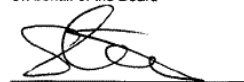
Year ended March 31	2017			2016
	Invested in capital assets	Unrestricted	Total	Total
Balance, beginning of year	\$ 5,557	\$ 254,562	\$ 260,119	\$ 265,549
Excess (deficiency) of revenue over expenses	(2,376)	38,670	36,294	(5,430)
Additions to capital assets	874	(874)	-	-
Balance, end of year	\$ 4,055	\$ 292,358	\$ 296,413	\$ 260,119

See accompanying notes to the financial statements.

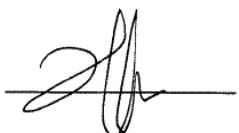
Greater Victoria Coalition to End Homelessness Society Statement of Financial Position

March 31	2017	2016
Assets		
Current		
Cash and cash equivalents	\$ 297,571	\$ 196,795
Term deposits	100,000	101,500
Accounts receivable	3,270	2,276
Prepaid expenses and deposits (Note 3)	18,338	25,021
	<u>419,179</u>	<u>325,592</u>
Capital assets (Note 4)	<u>4,055</u>	<u>5,557</u>
	\$ <u>423,234</u>	\$ <u>331,149</u>
Liabilities		
Current		
Payables and accruals	\$ 30,078	\$ 15,158
Deferred contributions (Note 5)	96,743	55,872
	<u>126,821</u>	<u>71,030</u>
Net Assets		
Invested in capital assets	4,055	5,557
Unrestricted	292,358	254,562
	<u>296,413</u>	<u>260,119</u>
	\$ <u>423,234</u>	\$ <u>331,149</u>

On behalf of the Board



Director



Director

See accompanying notes to the financial statements.

Greater Victoria Coalition to End Homelessness Society Statement of Cash Flows

Year ended March 31	2017	2016
Increase (decrease) in cash and cash equivalents		
Operating		
Excess (deficiency) of revenue over expenses	\$ 36,294	\$ (5,430)
Amortization	2,376	3,652
	<u>38,670</u>	<u>(1,778)</u>
Change in non-cash operating working capital		
Accounts receivable	(994)	1,853
Prepaid expenses and deposits	6,683	6,679
Payables and accruals	14,920	4,556
Deferred contributions	40,871	(100,135)
	<u>61,480</u>	<u>(87,047)</u>
	<u>100,150</u>	<u>(88,825)</u>
Investing		
Net change in term deposits	1,500	100,000
Purchase of capital assets	(874)	(413)
	<u>626</u>	<u>99,587</u>
Net increase in cash and cash equivalents	<u>100,776</u>	<u>10,762</u>
Cash and cash equivalents, beginning of year	<u>196,795</u>	<u>186,033</u>
Cash and cash equivalents, end of year	\$ <u>297,571</u>	\$ <u>196,795</u>

See accompanying notes to the financial statements.

Greater Victoria Coalition to End Homelessness Society Notes to the Financial Statements

March 31, 2017

2. Summary of significant accounting policies (continued)

Use of estimates

In preparing the Society's financial statements, management is required to make estimates and assumptions that affect the reported amounts of assets and liabilities, the disclosure of contingent assets and liabilities at the date of the financial statements and reported amounts of revenue and expenses during the year. Actual results could differ from these estimates.

Financial instruments

The Society's financial instruments consist of cash and cash equivalents, accounts receivable, term deposits, and payables and accruals.

Financial instruments are recorded at fair value on initial recognition and are subsequently recorded at cost or amortized cost, unless management has elected to carry the instruments at fair value. The Society has not elected to carry any such financial instruments at fair value.

Volunteers

Volunteers contribute an indeterminable number of hours to the Society across its operations. Since no objective basis exists for recording and assigning fair values to donated time, the value of this time has not been reflected in the accompanying financial statements.

3. Prepaid expenses and deposits

Prepaid expenses and deposits include amounts paid to local organizations to be distributed to individuals as part of the Homelessness Prevention Fund and the Streets to Homes programs. As of March 31, the undistributed portions of these funds were as follows:

	2017	2016
Homelessness Prevention Fund		
Our Place Society	\$ 8,609	\$ 18,761
Other	9,729	6,260
	<u>\$ 18,338</u>	<u>\$ 25,021</u>

Greater Victoria Coalition to End Homelessness Society Notes to the Financial Statements

March 31, 2017

6. Grants

The Society's major funding sources are from contributions received from other registered charities and grants received from government sources as follows:

	2017	2016
Government grants		
Capital Regional District	\$ 225,000	\$ 225,000
Island Health	100,000	100,000
City of Victoria	108,380	194,504
University of Victoria	-	2,500
	<u>\$ 433,380</u>	<u>\$ 522,004</u>
Contributions from other registered charities		
United Way of Greater Victoria - Social Inclusion Program	\$ -	\$ 50,000
United Way of Greater Victoria - Street Survival Guide	5,000	-
Victoria Foundation - Homelessness Prevention Fund	55,151	65,641
Victoria Foundation - Aboriginal Coalition to End Homelessness	89,930	14,570
Victoria Foundation - Unrestricted	1,000	-
Victoria Foundation - Street Survival Guide	5,000	11,587
	<u>\$ 156,081</u>	<u>\$ 141,798</u>

7. Program expenses

Program expenses consist of the following:

	2017	2016
Housing Strategy	\$ 8,380	\$ 94,505
Homelessness Prevention Fund	56,213	65,641
Social Inclusion Program	26,383	52,016
Aboriginal Priority	154,500	30,720
Advertising Awareness Campaign	-	26,465
Street Survival Guide	10,000	11,587
Research Priority	-	8,106
Homelessness Action Week/Project Connect	-	2,951
Community Support - Miscellaneous	67	186
Staff Capacity	20,264	-
System Effectiveness	13,101	-
	<u>\$ 288,898</u>	<u>\$ 292,177</u>

Greater Victoria Coalition to End Homelessness Society Notes to the Financial Statements

March 31, 2017

4. Capital assets

			2017	2016
	Cost	Accumulated amortization	Net book value	Net book value
Furniture and equipment	\$ 11,883	\$ 10,708	\$ 1,175	\$ 1,087
Computer equipment	39,235	36,355	2,880	4,470
	<u>\$ 51,118</u>	<u>\$ 47,063</u>	<u>\$ 4,055</u>	<u>\$ 5,557</u>

5. Deferred contributions

Deferred contributions relate to restricted operating funding received that relate to future years.

	City of Victoria	Victoria Foundation	United Way of Greater Victoria	Vancouver Island Health Authority	Total 2017	Total 2016
Balance, beginning of year	\$ 17,181	\$ 33,691	\$ 5,000	\$ -	\$ 55,872	\$ 156,007
Received during the year	-	201,707	-	108,333	310,040	235,311
	17,181	235,398	5,000	108,333	365,912	391,318
Less: recognized as revenue during the year	8,380	155,789	5,000	100,000	269,169	335,446
Balance, end of year	\$ 8,801	\$ 79,609	\$ -	\$ 8,333	\$ 96,743	\$ 55,872

Greater Victoria Coalition to End Homelessness Society Notes to the Financial Statements

March 31, 2017

8. Economic dependence

The Society receives a substantial amount of its funding from government sources and is dependent on this funding to maintain operations at current levels.

9. Related party transaction

Iconic Communications ("Iconic") is related to the Society as Iconic is owned by a family member of the Society's former Executive Director. During the year the Society paid Iconic \$ NIL (2016: \$19,450) to develop a promotional campaign. The transactions were measured at the exchange amount.

10. Risk management

In the normal course of business, the Society is exposed to liquidity risk. The Society's primary risk management objective is to protect cash flow in order to support its operations. Risks are managed within limits ultimately established by the Society's Board of Directors and implemented by management.

The carrying value of cash and cash equivalents, term deposits, accounts receivable, and payables and accruals approximates fair value due to the relatively short-term maturity of these financial instruments. Unless otherwise noted, it is management's opinion that the Society is not exposed to significant interest, currency or credit risk arising from these financial instruments.

11. Remuneration

Under the new Societies Act, which came into effect November 28, 2016, societies must disclose remuneration paid to directors, and to employees and contractors whose remuneration was at least \$75,000 for the fiscal year. During the year, the Society paid no remuneration to directors.

During the year, the only employee who met this criterion was the Executive Director, who was paid total remuneration of \$104,119.

BOARD OF DIRECTORS & COMMITTEES

Board of Directors

Co-Chair: Lisa Helps, Capital Regional District

Bruce Parisian, Victoria Native Friendship Centre

Lynda Hundleby, Capital Regional District

Patricia Jelinski, United Way of Greater Victoria

Shayne Ramsay, BC Housing

Vickie Sanders, Capital Regional District

Co-Chair: Ian Batey Community Director, Greater Victoria Chamber of Commerce

Cheryl Damstetter, Island Health

Michael L, Community Director

Sandra Richardson, Victoria Foundation

Steven Tribe, Community Director

Donna Wingfield, Ex Officio - Service Canada

Steering Committee

Chair: Don Elliot, Greater Victoria Coalition to End Homelessness

Vice-Chair: Kelly Reid, Island Health

Christine Culham, Capital Regional District

Colin Watson, Victoria Police

Heidi Hartman, BC Housing

Hilary Marks, Greater Victoria Coalition to End Homelessness

Christopher Shewchuk, Island Health

Fran Hunt-Jinnouchi, Aboriginal Coalition to End Homelessness

Kathy Stinson, Downtown Service Providers

Priority One Task Force of the Board of Directors

Chair: Lisa Helps, Coalition Board of Directors

Vice Chair: Cheryl Damstetter, Coalition Board of Directors

Christine Culham, Capital Regional District

Dominic Flanagan, BC Housing

Ernie Quantz, Community Member

Gordon Gunn, Coalition Board of Directors

Kelly Reid, Island Health

Del Manak, Victoria Police

Don Elliott, Coalition Executive Director

Fran Hunt-Jinnouchi, Aboriginal Coalition to End Homelessness

Social Inclusion Advisory Committee

Peer Co-Chair: Hilary Marks

Darrin M
Jahnava M

David T
Leonard J

Additional SIAC Committees:

Mixed Tables

Project Connect

Street Survival Guide

Street Report

Peer Housing Support

The Coalition wishes to extend its most sincere appreciation to the Social Inclusion Advisory Committee (SIAC). SIAC is made up of individuals who are experiencing homelessness, or who have experienced homelessness, and who participate in informing the Greater Victoria Coalition to End Homelessness' research, policy, and communications initiatives in the community.

The Coalition's work would not be possible without the efforts of all individuals participating in SIAC.

Community Engagement & Communications Working Group

Chair: Christopher Shewchuk, Island Health

Alan Rycroft, Victoria Cool Aid Society

Bernice Kamano, Community Member

Grant MacKenzie, Our Place Society

John Reilly, Capital Regional District

Louise MacDonald, Victoria Foundation

Mark Hadath, Victoria Island Regional
Correctional Centre

Roberta Randall, BC Housing

Taryn O'Flanagan, Chiron Health Services Inc

Ally Skinner-Reynolds, BC Housing

Don Evans, Our Place Society

Jeffrey Baergen, The Salvation Army

Kevin Asselbora, Victoria Island Regional
Correctional Centre

Peggy Kumala, Victoria Chamber of Commerce

Suzanne Germain, Island Health

Monitoring and Evaluation Working Group

Chair: Heidi Hartman, BC Housing

Vice-Chair: Marika Albert, Community Social Planning Council

Alex Murray, Burnside Gorge Community Assoc.

Denise Paul, Island Health

Emily Rogers, Together Against Poverty Society

Ian Munro, Island Health

John Reilly, Capital Regional District

Mark Muldoon, Threshold Housing Society

Nicole Robson, Victoria Island Regional
Correctional Centre

Stephen Portman, Together Against Poverty Soc.

Angela McNulty-Buell, Pacifica Housing

Elaine Venables, Beacon Community Services

Helma Libick, Victoria Cool Aid Society

Jennifer Bisley, City of Victoria

Le-Ann Dolan, Our Place Society

Morgan Zazula, Victoria Island Regional
Correctional Centre

Randy Sarju, BC Housing

Tammy Bennett, BC Housing

System Improvement Working Group

Chair: Christine Culham, Capital Regional District

Avery Taylor, Portland Housing Society

Bernie Pauly, University of Victoria

Candace MacDonald, Victoria Cool Aid Society

Carol Hall, Victoria Foundation

Colin Tessier, Saint Vincent de Paul Society

Brad Crewson, Pacifica Housing

Debbie Berg, Our Place Society

Don McTavish, Victoria Cool Aid Society

Jeffery Baergen, Salvation Army

Karen Smith, John Howard Society

Kelly Dawson, Victoria Island Regional
Correctional Centre

Kerri Milton, Downtown Victoria Business Assoc.

Kim Duffus, Island Community Mental Health

Kristine Kusnyerik, Capital Regional District

Marika Albert, Community Social Planning Council

Patrick Sibley, Christ Church Cathedral

Dr. Richard Stanwick, Island Health

Sandra Graham, South Island Prosperity

Sheila Best, Ministry of Children and Family
Services

Suzanne Cole, Burnside Gorge Community Assoc.

Yuka Kurokawa, Together Against Poverty Society

Bernice Kamano, Community Member

Brian Slous, Salvation Army

Candace Stretch, The Cridge Centre for the Family

Charlayne Thornton-Joe, City of Victoria

Coreen Child, Victoria Cool Aid Society

Danella Parks, United Way of Greater Victoria

Denise Paul, Island Health

Heidi Hartman, BC Housing

John Reilly, Capital Regional District

Katrina Jensen, AIDS Vancouver Island

Kelly Newhook, Together Against Poverty Society

Kelly Reid, Island Health

Kevin Asselbora, Victoria Island Regional
Correctional Centre

Lindsay Dolling, Victoria Youth Empowerment Soc.

Mark Muldoon, Threshold Housing Society

Peggy Kumala, Chamber of Commerce

Russ Maynard, Portland Housing Society

Scott McGregor, Victoria Police Department

Stacey Trudgian, Victoria Island Regional
Correctional Centre

Trudy Chyzowski, Island Health

Youth Task Force

The Coalition is truly grateful for all those individuals and organizations that contributed to the development of the Youth Task Force Terms of Reference, who have committed to supporting this task force as it moves forward, and who work every day to address this crucial gap in our housing system; their energy and insight are invaluable to the process.

Homelessness Prevention Fund

Chair: Jordan Cooper, Our Place Society

Adrienne Carlson, Burnside Gorge

Brenda Evans, Ministry of Social Development
and Social Innovation

Emily Rogers, Together Against Poverty Society

Gina Denis, Victoria Cool Aid Society

Ian Gladstone, Victoria Native Friendship Centre

Julie Barnes, Victoria Cool Aid Society

Kathy Dallman, Burnside Gorge Community
Centre

Kendra Christiansen, Victoria Cool Aid Society

Larry Stevens, Victoria Cool Aid Society

Laurissa Alexander, Pacifica Housing

Monica Gibson, Ministry of Social Development
and Social Innovation

Alex Murray, Burnside Gorge

Candace Tufts, Pacifica Housing

Fran Kitson, Mustard Seed Society

Grant Croswell, St. Vincent de Paul

John Sherratt, Victoria Cool Aid Society

Julie Gray, St. Vincent de Paul

Kelly Moriarty, Ministry of Social Development
and Social Innovation

Kim Roberts, Together Against Poverty Societ

Leann Finlay, Burnside Gorge Community Centre

Melissa Pearce, Victoria Cool Aid Society

Roberta Bell, Victoria Native Friendship Centre

The Coalition Board of Directors and staff are appreciative of the reliable collaboration and contribution of each individual and organization who participates in our work, both in these formalized structures and through ad hoc activities. Together we are transforming the housing and social support system of the capital region and improving lives.

COALITION FUNDING ORGANIZATIONS

Funding for the Coalition is generously provided by:



Investment in housing and support services in Greater Victoria are made by:







greater victoria
coalition to end
homelessness

hope has found a home

1125 Pembroke Street
Victoria, British Columbia
V8T 1J3
victoriahomelessness.ca

Hope has found a home.