



Updated: March 29, 2020

Move in Strategy: Homeless-Serving Sector Roles and Responsibilities

The purpose of this Move in Strategy document is to share the collaborative roles and responsibilities of BC Housing and its contractors and funded outreach agencies, the Greater Victoria Coalition to End Homelessness and the City of Victoria during the transition of securing indoor sheltering options for individuals currently experiencing homelessness and sheltering in parks by April 30, 2021, as a pathway to permanent housing by the Provincial Government. Achieving this goal is a significant step towards providing more effective access to necessary assistance and services for individuals experiencing homelessness.

Park Sheltering:

Daytime sheltering in parks will end on May 1, 2021 as a result of bylaw changes adopted on March 18, 2021 by Victoria City Council. The decision comes amid an unprecedented effort to move people inside through an ongoing partnership between the Province, BC Housing, the City and service providers. The change means the previous bylaw requirement will come back into effect and shelters will not be allowed in parks between 7 a.m. and 7 p.m., effective May 1.

What We Know:

- To be considered for future BC Housing subsidized or supportive housing opportunities, you must submit an application to the Supportive Housing Registration Service. If you have already applied and aren't sure if your application is still active, there is no harm in reapplying to ensure you are on the list for an offer of indoor shelter. To apply:
 - Check in with any outreach service providers in the park to see if they can support you with a housing application, such as: Housing Action Response Team (HART), Peers Resource Society, MSDPR Community Integration Specialists (Income Assistance & PWD workers)
 - **Housing Assistance:** Phone 604-433-2218 or Toll-Free Number: From anywhere in B.C. 1-800-257-7756 for information.
 - **Apply online:** <https://www.bchousing.org/housing-assistance/housing-withsupport/supportive-housing>
- If you turn down an invitation to move indoors and decide to remain outside, you may still be considered for future shelter or housing opportunities. There is no guarantee of another opportunity, but your application will remain valid and will be considered as vacancies are available in the BC Housing system.



- Once everyone identified as sheltering outdoors through the housing application process has been offered a 24/7 indoor sheltering space (as a pathway to permanent housing), Victoria City Council has stated it will be ending 24/7 camping, and you would need to take your tent down every morning.
- At this time, BC Housing will not be acquiring further motel spaces

What We Don't Know:

- We expect other sheltering opportunities to become available in the coming weeks.
- We don't know where these will be.
- We don't think there will be more motel rooms available after Capital City Centre.
- We do not have any details on the number of units or where they will be.

ROLES AND RESPONSIBILITIES

ORGANIZATION	RESPONSIBILITY	How to contact access	SCHEDULE
<p>1. BC Housing</p>	<ul style="list-style-type: none"> • Supportive Housing <ul style="list-style-type: none"> ○ Administer supportive housing applications ○ Application assessment through the Coordinated Access and Assessment (CAA) System ○ Client placement with applicable supports and housing to support their social and/or health care needs ○ Coordinate shelter and supportive housing offers ○ Working with outreach partners to support people to move to shelter or housing when spaces are available. • Subsidized Housing <ul style="list-style-type: none"> ○ Administer applications to The Housing Registry • Rent Supplements <ul style="list-style-type: none"> ○ Program and application communication 	<p>Housing Assistance 604-433-2218 Toll Free Number: From anywhere in B.C. 1-800-257-7756</p>	<p>Daily</p>

ROLES & RESPONSIBILITIES

Move in Strategy – Greater Victoria



greater victoria
coalition to end
homelessness
hope has found a home

ORGANIZATION	RESPONSIBILITY	How to contact access	SCHEDULE
	<ul style="list-style-type: none"> ○ Application assessment ○ Administer or process Rent Supplement payments ● Media Relations and Announcements <ul style="list-style-type: none"> ○ BCH Communication on confirmed or upcoming shelter or supportive housing opportunities 		
<p>2. Greater Victoria Coalition to End Homelessness</p>	<ul style="list-style-type: none"> ● Communication <ul style="list-style-type: none"> ○ Dissemination of communications from community partners ● Facilitation leadership ● Communication flow support 	<p>Communications Coordinator 250-507-7903 cpugh@victoriahomelessness.ca</p> <p>Inclusion and Collaboration Manager 250-217-3709 jtheobald@victoriahomelessness.ca</p> <p>Administration 250-370-1512 admin@victoriahomelessness.ca</p>	<p>M-F 9-5</p>
<p>3. Peers Victoria Resource Society</p>	<ul style="list-style-type: none"> ● Warming Tent (940 Caledonia) ● Communication <ul style="list-style-type: none"> ○ Resources and information on BC Housing indoor sheltering offers ● Outreach Supports 	<p>Peers Victoria Resource Society 250-388-5325 admin@peers.bc.ca</p> <p>Night Outreach: 250-744-0171 outreach@peers.bc.ca</p>	<p>Ongoing</p>
	<p>BYLAW</p>		

ROLES & RESPONSIBILITIES

Move in Strategy – Greater Victoria



greater victoria
coalition to end
homelessness
hope has found a home

ORGANIZATION	RESPONSIBILITY	How to contact access	SCHEDULE
4. City of Victoria	<ul style="list-style-type: none"> Bylaw Enforcement 	Bylaw Services 250-361-0215 (Mon - Friday, 8 a.m. – 4:30 p.m.) bylawservices@victoria.ca (7 days a week, 7 a.m. – 4:30 p.m.)	Daily
	POLICE & FIRE <ul style="list-style-type: none"> Emergency Response Fire and Life Safety inspections Conduct proactive patrols 		
	PARKS RECREATION FACILITIES <ul style="list-style-type: none"> Parks management and infrastructure maintenance (washrooms, signage in parks, portable toilets, handwashing stations, etc.) Sanitation and clean-up – in association with City Public Works 	Parks Division 250-361-0600 (24 hrs) parks@victoria.ca	
	ENGAGEMENT <ul style="list-style-type: none"> Public and media communications 	Media and Communications: Bill Eisenhauer, 250-858-1061 beisenhauer@victoria.ca	
5. H.L Demolition & Waste Management Ltd (BC Housing/Provincial Government Contract)	<ul style="list-style-type: none"> Park and Land Remediation <ul style="list-style-type: none"> Analyze and safely prepare site for demolition Full or partial demolition and site remediation 	H.L. Demolition & Waste Management Ltd 250-383-4444 Office@hldemolition.com	TBA

IDENTIFIED/CONFIRMED UPCOMING SHELTERING SITES

PHS Community Services Society	Save-On-Foods Memorial Centre – Arena	Monday to Friday 9:00 am – 5:00 pm	March 1, 2021
---------------------------------------	----------------------------------------------	---------------------------------------	------------------

ROLES & RESPONSIBILITIES

Move in Strategy – Greater Victoria



greater victoria
coalition to end
homelessness
hope has found a home

		604-683-0073 Info@phs.ca	
Our Place Society	Capital City Centre	250-388-7112 info@ourplacesociety.com	Daily
Our Place Society	Hey Neighbour Project - Tiny Homes	250-388-7112 info@ourplacesociety.com	Ongoing TBA
Victoria Cool Aid Society	Mount Edwards	778-265-3456 (778) 265-3456	Daily
Our Place Society	Comfort Inn	250-388-7112 info@ourplacesociety.com	March 15, 2021
Greater Victoria Coalition to End Homelessness	Lighthouse Transitional Youth Housing	250-210-2277 gparry@victoriahomelessness.ca	Daily