



greater victoria
coalition to end
homelessness

2017/ 2018
annual report

Hope has found a home

Hope for today - hope for tomorrow

10 Years of Community!

THE COALITION TO END HOMELESSNESS

The solutions to end homelessness are as diverse as homelessness itself, and we all have a role to play. The Greater Victoria Coalition to End Homelessness Society (Coalition) was formed in 2008 with a mission to end homelessness in Greater Victoria. The Coalition consists of service providers, non-profit organizations, all levels of government, businesses, postsecondary institutions, the faith community, people with a lived experience of homelessness, and members of the community. This diverse membership is referred to as Coalition Stakeholders.

Our Vision

A Region Without Homelessness

Our Mission

1. To ensure appropriate solutions are in place to serve those individuals experiencing chronic homelessness in the capital region.
2. To ensure all people facing homelessness in the capital region have access to safe, affordable, appropriate, long-term housing.



Regional Housing First Strategy

The Long-Term Goal

People are prevented from becoming homeless in the region and those experiencing homelessness can choose an appropriate, safe, and secure place they call home; receive support where they are at on their journey to better health, wellness, and livelihoods; feel valued, respected, and belong as meaningful contributors to the community - a community that is compassionate and surrounds them with good will, help, and the love they need to live, learn, work, and play to their potential.

The Ultimate Benefit

Communities throughout the region are safe, healthy, vibrant, welcoming and supporting of people from all walks of life and at all stages in their life journey.

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FROM THE CO-CHAIRS

On behalf of the board, it is our pleasure to celebrate and reflect on the good work done in the past year towards achieving the Coalition's vision of a region without homelessness.

In the 2016 Point in Time Count we learned that, 36.9% of the people surveyed had their first experience of homelessness before the age of 19. In response to this information and noting the lack of coordination around youth homelessness prevention in the region, in 2017-2018 the Coalition created a Youth Task Force.

The work of the task force is to focus on structural factors that can help youth stay housed like necessary supports, counselling, financial literacy training, etc. and on eviction prevention. In addition to prevention, the task force is focused on addressing the unique needs of unhoused youth, which are different than those of adults. This year's Point in Time Count revealed that 41% of people who are homeless had their first experience of homelessness before the age of 19. Clearly there is more work still to do.

In addition to a focus on youth, we've turned our attention to the needs of people transitioning out of homelessness; we know that with the \$90 million Regional Housing First Program there will be a growing population of people in transition from streets to homes. What we've learned from people with lived experience over the past few years is that people who have experienced homelessness, especially for long periods of time, often desire assistance from peers who have had a similar experience in transitioning back into housing. Out of this first-hand knowledge, the Coalition created a Peer Housing Support Project.

The Coalition hired Peer Supporters in advance of the project and asked them to design the program based on their experience and needs. The project got underway in 2017-2018 with five peer support workers, two of whom identify as Indigenous. The early signs of success of this program are starting to be seen and we look forward to providing a further update at the next AGM.

Finally, in early 2018 with support from Coalition stakeholders, funding from the Government of Canada, administration from the CRD and excellent work by the Community Social Planning Council, the Coalition helped to deliver the 2018 Point in Time Count. This year's count placed an emphasis on the unique needs of seniors, youth and Indigenous people; the results demonstrate that experiences of homelessness are diverse and multidimensional.

As co-chairs we are grateful to our fellow board members for their commitment and dedication to this important work. We are thankful to all the community stakeholders who are part of the Coalition and in particular those who take the time to make insightful and meaningful contributions at the various working tables we convene. And finally we are tremendously proud of our small but mighty team of staff for all the good work they do. We appreciate them and we love them.



Lisa Helps
Co-Chair



Ian Batey
Co-Chair

FROM THE EXECUTIVE DIRECTOR

Ten years. Ten years of working, laughing, crying, understanding and trust. Ten years of celebrating the many successes and sharing in the failures. Ten years of the community coming together with a common goal and the belief that every single person deserves a safe, affordable, appropriate, and long-term place to call home. Though my time working in service of this community is but a blip when compared to others, it has been and continues to be an incredible journey and is one that I am honoured to be a part of.

Reaching this point has not been an easy task. I can write these words only because, for ten years, dedicated people have generously offered their time, shared their knowledge, honed their skills, and contributed to a collective vision. We would not be where we are today without the important contributions of every Coalition member, past and present.



When I think of the work we still have ahead of us to achieve our vision, I find it helpful to reflect on what we have already accomplished: the launch of clinical outreach teams, the merger with the Victoria Steering Committee on Homelessness, the creation of the Streets to Homes Program, the roll out of Centralized Access to Supported Housing, the support of the ongoing development of the Aboriginal Coalition to End Homelessness, the meaningful inclusion of people with lived experience, the publication of the Creating Homes, Enhancing Communities plan, the Priority One and the Youth Task Forces, and the \$90 million Regional Housing First Program, to name a few. This community has truly come together to make a difference, to change lives, and have a positive impact.

There is still much to do, however, and while the Coalition remains committed to the partnership of community organizations, funding agencies, governments and non-governmental agencies, it is a helpful reminder that we are all accountable for contributing to solutions. I think the words of the founding Co-Chairs are as true today as they were in 2008:

“And so, we issue this call for action – for every member of the community to help accelerate the work of the Coalition, be it through increased awareness, funding assistance, political support or volunteering. It is critical that we continue to build on the successes that have been accomplished... This momentum can only be sustained through the support of the entire community.” – Mayor Dean Fortin and the Honorable Ted Hughes, 2008 Annual Report.

I also wish to highlight that we are not in this alone. 2018 saw the Government of Canada announce a 10-year, \$40 billion National Housing Strategy. It also saw the Government of British Columbia committing to 114,000 units of housing and \$1.6 billion over the next three years and a total of \$6 billion over the next decade. Finally, the Capital Regional District Board unanimously supporting the Regional Housing First Program in partnership with BC Housing, Island Health and the Government of Canada, which brings in a total of \$90 million worth of units to be rented at the BC Income Assistance Shelter Maximum rate for individuals experiencing or at-imminent risk of homelessness.

We are on the edge of something truly transformative in terms how we end and prevent homelessness. Never have we collectively been so well positioned to end chronic homelessness in the region and this is due to the leadership of each one of you. I look forward to continuing to serve the community in taking these next critical steps toward a region without homelessness.

A handwritten signature in blue ink, appearing to read 'Don Elliott', with a long horizontal line extending to the right.

Don Elliott
Executive Director

BOARD OF DIRECTORS & COMMITTEES

Board of Directors

Co-Chair: Lisa Helps, Capital Regional District
Bernice Kamano, Elected Director
Cheryl Damstetter, Island Health
Fred Haynes, Capital Regional District
Lynda Hundleby, Capital Regional District
Patricia Jelinski, United Way of Greater Victoria

Co-Chair: Ian Batey, Elected Director
Ron Rice, Aboriginal Coalition to End Homelessness
Sandra Richardson, Victoria Foundation
Shayne Ramsay, BC Housing
Ex Officio - Donna Wingfield, Service Canada

Finance and Audit Committee

Ian Batey, Elected Director
Christine Culham, Capital Regional District
Kelly Preston, Island Health

Governance and Policy Committee

Ian Batey, Elected Director
Marika Albert, Community Social Planning Council
(to February 2018)

Social Inclusion Steering Committee 2017/18

Peer Co-chair: Hilary Marks (to August 2017)
Darrin M
Jahnava M

David T
Leonard J

The Coalition would not be able to do the work it does without the support and direction of people in our community who have experienced, or who are experiencing, homelessness. Many important endeavours of the Coalition have arisen from engagement and participation of these dynamic, sincere and giving people. It is with deep gratitude that the Coalition thanks the People With Lived Experience Steering Committee, the Peer Housing Support Program Advisory Committee, and all of the folks who volunteer at and attend our groups and events.

Steering Committee

Candice MacDonald, Victoria Cool Aid Society
Christine Culham, Capital Regional District
Colin Brown, Victoria City Police
Fran Hunt-Jinnouchi, Aboriginal Coalition to End Homelessness
Heidi Hartman, BC Housing

Kathy Stinson, Victoria Cool Aid Society
Kelly Reid, Island Health
Kisae Petersen, Salt Spring Island
Patricia Mamie, The Salvation Army

Youth Task Force

Co-Chair: Christine Culham, Capital Regional District
April Feduniw, Government of BC
Barbara Thompson, Victoria Youth Clinic/ The Foundry

Co-Chair: Sandra Richardson, Victoria Foundation
Mia Golden, Pacific Centre Family Services
Pat Griffin, Victoria Youth Empowerment Society
Shelley Morris, The Cridge Centre for the Family

Bill McElroy, Individual
Dalyce Dixon, Boys and Girls Club of Victoria
Jenn Mortimer, Beacon Community Services
Jody Yurkowsky Pace, Threshold Housing
Laura Stratford, Government of BC
Tina O’Keeffe, Individual
Andrew Holeton, Ready to Rent
Cheryl Damstetter, Island Health

Deborah Chaplain, Island Health
Fran Hunt-Jinnouchi, Aboriginal Coalition to End Homelessness
Heidi Hartman, BC Housing
Kristi Rivait, Ready to Rent
Kristi Fairholm Mader, Ready to Rent
Suman Singh, Government of BC

Homelessness Prevention Fund

Beacon Community Association
Burnside Gorge Community Centre
Cool Aid Society
Ministry of Social Development
Mustard Seed
Our Place Society

Pacifica Housing
Salvation Army
St. Vincent de Paul
Together Against Poverty Society
Victoria Native Friendship Centre

Community Engagement & Communications Working Group

Chair: Patricia Mamic, The Salvation Army
Alan Rycroft, Victoria Cool Aid Society
Ally Skinner-Reynolds, BC Housing
Bernice Kamano, Indigenous Advocate
Danella Parks, United Way of Greater Victoria
Elaine Weidner, Individual
Grant MacKenzie, Our Place Society
Jasmine Nagra, Threshold Housing
Jeff Bray, Downtown Victoria Business Association

Jody Yurkowsky Pace, Threshold Housing
John Reilly, Capital Regional District
Julie Barnes, Victoria Cool Aid Society
Louise MacDonald, Victoria Foundation
Peggy Kumala, Victoria Chamber of Commerce
Roberta Bell, Victoria Native Friendship Centre
Roberta Randall, BC Housing
Suzanne Germain, Island Health

Monitoring and Evaluation Working Group

Chair: Mark Muldoon, Threshold Housing (to January 2018)
Adrienne Carlson, Burnside Gorge Community Centre
Asha Congdon, Pacifica Housing
Bayla Kolk, University of Victoria

Vice-Chair: Helma Libick, Victoria Cool Aid Society
Jess Bowers-Ching Ready to Rent
Jody Yurkowsky Pace, Threshold Housing
John Reilly, Capital Regional District
Julie Barnes, Victoria Cool Aid Society

Captain Sheldon Feener, The Salvation Army
Chris Forester, Pacifica Housing
Danella Parks, United Way of Greater Victoria
Denise Paul, Island Health
Emily Rogers, Together Against Poverty Society
Heidi Hartman, BC Housing
Ian Munro, Island Health

Jenn Mortimer, Beacon Community Services
Kate Lambert, Ready to Rent
Le-Ann Dolan, Our Place Society
Patricia Mamic, The Salvation Army
Randy Sarju, BC Housing
Roberta Bell, Victoria Native Friendship Centre
Tammy Bennett, BC Housing

System Improvement Working Group

Chair: Candice MacDonald, Victoria Cool Aid Society

Angela McNulty-Buell, Pacifica Housing
Avery Taylor, Portland Housing Society
Bernice Kamano, Indigenous Advocate
Bernie Pauly, University of Victoria
Candace Stretch, The Cridge Centre for the Family
Carol Hall, Victoria Foundation
Charlayne Thornton-Joe, City of Victoria
Christine Culham, Capital Regional District
Colin Brown, Victoria Police
Danella Parks, United Way of Greater Victoria
Debbie Berg, Our Place
Dee Hoyano, Island Health
Don McTavish, Victoria Cool Aid Society
Fran Hunt-Jinnouchi, Aboriginal Coalition to End Homelessness
Geoff McKee, Island Health

Vice Chair: Denise Paul, Island Health

Heidi Hartman, BC Housing
Jody Yurkowsky Pace, Threshold Housing
Karen Leman, AIDS Vancouver Island
Katrina Jensen, AIDS Vancouver Island
Kelly Reid, Island Health
Kim Duffus, Island Community Mental Health Association
Lois Gabitous, BC Housing
Patricia Mamic, The Salvation Army
Roberta Bell, Victoria Native Friendship Centre
Russ Maynard, Portland Housing Society
Sandra Graham, South Island Prosperity Project
Scott McGregor, Victoria Police
Sean Hand, Victoria Police
Trudy Chyzowski, Island Health
Yuka Kurokawa, Together Against Poverty Society

For ten years the Coalition has benefitted from the generous contribution of time, knowledge, and wisdom of stakeholders at all of our stakeholder tables, including the Board of Directors, Steering Committee, various iterations of the working groups, and task forces including the Priority 1 and Youth. Without these many contributions, the Coalition would not be a coalition, and ending homelessness across the region would be mere dream.

CORPORATE SOCIETY MEMBERS

The Coalition would like to acknowledge and thank our Corporate Society Members for their continued support in our mission to end homelessness in the Greater Victoria region.



AIDS **V**ancouver
island



Anawim House
Empowered People Enriching Life



BC HOUSING



Burnside Gorge
a unique and innovative community centre



Making a difference...together

THE CHAMBER.

GREATER VICTORIA
CHAMBER OF COMMERCE



COMMUNITY SOCIAL PLANNING COUNCIL
research·insights·solutions



CoolAid
everyone deserves home



**The Cridge
Centre for
the Family**



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Since 1956



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island health



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**PACIFICA
HOUSING**

Affordable homes.
Better lives.



BAY CENTRE
VICTORIA



And: **South Mid Vancouver
Island Zone Veterans Housing
Society**

COALITION FUNDING ORGANIZATIONS

Funding for the Coalition is generously provided by:



Investment in housing and support services in Greater Victoria are made by:



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COALITION ROADMAP

1. Coalition Begins (2008)

In response to the Mayor's Task Force on Homelessness, the Coalition was formed in 2008 to bring together all sectors of the community to collaborate in ending homelessness.

2. Coalition's First Publication: Coalition Report on Housing and Supports (2009)

Instrumental in setting key goals and values the Coalition still holds today (people-centered support, accessibility, inclusivity, and community engagement). This report also highlighted the key components required to facilitate change.

3. Victoria Steering Committee on Homelessness merges with the Coalition (2009)

The 2009 merger between the Victoria Steering Committee on Homelessness and the Coalition, resulted in the Coalition assuming the role of Community Advisory Board for the Homelessness Partnering Strategy.

4. Finding our Path: Aboriginal Housing and Homelessness Publication (2011)

"Finding our Path: Aboriginal Housing and Homelessness" was the first Coalition report to address the specific cultural needs of Indigenous Peoples experiencing homelessness.

5. Vote Housing Campaign (2015)

Launched during the 2015 federal elections, this campaign identified an increase in social housing as the solution to end homelessness and asserted that increasing the federal housing budget by 1% would solve homelessness.

6. Aboriginal Coalition to End Homelessness (ACEH) Launched (2015)

The ACEH was a response to the specific, meaningful and culturally responsive initiatives needed to provide housing and support to Indigenous Peoples, families and communities across Vancouver Island.





7. Governance Review completed (2015)

The 2015 Governance Review set the stage for the Greater Victoria Coalition to End Homelessness to transition into an action-focused backbone organization serving the housing, health and social support system.

8. CHEC Report published (2015)

“Creating Homes, Enhancing Communities” outlines the necessary steps to address chronic homelessness as a community.

9. Regional Housing First Program (2016)

The CRD Board adopted “housing first” principles to guide its housing mandate, with the knowledge and understanding that housing first principles are considered promising practices in housing.

10. Priority 1 Task Force formed (2016)

The task force goes beyond traditional approaches in addressing the needs of individuals experiencing the highest levels of chronic homelessness. It focuses on structural and systemic failures that do not effectively support individuals with additional housing, mental health and substance use service needs.

11. Youth Task Force (2017)

Bringing together youth-serving stakeholders, the task force uses a prevention framework to ensure youth needs are a priority in intervention activities.

12. Peer Housing Support (PHS) Program Launched (2018)

The Peer Housing Support Program trains, matches and supports people with a lived experience of homelessness, with people transitioning out of homelessness, to reduce isolation and interrupt the cycle of homelessness.

10 YEARS AT A GLANCE



Former Mayor Dean Fortin speaking at the 2010 Annual General Meeting



Project Connect 2011



Former Project Connect Coordinator Peggy Wilnot and former Executive Director Debbie Thompson, at Project Connect (2011)



All candidates meeting on homelessness, poverty and harm reduction (2012)



Project Connect 2013



Michael Woestenburger, speaking at the first Speakers Bureau (2013)



Launch of the first edition of the Street Survival Guide (2013)



Unacceptable campaign (2013)



Bruce Parisian, Executive Director of the Victoria Native Friendship Centre and long time Steering Committee and Coalition Board Member, at the Aboriginal Coalition to End Homelessness launch (2015)



Attendees of a Drum Making Workshop, hosted by the Aboriginal Coalition to End Homelessness (2016)



Board Member Bernice Kamano at the 2017 Annual General Meeting



Vancity presenting Peers, Peer Supporters and staff with a community grant, in support of the Peer Housing Support Program (2018)

The Coalition has identified five top priorities to focus on through 2021. Concentrating efforts in these key areas will ensure the coalition is collectively working towards a vision of A Region Without Homelessness.

Funding Effectiveness

Provide recommendations for the distribution of capital and health/social support resources based on identified community need and priorities.

System Effectiveness

Create the opportunity to develop a more effective health, social support and housing system for addressing chronic homelessness.

Inclusiveness

Support the advancement and engagement of Indigenous Peoples, those with a lived experience of homelessness, and community members/groups.

Evidence-Based Reporting

Support Coalition stakeholders in the development and implementation of evidence-based policy and programs and effective reporting on issues related to homelessness throughout the Capital Region.

Building Capacity

Develop a Coalition staff support that is efficient and open to growth, is able to build and leverage core competencies, is innovative and enterprising, and enables and facilitates.

Provide recommendations for the distribution of capital and health/social support resources based on identified community needs and priorities.

Objective

To align funding streams around clear strategic priorities related to addressing chronic homelessness

Activities

Community Plan

- The Community Plan contained the following objectives:
 - Focus and align Homelessness Partnering Strategy resources with those available through the Regional Housing First Program
 - Identify community-based priorities to be considered for funding when resources become available through other programs and/or initiatives

Homelessness Partnering Strategy

- The Homelessness Partnering Strategy is a critical tool in the region to support system transformation and support service delivery. In collaboration with stakeholders, Coalition staff supported and implemented this program by:
 - Working to support annual Calls for Proposal under the Homelessness Partnering Strategy program
 - Collaborating with the Community Entity (the CRD) to identify priorities

Other Opportunities

- Identifying additional or non-traditional funding opportunities/programs in support of Community Plan implementation.

Results

Community Plan

1. Completion of Community Plan August 8, 2017
2. Public release in September 19, 2017

Homelessness Partnering Strategy

Release of annual Request for Proposal and recommendation of projects for funding:

- September 1 - October 23
- Funded Projects and/or Organizations

Designated Funding Stream: Total \$938,144

| | | |
|-----------------------------------|---|------------|
| Pacifica Housing | Streets to Homes | \$ 516,788 |
| | Housing Connections (Landlord Liaison) | \$ 57,859 |
| PEERS Victoria Resources | Housing Support Worker | \$ 194,690 |
| Together Against Poverty Society | Income Assistance Outreach Legal Advocate | \$ 65,356 |
| Community Social Planning Council | 2018 Coordinated Point in Time Count | \$ 103,451 |

Aboriginal Funding Stream: Total \$617,706

| | | |
|--|--|------------|
| Victoria Cool Aid Society | Aboriginal Housing Advocate | \$ 302,720 |
| Victoria Native Friendship Centre | Client Life Skills Development Program | \$ 154,426 |
| Our Place Society | Cohort of 20 Pilot Project | \$ 147,720 |
| Aboriginal Coalition to End Homelessness | Youth Research Project | \$ 12,370 |

Other Opportunities

- Additional funding received from Victoria Foundation and United Way of Greater Victoria for the Youth Task Force and the Peer Housing Support Program

SYSTEM EFFECTIVENESS

Create the opportunity to develop a more effective health, social support and housing system for addressing chronic homelessness in the Capital Region.

Objectives

- To examine the ongoing need for priority project identification moving forward
- To ensure housing and support service situation 'of best fit' for individuals in existing housing
- To prevent those at imminent risk of homelessness from experiencing homelessness
- To prevent evictions for those currently in supportive or supported housing
- To support and enable better access to rental housing for individuals experiencing homelessness
- To identify opportunities for better system integration and effectiveness
- To better connect individuals experiencing homelessness to the most appropriate housing and support service opportunity

Activities

1. Hire project manager
2. Implementation of the Positive Housing and Support Movement (FLOW) Project
3. Focus on Prevention
4. System Integration and Effectiveness
5. Coordinated Assessment and Access

Results

Positive Housing and Support Movement

- Report completed, and under review by system improvement working group

Prevention

- Youth Task Force formed
- Housing Stability Policy under review by the system improvement and monitoring and evaluation working groups
- Ongoing need levels, and examination of the program's sustainability, identified for the Homelessness Prevention Fund

System Integration and Effectiveness

- The Regional Housing First Strategy and Outcomes Plan identifies action recommendations for system integration and effectiveness

Project Manager

- Staff hired to oversee community development work

Coordinated Assessment and Access

- Input and support provided for the development of a tool/program that facilitates better coordination of assessment and access across health and housing

Supporting the Fund

The Coalition would like to acknowledge, and extend our gratitude to BC Housing and the Victoria Foundation, for their continued support of the Homelessness Prevention Fund Program. Thanks to the generous support of both organizations, the program will continue to operate.



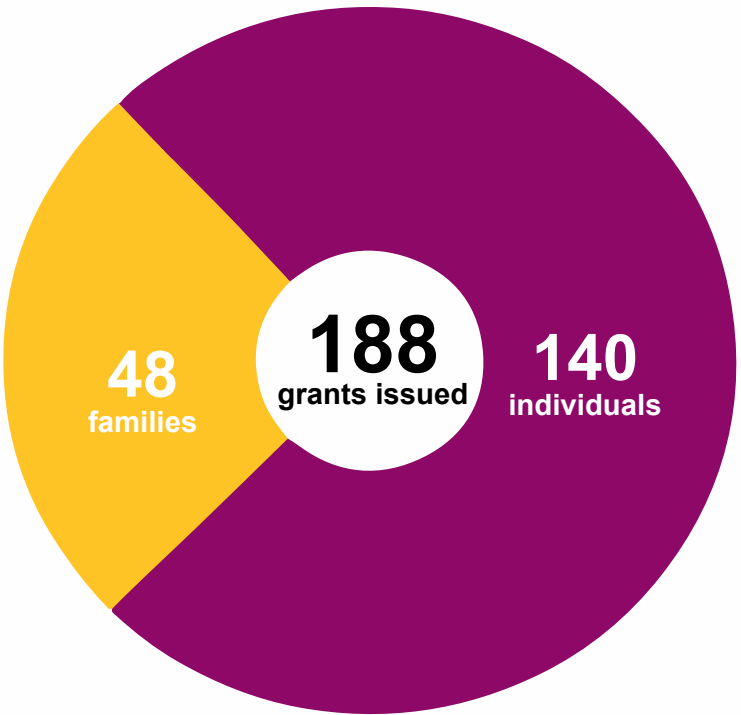
The Homelessness Prevention Fund (HPF) provides emergency assistance to individuals and families in financial threat of losing their housing. HPF can be accessed through outreach workers at the following partner organizations:



The Coalition would like to acknowledge Beacon Community Services' administrative support of the Homelessness Prevention Fund:



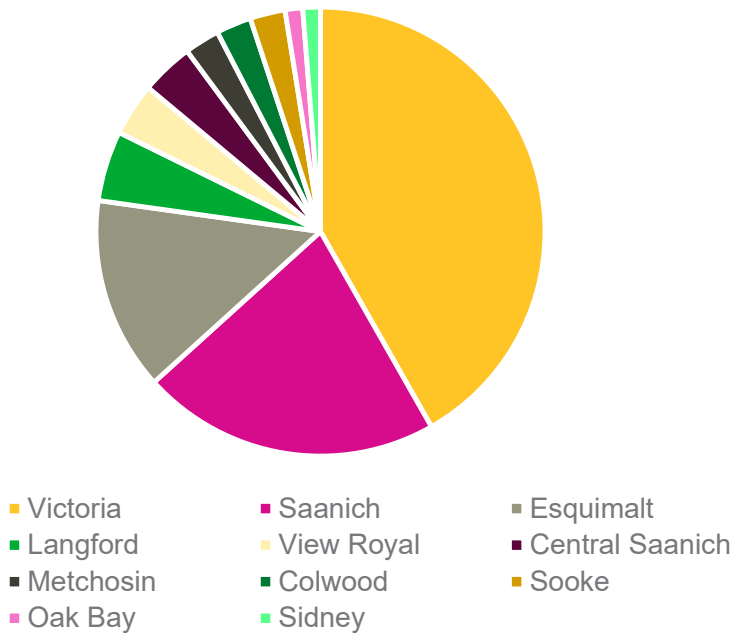
The Homelessness Prevention Fund grants issued between April 1st and March 31st 2018:



"Alex was a recipient of [the] HPF fund...his roommate of seven years passed away unexpectedly, and he was unable to afford rent on his own. His plan was to find a new roommate to sustain his housing going forward. He had many meetings with potential roommates, however was ultimately unsuccessful."

The HPF fund was critical for him at the time as it stabilized his tenancy, and without it he would have been evicted into homelessness"

Regional Distribution of HPF Grants



Comprised of youth with lived experiences of homelessness, service agencies, researchers, funders, government and the corporate sector, the Youth Task Force seeks to address systemic and structural barriers that prevent youth from being housed and from accessing adequate supports. Findings from the 2016 and 2018 Greater Victoria Point in Time Counts confirm the link between youth experiences of homelessness and homelessness in later life. Recognizing the implications of this, the Youth Task Force is working to develop and implement a prevention framework with the knowledge that preventing youth homelessness is a critical step towards achieving a region without homelessness.

Inspired by the opportunities for collaboration, the Youth Task Force broadened engagement and expanded membership with the belief that greater scope in project planning and implementation would result in a comprehensive, coordinated and effective youth homelessness strategy.

The Youth Task Force works within a best practice framework, developing strategies in partnership with the voices of youth with lived experience and utilizing tools from evidence-based practices including the Housing First for Youth Model, the Canadian Observatory on Homelessness research and A Way Home Canada's Policy Framework. The Youth Task Force is working and learning together with communities across British Columbia, as a member of the BC Coalition to End Youth Homelessness, and is working to develop collective impact solutions.



The Peer Housing Support Project (PHSP) is a community-driven, solution to a need identified by people with a lived experience of homelessness (PWLE) in the Capital Region. Peer Housing Support Staff, two of whom identify as Indigenous, have been hired and trained to deliver support in community.

The PHSP was developed by PWLE to provide greater strengths-based housing support, increase inclusivity and reduce isolation and stigma, which ultimately supports Peers in achieving housing stability. The PHSP is modeled after peer-led initiatives in mental health services but is specific to the needs of people who have experienced homelessness.

4 Core Functions of the PHSP

1. Assistance in daily management
2. Social and emotional support
3. Links to professional support and community resources
4. Ongoing support, extended over time

The success of the PHSP is due to the commitment of varied stakeholders:



"[It's important to have] someone who has walked a similar path, experienced a similar journey, and someone who can genuinely empathize with what [you] may be experienc[ing], or to help to celebrate accomplishments no matter what those personally look like"
- Peer Quote

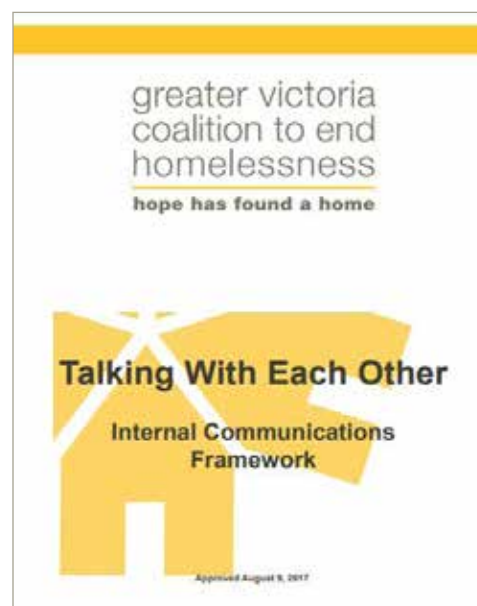
Support the advancement and engagement of Indigenous Peoples, those with a lived experience of homelessness, and community members or groups.

Objectives

- To support efforts related to addressing Indigenous homelessness
- To identify opportunities for peer support programming in supportive/supported housing
- To create safe and inclusive discourse at all levels of the Coalition using common language
- To better understand the capital and support service needs of individuals experiencing chronic homelessness to inform Community Plan recommendations
- To have more effective communication across all Coalition stakeholders
- To better engage community associations, organizations and other interested or relevant public stakeholders in support of homelessness interventions

Activities

1. Coalition Engagement and Social Inclusion
2. Aboriginal Coalition to End Homelessness (ACEH)
3. Peer Housing Support Program
4. Language and Conduct Protocol
5. Engagement Framework
6. Internal Communication Plan, and Outreach and Engagement
7. Street Survival Guide



Results

Coalition Engagement and Social Inclusion

- The people with Lived Experience Engagement Model was implemented through the Social Inclusion Advisory Committee to review existing initiatives and identify prioritized activities moving forward
- Leadership opportunities were identified within the Social Inclusion Advisory Committee, with related descriptions
- Job descriptions were generated for Coalition Staff
- A Business Case and Budget for activities was created
- Staff were hired in accordance with the Coalition Staff Support Model

Aboriginal Coalition to End Homelessness (ACEH)

- See pages 28- 29

Peer Housing Support

- Five peer supporters, trained and hired
- Peer Housing Support Project pilot project underway
- Peer Housing Support Program Toolkit including framework, training manual, local Peer Support overview and Sample documents developed
- Additional funding received from Victoria Foundation and United Way Greater Victoria

Language and Conduct Protocol

- Reference of document in Coalition Policies and various Terms of Reference
- Published on website and shared with interested groups across the country

Engagement Framework

- Inclusion of information from people with lived experience in Coalition Community Plan
- Toolkit available on Coalition website

Internal Communication Plan, and Outreach and Engagement

- Survey of Coalition Stakeholders conducted to monitor levels of connectivity and member engagement
- Outreach and Engagement Strategy implemented

Street Survival Guide

- Co-op student hired
- Publication of guide completed

EVIDENCE-BASED REPORTING

Support Coalition stakeholders in the development and implementation of evidence-based policy and program development and effective reporting on issues related to homelessness throughout the capital region and on the system's effectiveness.

Objectives

- To monitor system effectiveness and recommend improvements
- To identify and incorporate best/promising practices where possible
- To report out on the progress made annually

Activities

1. Ongoing Monitoring
2. Best/Promising Practices
3. Data Gathering
4. Tracking and Reporting

Results

Ongoing Monitoring

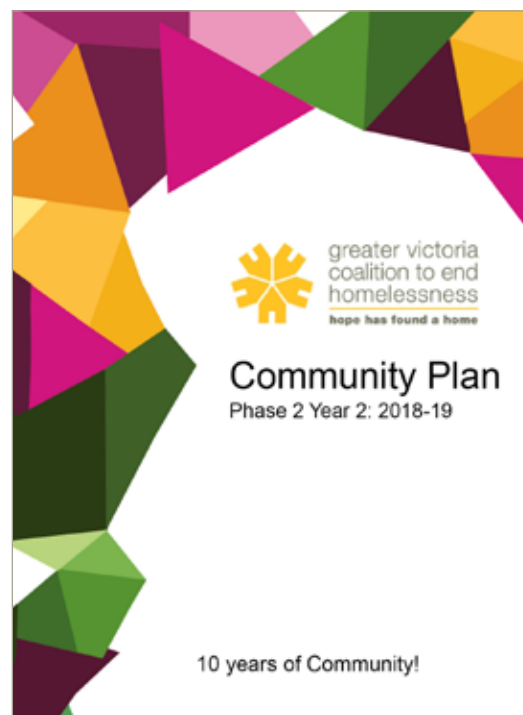
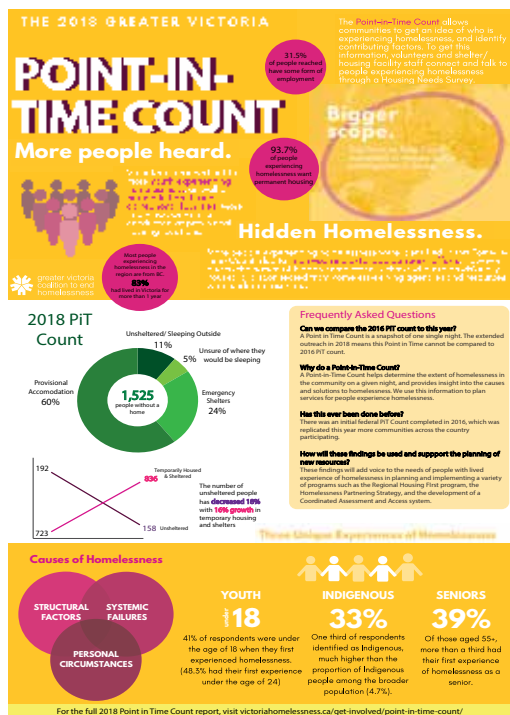
- Recommendations in Community Plan

Best/Promising Practices

- No specific deliverable identified

Data Gathering

- 2018 Point in Time Count, implemented with the support of stakeholders
- Data collected and analyzed for inclusion in Community Plan and Annual Report



Tracking and Reporting

- Annual report completed

BUILDING CAPACITY

Develop a Coalition staff to support stakeholders that is efficient and open to growth, is able to build and leverage core competencies, is innovative and enterprising, and that enables and facilitates.

Objective

- To best enhance the collective strengths of Coalition stakeholders through planning work, research, engagement and funding recommendations

Activities

1. Staff Capacity
2. Organizational Culture
3. Annual General Meeting and Annual Report
4. Review Coalition Business Plan and Budget.
5. Secure Ongoing Funding



Results

Staff Capacity

- Review of Coalition Policy Manual and related documents

Organizational Culture

- No specific deliverable identified

Annual General Meeting and Annual Report

- Organization and preparation for Annual General Meeting completed
- Annual Report completed on August 30, 2018; to be approved by Board of Directors on September 18, 2018

Review Coalition Business Plan and Budget

- Coalition Business Plan completed and approved on March 20, 2017
- Coalition Budget completed and approved on March 20, 2017

Secure Ongoing Funding

- Funding secured



ABORIGINAL COALITION TO END HOMELESSNESS

The Aboriginal Coalition to End Homelessness' partnership with the Greater Victoria Coalition to End Homelessness continues to be one characterized by collaboration, and shared values. This year, we share a number of successes, including the launch of the Peer Housing Support Program.

The Aboriginal Coalition to End Homelessness collaborated with the Greater Victoria Coalition to End Homelessness to deliver the Peer Housing Support Program, with both Indigenous and non-Indigenous workers providing support to people transitioning out of homelessness, and from supportive housing into independent housing. We continue to champion the success of this program, by working to deliver culturally relevant support to individuals making a transition to stable living, and by doing so, creating a sense of community, connection and warmth.

Our organization has grown exponentially since inception in 2015, thanks to the unwavering dedication of our partners. We look forward to strengthening our alliance to address systemic and structural barriers facing the Aboriginal Street Community.

Fran Hunt-Jinnouchi
Executive Director
Aboriginal Coalition to End Homelessness



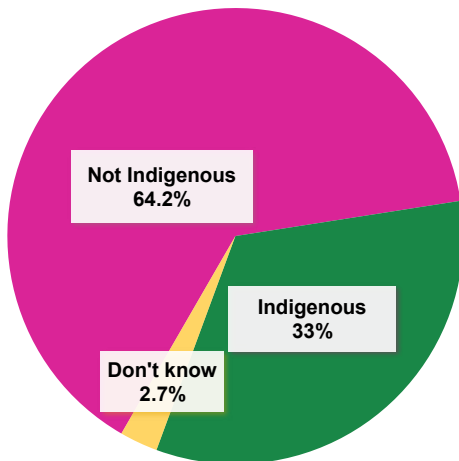
Artist: Evan James

As a cornerstone of the Coalition's commitment to inclusivity, it continues to work alongside the Aboriginal Coalition to End Homelessness to "engage the Aboriginal Community, community organizations, government and non-governmental agencies, to work in partnership with each other and the broader community to lead and drive the commitment to end Aboriginal homelessness on Vancouver Island."

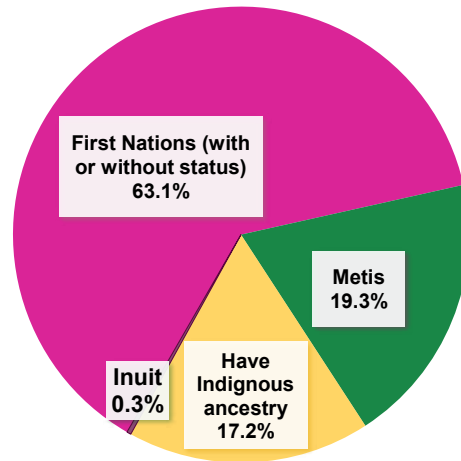
Indigenous over-representation in homelessness

The Point-in-Time (PiT) Count provides communities with information on who is experiencing homelessness, and the factors that contribute to these experiences.

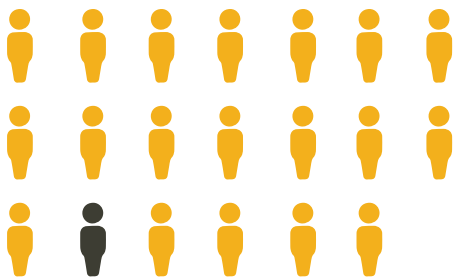
Indigenous Identity of Survey Respondents



Specific Indigenous Identities of Survey Respondents



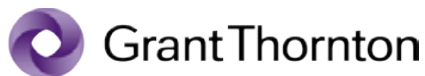
Data from the 2016 PiT Count showed evidence of an over representation of Indigenous people among those experiencing homelessness in Greater Victoria; this informed the focus on Indigenous homelessness in the 2018 PiT Count.



Approximately
1 in 20
Only 4.8% of the regional population self-identify as Indigenous



Approximately
1 in 3
33% of people experiencing homelessness in the region self-identify as Indigenous



Independent Auditors' Report

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To the members of Greater Victoria Coalition to End Homelessness Society

We have audited the accompanying financial statements of Greater Victoria Coalition to End Homelessness Society, which comprise the statement of financial position as at March 31, 2018, and the statement of operations, changes in net assets and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

Management's responsibility for the financial statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained in our audit is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements present fairly, in all material respects, the financial position of the Greater Victoria Coalition to End Homelessness as at March 31, 2018, and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

Report on other legal and regulatory requirements

As required by the Societies Act of British Columbia, we report that, in our opinion, the accounting principles in the Canadian accounting standards for not-for-profit organizations have been applied on a consistent basis.

Victoria, Canada
July 24, 2018



Chartered Professional Accountants

AUDITED FINANCIAL STATEMENTS

Greater Victoria Coalition to End Homelessness Society Statement of Operations

| Year ended March 31 | 2018 | 2017 |
|--|------------------|------------------|
| Revenue | | |
| Government grants (Note 6) | \$ 433,801 | \$ 433,380 |
| Contributions from other registered charities (Note 6) | 176,091 | 156,081 |
| Individual donations | 5,967 | 8,736 |
| Interest | 3,175 | 6,145 |
| Corporate donations | 855 | 1,450 |
| Miscellaneous revenue | 2,480 | 2,534 |
| Membership fees | 810 | 830 |
| | <u>623,179</u> | <u>609,156</u> |
| Expenses | | |
| Amortization | 2,349 | 2,376 |
| Communications and consultation | 28,746 | 2,734 |
| Council and committee meetings | 6,044 | 4,309 |
| General administration | 47,781 | 32,479 |
| Professional fees | 12,571 | 9,500 |
| Programs (Note 7) | 191,031 | 288,898 |
| Rent | 6,020 | 6,020 |
| Wages and benefits | 248,899 | 226,546 |
| | <u>543,441</u> | <u>572,862</u> |
| Excess of revenue over expenses | \$ <u>79,738</u> | \$ <u>36,294</u> |

See accompanying notes to the financial statements.

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Greater Victoria Coalition to End Homelessness Society Statement of Financial Position

| March 31 | 2018 | 2017 |
|--|-------------------|-------------------|
| Assets | | |
| Current | | |
| Cash and cash equivalents | \$ 250,156 | \$ 297,571 |
| Term deposits | 200,000 | 100,000 |
| Accounts receivable | 2,758 | 3,270 |
| Prepaid expenses and deposits (Note 3) | 5,259 | 18,338 |
| | <u>458,173</u> | <u>419,179</u> |
| Capital assets (Note 4) | <u>10,560</u> | <u>4,055</u> |
| | \$ <u>468,733</u> | \$ <u>423,234</u> |
| Liabilities | | |
| Current | | |
| Payables and accruals | \$ 20,043 | \$ 30,078 |
| Deferred contributions (Note 5) | 72,539 | 96,743 |
| | <u>92,582</u> | <u>126,821</u> |
| Net Assets | | |
| Invested in capital assets | 10,560 | 4,055 |
| Unrestricted | 365,591 | 292,358 |
| | <u>376,151</u> | <u>296,413</u> |
| | \$ <u>468,733</u> | \$ <u>423,234</u> |

On behalf of the Board

Director  Director 

See accompanying notes to the financial statements.

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Greater Victoria Coalition to End Homelessness Society Statement of Changes in Net Assets

| Statement of Changes in Net Assets | | | | |
|------------------------------------|----|----------------------------|------------|------------|
| Year ended March 31 | | | 2018 | 2017 |
| | | Invested in capital assets | | |
| | | Unrestricted | Total | Total |
| Balance, beginning of year | \$ | 4,055 | \$ 292,358 | \$ 296,413 |
| Excess of revenue over expenses | | (2,349) | 82,087 | 79,738 |
| Additions to capital assets | | 8,854 | (8,854) | - |
| Balance, end of year | \$ | 10,560 | \$ 365,591 | \$ 376,151 |
| | | | | \$ 296,413 |

See accompanying notes to the financial statements.

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Greater Victoria Coalition to End Homelessness Society Statement of Cash Flows

| Year ended March 31 | 2018 | 2017 |
|---|-------------------|-------------------|
| Increase (decrease) in cash and cash equivalents | | |
| Operating | | |
| Excess of revenue over expenses | \$ 79,738 | \$ 36,294 |
| Amortization | 2,349 | 2,376 |
| | <u>82,087</u> | <u>38,670</u> |
| Change in non-cash operating working capital | | |
| Accounts receivable | 512 | (994) |
| Prepaid expenses and deposits | 13,079 | 6,683 |
| Payables and accruals | (10,035) | 14,920 |
| Deferred contributions | (24,204) | 40,871 |
| | <u>(20,648)</u> | <u>61,480</u> |
| | <u>61,439</u> | <u>100,150</u> |
| Investing | | |
| Net change in term deposits | (100,000) | 1,500 |
| Purchase of capital assets | (8,854) | (874) |
| | <u>(108,854)</u> | <u>626</u> |
| Net (decrease) increase in cash and cash equivalents | (47,415) | 100,776 |
| Cash and cash equivalents, beginning of year | 297,571 | 196,795 |
| Cash and cash equivalents, end of year | \$ <u>250,156</u> | \$ <u>297,571</u> |

See accompanying notes to the financial statements.

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Greater Victoria Coalition to End Homelessness Society Notes to the Financial Statements

March 31, 2018

1. Purpose of the Society

The Greater Victoria Coalition to End Homelessness Society (the "Society") was incorporated on July 25, 2008 under the Society Act of British Columbia. The Society's purpose is to engage community organizations, governments and non-governmental agencies to work in partnership with each other and the broader community to lead and drive the commitment to end homelessness in the Capital Regional District of British Columbia. The Society received status as a registered charity effective April 1, 2009.

2. Summary of significant accounting policies

Basis of presentation

The Association has elected to apply the standards of Part III of the CICA Accounting Handbook in accordance with Canadian accounting standards for not-for-profit organizations.

Revenue recognition

The Society follows the deferral method of accounting for contributions.

Operating grant revenue is recognized in the year for which the grant is awarded. Accordingly, operating grant revenue awarded for periods subsequent to the current year is deferred to the next fiscal year.

Restricted contributions related to general operations are recognized as revenue in the year in which the related expenses are incurred.

Unrestricted contributions are recognized as revenue in the year received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured.

Cash and cash equivalents

Cash and cash equivalents include cash on hand and balances with banks and highly liquid temporary investments with maturities of three months or less.

Amortization

Rates and bases of amortization applied to write off the cost less estimated salvage value of capital assets over their estimated lives are as follows:

| | |
|-------------------------|------------------------|
| Furniture and equipment | 20%, straight-line |
| Computer equipment | 33-1/3%, straight-line |

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Greater Victoria Coalition to End Homelessness Society Notes to the Financial Statements

March 31, 2018

2. Summary of significant accounting policies (continued)

Use of estimates

In preparing the Society's financial statements, management is required to make estimates and assumptions that affect the reported amounts of assets and liabilities, the disclosure of contingent assets and liabilities at the date of the financial statements and reported amounts of revenue and expenses during the year. Actual results could differ from these estimates.

Financial instruments

The Society's financial instruments consist of cash and cash equivalents, accounts receivable, term deposits, and payables and accruals.

Financial instruments are recorded at fair value on initial recognition and are subsequently recorded at cost or amortized cost, unless management has elected to carry the instruments at fair value. The Society has not elected to carry any such financial instruments at fair value.

Volunteers

Volunteers contribute an indeterminable number of hours to the Society across its operations. Since no objective basis exists for recording and assigning fair values to donated time, the value of this time has not been reflected in the accompanying financial statements.

3. Prepaid expenses and deposits

Prepaid expenses and deposits include amounts paid to local organizations to be distributed to individuals as part of the Homelessness Prevention Fund and the Streets to Homes programs. As of March 31, the undistributed portions of these funds were as follows:

| | 2018 | 2017 |
|------------------------------|-----------------|------------------|
| Homelessness Prevention Fund | | |
| Our Place Society | \$ 1,218 | \$ 8,609 |
| Other | 4,041 | 9,729 |
| | <u>\$ 5,259</u> | <u>\$ 18,338</u> |

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Greater Victoria Coalition to End Homelessness Society Notes to the Financial Statements

March 31, 2018

4. Capital assets

| | | | 2018 | 2017 |
|-------------------------|------------------|--------------------------|------------------|-----------------|
| | Cost | Accumulated amortization | Net book value | Net book value |
| Furniture and equipment | \$ 12,026 | \$ 11,237 | \$ 789 | \$ 1,175 |
| Computer equipment | 47,947 | 38,176 | 9,771 | 2,880 |
| | <u>\$ 59,973</u> | <u>\$ 49,413</u> | <u>\$ 10,560</u> | <u>\$ 4,055</u> |

5. Deferred contributions

Deferred contributions relate to restricted operating funding received that relate to future years.

| | City of Victoria | Victoria Foundation | Vancouver Island Health Authority | Total 2018 | Total 2017 |
|---|------------------|---------------------|-----------------------------------|------------|------------|
| Balance, beginning of year | \$ 8,801 | \$ 79,609 | \$ 8,333 | \$ 96,743 | \$ 55,872 |
| Received during the year | - | 168,413 | - | 168,413 | 310,040 |
| | 8,801 | 248,022 | 8,333 | 265,166 | 365,912 |
| Less: recognized as revenue during the year | 8,801 | 175,483 | 8,333 | 192,617 | 269,169 |
| Balance, end of year | \$ - | \$ 72,539 | \$ - | \$ 72,539 | \$ 96,743 |

Greater Victoria Coalition to End Homelessness Society Notes to the Financial Statements

March 31, 2018

6. Grants

The Society's major funding sources are from contributions received from other registered charities and grants received from government sources as follows:

| | 2018 | 2017 |
|--|-------------------|-------------------|
| Government grants | | |
| Capital Regional District | \$ 325,000 | \$ 225,000 |
| Island Health | 100,000 | 100,000 |
| City of Victoria | 8,801 | 108,380 |
| | <u>\$ 433,801</u> | <u>\$ 433,380</u> |
| Contributions from other registered charities | | |
| United Way of Greater Victoria - Street Survival Guide | - | 5,000 |
| Victoria Foundation - Homelessness Prevention Fund | 44,424 | 55,151 |
| Victoria Foundation - Aboriginal Coalition to End Homelessness | 100,000 | 89,930 |
| Victoria Foundation - Unrestricted | 1,000 | 1,000 |
| Victoria Foundation - Street Survival Guide | - | 5,000 |
| Victoria Foundation - Youth Homelessness | 10,864 | - |
| Victoria Foundation - Peer Housing Support | 19,803 | - |
| | <u>\$ 176,091</u> | <u>\$ 156,081</u> |
| 7. Program expenses | 2018 | 2017 |
| Program expenses consist of the following: | | |
| Housing Strategy | \$ 8,801 | \$ 8,380 |
| Homelessness Prevention Fund | 51,315 | 56,213 |
| Social Inclusion Program | 13,611 | 26,383 |
| Aboriginal Priority | 80,859 | 154,500 |
| Street Survival Guide | - | 10,000 |
| Community Support - Miscellaneous | - | 57 |
| Staff Capacity | 3,591 | 20,264 |
| System Effectiveness | 2,252 | 13,101 |
| Youth Homelessness | 10,864 | - |
| Peer Housing Support | 19,737 | - |
| | <u>\$ 191,031</u> | <u>\$ 288,898</u> |

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Greater Victoria Coalition to End Homelessness Society Notes to the Financial Statements

March 31, 2018

8. Economic dependence

The Society receives a substantial amount of its funding from government sources and is dependent on this funding to maintain operations at current levels.

9. Risk management

In the normal course of business, the Society is exposed to liquidity risk. The Society's primary risk management objective is to protect cash flow in order to support its operations. Risks are managed within limits ultimately established by the Society's Board of Directors and implemented by management.

The carrying value of cash and cash equivalents, term deposits, accounts receivable, and payables and accruals approximates fair value due to the relatively short-term maturity of these financial instruments. Unless otherwise noted, it is management's opinion that the Society is not exposed to significant interest, currency or credit risk arising from these financial instruments.

10. Remuneration

Under the new Societies Act, which came into effect November 28, 2016, societies must disclose remuneration paid to directors, and to employees and contractors whose remuneration was at least \$75,000 for the fiscal year. During the year, the Society paid no remuneration to directors.

During the year, the only employee who met this criterion was the Executive Director, who was paid total remuneration of \$108,071 (2017: \$104,119).

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greater victoria
coalition to end
homelessness

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V8T 1J3
victoriahomelessness.ca

Hope has found a home.