

Greater Victoria COVID 19 Vulnerable Populations Response Plan

LOCATION	Clientele/ Cohort	SERVICES	Timeline	STAFFING MODEL
Medical Assessment				
<p>The Summit and Holly House</p> <p>ALL Locations listed below will be working to establish an onsite room or space designated for persons who present with symptoms but have not been tested.</p>	<p>Population Experiencing Homelessness who are COVID positive.</p> <p>Populations Experiencing Homelessness who are symptomatic but have not been tested.</p>	<p>Health Response: COVID 19 positive medical isolation</p> <p>Persons who have tested positive will be moved to the Summit location for isolation, monitoring and medical support. Patients will be moved to hospital beds if needed.</p> <p>Isolation in place at each location for 14 days with monitoring through medical in-reach</p> <p>Medical assessment, screening, initial isolation</p>	<p>5 rooms available immediately</p> <p>32 rooms available as of April 16</p>	<p>Island Health medical staff on site</p> <p>Island Health staff medical in-reach will be provided to identified patients</p>

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Mobile Intake and Community-Based Coordinated Access: All outdoor and indoor Sheltering Locations	All populations experiencing homelessness	Intake form and registration for all sites. Team leads and teams designated by BC Housing and GVCEH for each location as indoor and outdoor locations come on board.	Initiated: March 27	Co-Leads: BC Housing and GVCEH Lois Gabitous & Kelly Roth Teams: Designated persons from current outreach service providers and additional designated organizations.

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Outdoor Facilities Phase 1				
<p>Topaz Park</p> <ul style="list-style-type: none"> SE Corner, Topaz & Blanshard Street 	<p>Population Experiencing Homelessness</p> <p>Tents</p>	<p>Level 2:Outdoor Location & Basic Needs <i>This location is being set up as a Shelter ‘Camp Ground’ with numbered sites and services.</i></p> <ul style="list-style-type: none"> Coordinated Access On-site Intake and Registration initiating April 3, 2020 Sheltering allowed tent sites numbered and grid being established (April 2 onward) with 10 foot designated parameter spacing for each site. Hygiene Station <ul style="list-style-type: none"> Handwashing stations by main bathroom on site Onsite Washrooms open dawn to dusk Porta-potties plan to be installed 24/7 Food delivered 2x per day Breakfast/lunch delivery at 9:30 am Hot dinner delivery at 5:30pm Basic First Aid supplies on site New tents and approved tarps for wet weather available on site Sleeping bags provided as acquired Laundry - not yet available Showers - not yet available 	<p>March 31 established</p>	<p>Currently: City of Victoria By-law and Facilities Management.</p> <p>Transitioning to Dandelion Society Site Management: Don Evans and Al Tysick</p> <p>Staff onsite: (hiring in progress)</p> <ul style="list-style-type: none"> 1 First Aid Person 2 Support Workers: 24/7 (will be multiple persons) 1 Maintenance Person: Daily 4 hour shift spread throughout the day. 1 Safety & Security Support Person <p>Food Services: Greater Victoria Coalition to End Homelessness Food Program GVCEH Boxes of Hope: 2 Food Services Coordinators</p>

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		<ul style="list-style-type: none"> • Medical Education Information & In-reach Once per week mobile • Harm Reduction In reach supplies and support Daily site In-reach Overdose Prevention Site Peer Support Services MHSU and street nurse services in reach daily <p>Process for moving to indoor locations: Coordinated Community- Based Access process is in place. Transitioning persons sheltering on site to appropriate indoor locations as they become available.</p>	Begins week of March 30	<p>Island Health / Doctors of the World</p> <p>Island Health designated providers</p>
Outdoor Facilities Phase 2 – In planning stage				
<p>Proposed: Royal Athletic Park</p> <ul style="list-style-type: none"> • Caledonia Ave 	Pandora Population 900 Block	Level 2: Outdoor Location & Basic Needs Harm Reduction & Medical In-Reach	TBA Site Planning to be complete by Friday April 3, 2020	TBA

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		<p>Proposed:</p> <ul style="list-style-type: none"> • Tent sites will be set up • Washrooms & showers • Food Services on site • Medical Education and COVID Information • Hygiene Handwashing Stations • Harm Reduction & Safe Supply • Safe Consumption On Site Tent • COVID-19 Medical Support 	Coordinated Community Based Access: TBA (estimated within a few days of the finalized site preparation)	
Indoor Facilities Phase 2				
<p>HOTEL ROOMS Hotel #1 Established</p> <p>Coordinated Access Lead: Kelly Roth</p>	Population Experiencing Homelessness: Self sufficient with low needs	<p>Level 3: Indoor Location & Basic Needs</p> <ul style="list-style-type: none"> • Room/Bed assigned at registration • Washrooms & Showers • Food delivered 2x daily 10:00am and 6:00pm • Information 	Hotel 1: 35 rooms Full	<p>BC Housing and GVCEH Coordinated Community-based Access process</p> <p>On-site Support: Food Program: GVCEH Boxes of Hope</p>

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		<ul style="list-style-type: none"> • Showers • Peer Support Support: Daily check 2x per day during meal delivery Organization In-reach support provided by Designated Organization that completed Intake Registration and referral to organization for needs as assessed. Regular Medical In-reach – not established yet		Peer Support Team connected to rooms.
HOTEL ROOMS Hotel #2 Acquired and in progress Coordinated Access Lead: Lois Gabitous	Population Experiencing Homelessness	In development Level 3: Indoor Bed & Basic Needs <ul style="list-style-type: none"> • Room/Bed assigned at registration • Washrooms & Showers • Food provided onsite by hotel • Information 	Hotel 2: 80 Rooms, Intake began March 31st	TBA
TBA	Youth – Dry and/or Substance Use Support	Level 3: Indoor Bed/ Basic Needs /Harm Reduction/ Medical In-Reach <ul style="list-style-type: none"> • Bed assigned • Washrooms 	BC HOUSING Lead Supervisor:	

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		<ul style="list-style-type: none"> • Food will be delivered (served) • Information • Showers • Harm Reduction- Indigenized or otherwise • COVID-19 Medical In-reach • 		
TBA Indigenous Culturally Supported Temporary Location	<ul style="list-style-type: none"> • Indigenous population experiencing homelessness and requiring harm reduction supports 	Level 3: Indoor Bed & Basic Needs Indigenized Harm Reduction, MAP/ Medical In-Reach <ul style="list-style-type: none"> • Bed assigned • Washrooms • Food • Information • Showers • Harm Reduction- Indigenized or otherwise substance use support/ managed alcohol • COVID-19 Medical In-reach 	TBA	TBA