

hope for tomorrow

2020/21
annual report



greater victoria
coalition to end
homelessness
hope has found a home



The solutions to end homelessness are as diverse as homelessness itself, and we all have a role to play. The Greater Victoria Coalition to End Homelessness Society (GVCEH) was formed in 2008 with a mission to end homelessness in Greater Victoria. The Coalition consists of service providers, non-profit organizations, all levels of government, businesses, postsecondary institutions, the faith community, people with a lived experience of homelessness, and members of the community.

Our Vision

A Region Without Homelessness

Our Mission

1. To ensure appropriate solutions are in place to serve those individuals experiencing chronic homelessness in the capital region.
2. To ensure all people facing homelessness in the capital region have access to safe, affordable, appropriate long-term housing.

Outcome

Communities throughout the region are safe, healthy, vibrant, welcoming, and supporting of people from all walks of life and stages in their life journey.

Measure of Success: Functional Zero

Functional zero is a concrete, and measurable approach to ending homelessness.

Simply put, it means that there are enough, or even more homeless-serving services and resources than needed to meet the needs of individuals who are experiencing homelessness.

This approach to ending homelessness gives communities the autonomy to reflect on what ending homelessness could and should look like.



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A Message From The Co-Chairs

A Crisis Response

The 2020/21 fiscal year was one unlike any other. As a global pandemic shut down the world, British Columbia went into lockdown, and people retreated into their homes – at least those who had homes. But for those members of our community experiencing homelessness or who were precariously housed, the public health orders designed to protect us had the unintended consequence of disrupting the support services they relied upon.

And yet, during a time of social distancing and fractured connections, our sector – outreach workers on the front lines, housing operators, service providers, and government agencies – came together in unprecedented ways to respond to the spiraling crisis. Our journey in 2020/21 was six feet apart, but together nonetheless.

The pandemic threw the work of the GVCEH and our sector into disarray, shining a harsh light and illuminating the cracks that too many of our friends, family and neighbours had fallen into. But what is illuminated can no longer be ignored. The COVID crisis mobilized unprecedented support and funding from governments and the private sector. Our members responded by pivoting to create new programs, take on new tasks, and put in place the framework to achieve Functional Zero homelessness in our region.

Our fiscal year started on April 1, two weeks after the state of emergency was declared in British Columbia. One of the first needs identified by our street community, as services were reduced, was hunger. Out of that need, Boxes of Hope was born. And in many ways, this first program set the stage for the incredible community collaboration that was to follow in the months to come. Local restaurants, the business community, the City of Victoria, the Jawl Foundation, and the GVCEH worked hand in hand to create a program to feed the most vulnerable members of society during this most vulnerable of times. Six hundred meals were delivered to individuals on the streets, in encampments, and in temporary shelters over the first weekend alone.

In December, the GVCEH launched another highly successful fundraising campaign for the design and construction of the Tiny Homes Village, an innovative transitional housing solution built from repurposed shipping containers. Over a three-month crowdfunding campaign, 580 citizens and local businesses contributed their financial and moral support to the project, raising \$550,000 to construct 30 tiny homes.

2020/21 was a year of lessons learned and best practices put in place. The Vulnerable Populations Response Plan (VPRP) put the GVCEH in the unexpected role of a temporary shelter operator, first in the Topaz Park encampment and then at the Travelodge.

This pivot provided an opportunity to put peer-based programs in place and conduct qualitative and quantitative research on the journey of individuals transitioning from encampments to temporary shelter and then into transitional or permanent housing. Other highlights included the advent of Peer Researchers working with residents to create a Resident Advisory Committee at the Travelodge.

Youth peer researchers joined the work as a team of five Travelodge residents were trained and employed as a Youth Leadership Research Team (YLRT) to co-design a Housing First for Youth supportive housing model. Their work resulted in the opening of The Lighthouse, Victoria's first youth-led social enterprise housing site, welcoming youth experiencing homelessness and/or aging out of care into innovative supportive housing. The Lighthouse is still in the process of stabilizing and working out growing pains as the first-of-its-kind program works to support some of the most vulnerable youth in our community.

The learnings from peer support engagement with people in the Topaz Park and Pandora encampments led to a report informing provincial guidelines for encampments; the Participatory Action Research project in Central Park and 940 Caledonia identified best practices for people living in an encampment and transitioning to indoor shelter, which were developed by the people sheltering outdoors and the outreach teams supporting them. From challenges come solutions and ways to do things better next time, even as we hope there will never be another next time.

Other examples of community and inter-governmental collaboration in our sector include the partnership between BC Housing and Island Health to create unprecedented supports in temporary shelters. The Health and Housing Think Tank led to 40 recommendations that will shape future housing sites by integrating health and housing services. Another cross-sector initiative, the NHS Solutions Lab, Surfacing Our Strengths, is exploring the challenges and opportunities for creating accessible, safe, and appropriate housing supports and solutions for women+ at risk of violence and homelessness in Greater Victoria.

As the 2020/21 fiscal year came to an end, we welcomed the announcement of six new supportive housing buildings. This investment by both the provincial and federal governments mean 280 permanent, purpose-built homes for individuals



Above: Temporary encampment at 940 Caledonia in winter, 2021.

who are unsheltered or living in temporary shelters, providing them with the stability and services they need to rebuild their lives.

As co-chairs of the Board of Directors, we are particularly proud that despite a significant influx of revenue through COVID relief funding and the concomitant program expenses, the GVCEH managed the funds efficiently, effectively, and cleanly. This is demonstrated by the immaculate audit the coalition received.

This past year, although devastating in many ways, showed what a community can achieve when it works together with a common goal. Thank you to the incredible volunteers, the tireless outreach workers, the dedicated housing operators, our funding and government partners and their amazing staff, and everyone in the community who shares our vision of a region without homelessness.



Lisa Helps

Lisa Helps
Co-Chair

Jeff Bray

Jeff Bray
Co-Chair



A Message From The Executive Director

Where to start? What is the right message for a year in which nothing was what we thought it would be? We could never have anticipated that the coronavirus pandemic would engulf the world, nor could we have predicted that homelessness would become a focal point at all levels of government. The human rights challenges of equitable access became a prevalent dialogue. The dual crises of the covid pandemic and homelessness layered over the ongoing opioid crisis created a cascade of challenges the likes of which we have never experienced.

March 2020 started us on a journey that brought out the best and worst in us. The best was demonstrated as people reached out to ask how they could help. Policies at all levels of government were transformed, and we received unprecedented funding to design and implement a pandemic response to homelessness. Others participated in hate speech when confronted with the social issue of homelessness. The challenges were immense. Communications custom-designed by lived experience peer support teams provided people living on the streets, in doorways, and in parks with the information they needed to keep them safe from COVID-19.

What did we as the homelessness response sector experience? One of the greatest leadership challenges we have ever encountered. The critical question being "How to support the work that needs to be done without a roadmap?". The response that emerged was one of the greatest achievements I have ever seen a sector of human beings accomplish.

March 17, 2020 was the beginning of an 11 week marathon. We all came together daily and strategized through the crisis. We experienced every stage of Tuckman's Teamwork Theory – Forming, Storming, Norming, and Performing. We knew we needed to pace ourselves, but the crisis dictated that we move at a sprinter's pace. With circumstances shifting as the number of people experiencing homelessness on the streets swelled, shelters were forced to restrict access or limit indoor spaces to follow the protocols of our esteemed Dr. Bonnie Henry. Responding in record time, our not-for-profit service organizations designed and implemented policies and procedures to ensure health safety for our community members experiencing homelessness. Personnel throughout the sector pivoted to work in ways they never anticipated or imagined. In the case of the GVCEH core staff, that included operating the largest organized encampment on the Island with 196 humans at the height of occupancy. This was not in our Business Plan. What was, and remains in the Business Plan is the mandate to support the coordination, collaboration, and communication of our sector. Topaz Park, while an unbelievable challenge, brought the unprecedented opportunity to demonstrate our sector's capacity for cooperation. The COVID-19 Greater Victoria Vulnerable Populations Response Plan resulted in over 600 people moving into inside spaces. The cooperation, coordination, collaboration and courage necessary to support this

unprecedented endeavor was a testament to the partners who made it happen. Thank you to each and every one of you who stepped up every day. Last, but absolutely not least is to my deepest appreciation to the GVCEH staff. Every member of this amazing team brings their ALL into this work every single day. I deeply admire and respect each and every one of them. They rise above, push through, and circle up to bring our 'buffalo stance' into every space. Why? Because they believe we can make a difference. We ALL made a difference this past year in the lives of so many people experiencing homelessness. Let's keep it up and build on the strength of our collaborative capacity. At the end of the day, we learned we have the fortitude to keep moving when we are exhausted, to work in concert for the collective good. We learned that our shared humanity and vulnerability can unite us and support us to mobilize compassion and empathy. I am proud to be part of this community, this region, and to call every one of you my hero for the work you choose to do every day! With deepest gratitude,



Kelly Roth
Executive Director



Jordan was an original member of the Face 2 Face with Stigma team. He was loved by all who knew him and will be sadly missed.

GVCEH OPERATIONS IN ACTION

MOBILIZING THE 5-YEAR COMMUNITY PLAN THROUGH ANNUAL BUSINESS PLANS

Ongoing Strategic Priorities:

Internal operational plans support outcomes-based community planning

1. Funding effectiveness
2. System Effectiveness
3. Inclusiveness
4. Evidence-based capacity building

Departments as Core Functions

The GVCEH staff team is organized into departments reflecting five core functions:

1. Administration & Leadership
2. Inclusion & Collaboration
3. Communications
4. Prevention
5. Research

The following outcomes are the foundation for **The Community Plan to End Homelessness in the Capital Region 2019-2024** and the **2020/2021 Business Plan**:

1. Support Services (SS)

- A. People experiencing homelessness quickly and equitably receive the support they need over the course of their journey;
- B. Support services have the mandate and capacity to deliver services.

2. Housing (HO)

- A supply of accessible, appropriate, safe and person-centred housing is available.

3. Advocacy and Awareness (AA)

- Communities and neighbourhoods are inclusive, empathetic, compassionate and welcoming of people experiencing homelessness; facilitated through advocacy and awareness and our collective experience of homelessness.

4. Prevention Support (PS)

- People are prevented from becoming homeless.

5. Collaboration and Leadership (CL)

- Leadership at all levels of community and government share a common sense of purpose; are effective, collaborative, supportive and inclusive.

LINK: The Community Plan to End Homelessness in the Capital Region 2019-2024

For collective impact on **causal factors**:

Structural Factors

E.g. Stigma & discrimination, the lingering impacts of colonialism on Indigenous Peoples & increased cost of living without equal increase in income

Systemic Failures

E.g. Falling between the cracks in our system of care, youth transitioning out of care, discharge from hospitals/correctional facilities without homes

Personal Circumstances

E.g. Job loss, traumatic events, health problems & family violence or conflict, particularly for women, children, and youth

Outcome 1: Support Services						
1.1 Coordinated Support Service Program	1.6 Indigenous Specific Systems Improvement Map	1.9 Peer Housing Support/Support Services	1.13 Support Services for Regional Housing First Program's New Housing Units	1.15 Wrap Around Support System for Women Experiencing Violence	1.16 Youth and Indigenous Support Services Strategies	1.17 Youth External Weather Protection
Year 2 (2020/21)	On-going Y1 (2019) + Year 2 (2020/21)	On-going Y1 (2019) + Year 2 (2020/21)	On-going (2019) + Year 2 (2020/21)	On-going Y1 (2019) + Year 2 (2020/21) + Year 3 (2021/22)	On-going Y1 (2019) + Year 2 (2020/21)	On-going Y1 (2019)
Outcome 2: Housing						
2.1 Acute Care Temporary Shelter	2.3 Indigenous Low Barrier Housing	2.6 New Supportive Housing Program(s)	2.9 Youth Housing	2.10 Youth Housing Model Development		
Year 2 (2020/21)	Year 2 (2020/21)	Year 2 (2020/21)	Year 2 (2020/21)	Year 2 (2020/21)		
Outcome 3: Advocacy and Awareness						
3.2 Awareness and Education Workshops		3.3 Community Anti Stigma Media Campaign		3.4 Community Plan Roadshow		
On-going Y1 (2019) + Year 2 (2020/21)		Year 2 (2020/21)		On-going (2019) + Year 2 (2020/21)		
Outcome 4: Prevention Supports						
4.1 <u>Rent's mart</u> Guarantee Fund Pilot		4.12 Tenancy Information On-Sight Project		4.13 Transitional Programs		
On-going (2019) + Year 1 (2020/21)		On-going (2019) + Year 2 (2021/22)		Year 2 (2020/21)		
Outcome 5: Collaboration and Leadership						
5.1 City-Name List (CNI)	5.2 Coordinated Access and Assessment	5.4 Homelessness Management Information System (HMIS)	5.7 Inventory of Stakeholders	5.9 Share Expertise and Education		

Highlights 2020-2021

BOXES OF HOPE



The Story of Boxes of Hope

Hunger was one of the most urgent needs our street community brought to the Coalition when the COVID Pandemic changed our world.

600 meals were delivered over the first weekend alone.

March 15, 2020

The Pandemic struck our community in so many ways. Our restaurants were forced to close to protect us from the spread of COVID 19. Many of our homelessness sector service providers had to shift and close services to meet Dr. Bonnie Henry's health orders and protocols.

March 21, 2020

As a result, there was a call for support for our vulnerable population experiencing homelessness. The City of Victoria, the Jawl Foundation, the Greater Victoria Coalition to End Homelessness and Jones BBQ came together to create Boxes of Hope.

Gratitude

Meals were mobilized.....

Led by Chris Jones our restaurants leapt into action.

Including: Dobosala Cantina, House of Boateng, Burger Crush and Jones Bar B Que.

Food Services were mobilized by people power.....

The Greater Victoria Coalition's People with Lived Experience of Homelessness (PWLE) and Peer Support teams with our Downtown Victoria Business Association (DVBA) supported with re-deployed staff and volunteer people power.

PEOPLE

Paid staff without lived experience of homelessness

Staff: 7
Hours: 413
Wages: \$10,399

Paid staff with lived experience of homelessness

Staff: 4
Hours: 440
Wages: \$11,724

DVBA Volunteers

Topaz Park Volunteers:

Volunteers: 47
Shifts: 184
Hours: 714

Boxes of Hope Volunteers

Volunteers: 40
Shifts: 288
Hours Worked: 551

DVBA SPECIAL RECOGNITION

Downtown Victoria Business Association Volunteers:

Nathan Bird - 63 hours
30 shifts total

David Hyde - 60 hours
45 shifts

Shaylene Keddy - 43.5 hours
21 shifts

Devon Jenkins - 43.5 hours
21 shifts

21 Carolyn Code - 31 hours
18 shifts

IMPACT

Meals provided: **18,211** (\$10 each)
Snacks provided: **5,116** (\$1 each)
Total: **23,327**

Locations provided to

March 13 - 22:
Centennial Square & Beacon Hill Park

March 22 - May 20:
Topaz Park Sanctioned Encampment

March 22 - May 20:
Shelter Locations

March 28 - Ongoing:
Vulnerable Populations Response Plan Hotel Locations

FINANCIALS AND DATA

FUNDING

Total Funding (revenue): **\$206,048**
Total Expenditures (to date): **\$204,230**

Victoria Foundation: **\$150,000**

6 restaurants back in business

Meals & Snacks: **\$182,107**
PWLE Wages: **\$11,724**
Staff Wages: **\$10,399**



DONORS

313 donors/funders

Victoria Foundation: **\$151,000**
Individual Donations: **\$37,555**
Corporate Donations: **\$15,993**
Anonymous: **\$1,500**



THE VICTORIA FOUNDATION

\$150,000

VICTORIA FOUNDATION FUNDING ALLOCATION

Food Services: **\$22,123**
Meals: **\$127,877**
Total: **\$150,000**



boxes of hope.
help nourish victoria
today.



Our deepest gratitude,

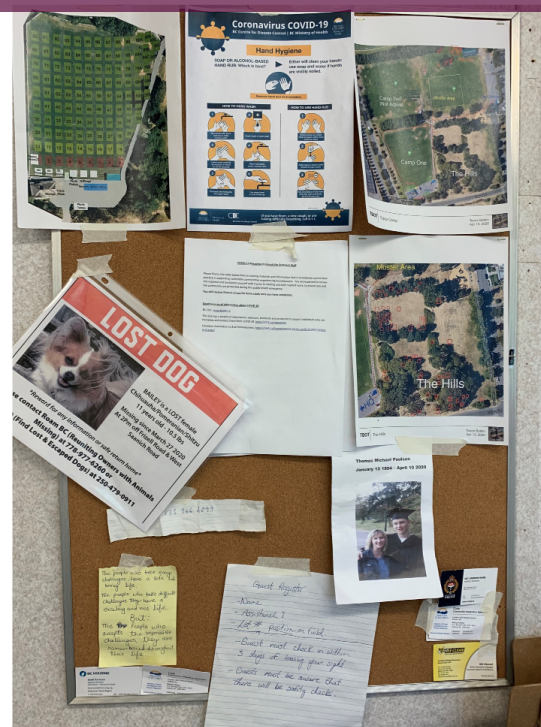
To the Victoria Foundation and the Jawl Foundation for making Boxes of Hope possible.

Highlights 2020-2021

TOPAZ PARK

COVID-19 Vulnerable Populations Response Plan (SS 1.1)

A coordinated, multi-agency response triggered by the pandemic, the Vulnerable Population Response Plan guided the ongoing, coordinated efforts of the GVCEH and its many partners to help our community through this very challenging time.



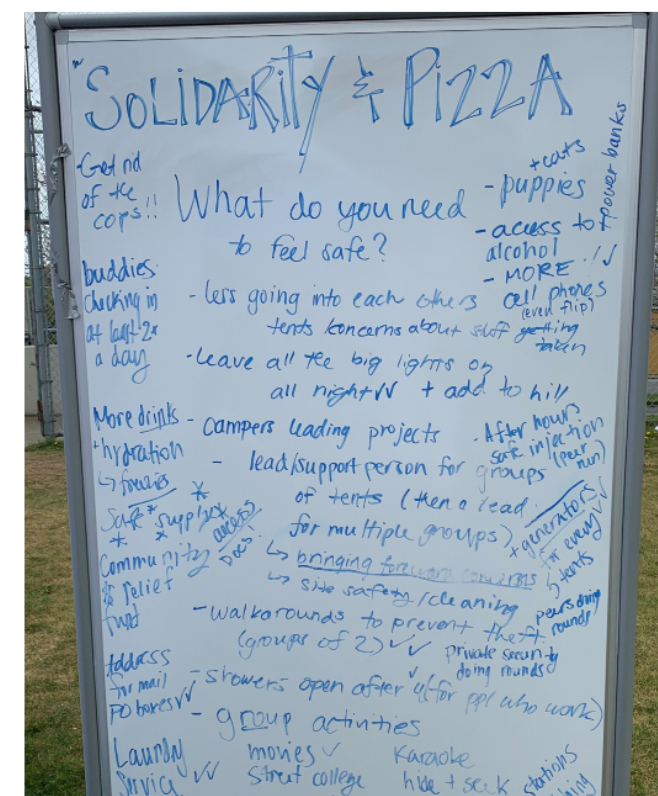
Responding to an Unprecedented Crisis

At the height of occupancy, more than 196 people were living in Topaz Park, receiving support from dozens of local organizations and individuals.



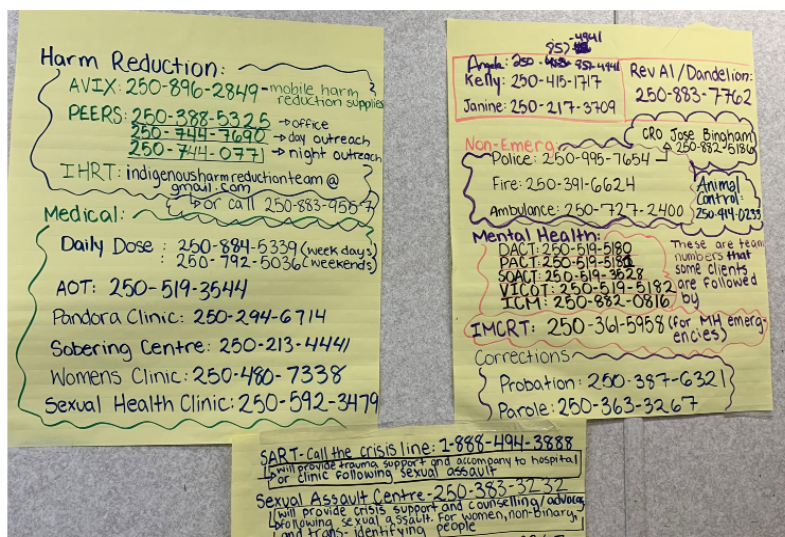
Vulnerable Population Response Plan:

- Coordinated supports at the Topaz Park encampment and other sites
- Held biweekly outreach meetings
- Mapped resources in Sidney
- Coordinated emergency weather response
- Coordinated December move from Central Park to 940 Caledonia Avenue



Topaz Park Encampment Research:

Two Peer Support Researchers led and facilitated three focus group meetings with 28 peers from August to September, 2020.



Left: Collaborative harm reduction on display at Topaz Park.



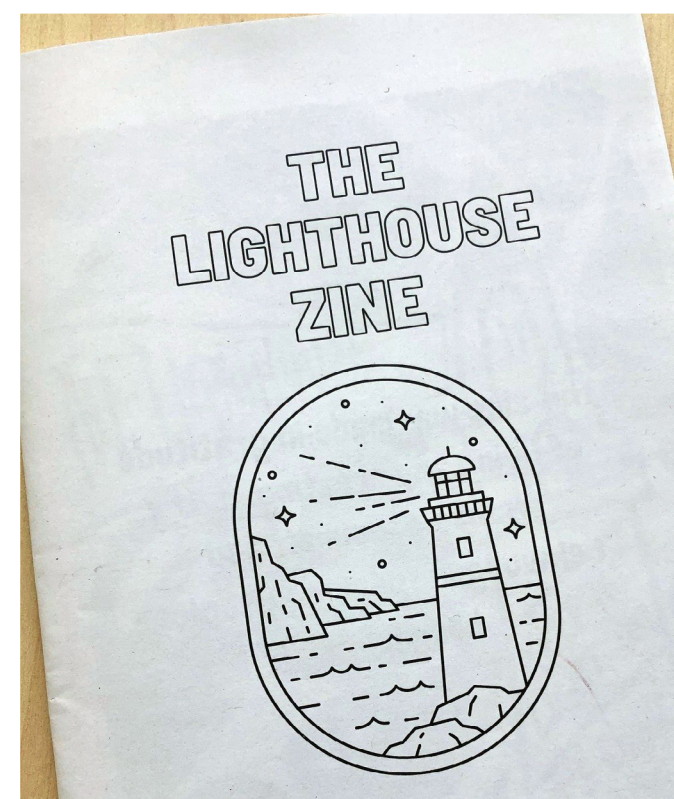
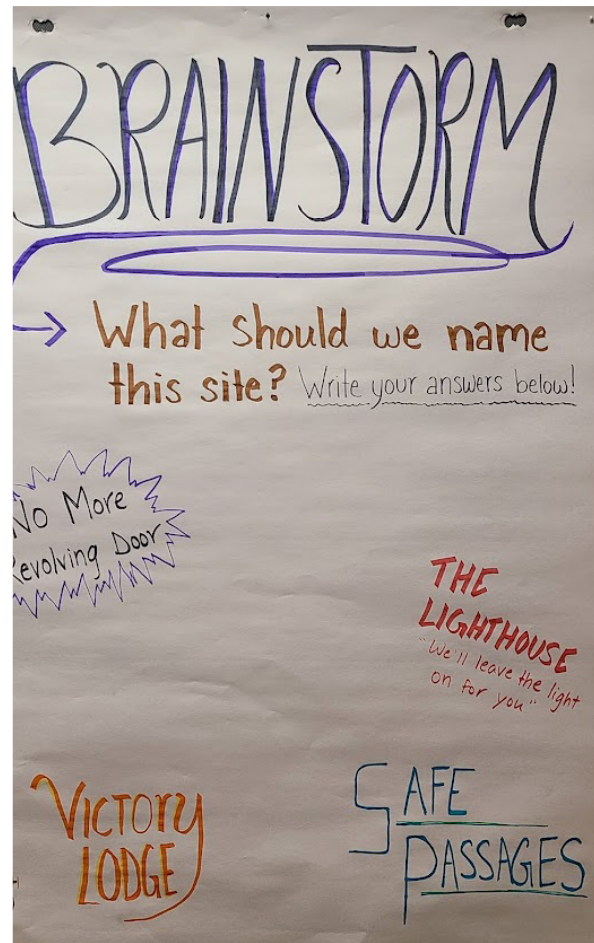
Above: People line up outside the Boxes of Hope tent at Topaz Park. The program served more than 18,000 meals throughout the pandemic.

LINK: COVID-19 Vulnerable Populations Response Plan

Highlights 2020-2021

THE LIGHTHOUSE

22 Youth Residents



Created with a team of youth experiencing homelessness, The Lighthouse approaches youth housing with the purpose of co-creating compelling futures. This program is underpinned by self-determination and founded on Housing First for Youth as a best practice. Funded by BC Housing, The Lighthouse is a participatory action research project, intended to inform similar programs across the province.



SUPPORT SERVICES

Outcomes:

People experiencing homelessness will quickly and equitably receive the support they need over the course of their journey

Support services agencies have the mandate and capacity to deliver the needed services

Participatory Action Research Encampment Engagement

The City of Victoria provided a grant to GVCEH to engage people living in encampments with the intent of collaboratively creating solutions for community safety and community harm reduction for all Victorians, to foster a shared understanding of peoples' current lived experience, and to facilitate community-driven stabilization. Findings will ultimately inform future encampment guidelines, designs, and operations.

- 13 Peer Researchers with current/previous lived experience of homelessness participated and received training
- 95 completed questionnaires & 6 focus groups facilitated
- Weekly talking circles at 2 encampments attended
- Weekly Peer Researcher and Central Park Resident Meeting at Royal Athletic Park facilitated in partnership with the North Park Neighbourhood Association (NPNA)
- NPNA & GVCEH hosted Friendship BBQ, planned in partnership with Peer Researchers, which included a panel of NPNA Board & persons sheltering outdoors

Peer Housing Support (SS 1.9)

During the COVID-19 pandemic, GVCEH Peer Housing Support team responded to rapidly changing conditions. From Topaz Park to the Travelodge, from Central Park to 940 Caledonia, peer support workers and peer researchers worked with unhoused individuals to support them through the pandemic and oft-times multiple moves.

Travelodge Monthly Tenant Engagement Research (October 2020)

150 peers connected with Peer Support Workers and Peer Researchers, completing 101 reflections surveys. Out of this work, a Resident Advisory Committee was formed.

Resource Information

During the pandemic, the **Indigenous Harm Reduction Team** and **Poverty Kills** created an online resource to respond to the rapidly changing services available. GVCEH linked this

valuable resource on the website, and shared COVID-19 information and service provider updates. For those peers without stable access to the internet, the Peer Support team created a master document of services and resources, including COVID-19 relief options, distributed to individuals living in encampments, on the streets, or in transitional shelters.

Surfacing our Strengths: Co-Creating Strategic Solutions with Women+ at Risk of Violence and Homelessness (SS 1.15)

In partnership with the Aboriginal Coalition to End Homelessness and Shift Collaborative, GVCEH convened an NHS Solutions Lab to explore the challenges and opportunities for creating accessible, safe, and appropriate housing supports and solutions for women+ at risk of violence and homelessness in Greater Victoria. The Leadership Team includes representatives from Peers Victoria Resource Society, BC Housing, the CRD, Victoria Native Friendship Society, Island Health, Society of Saint Vincent de Paul Victoria, Inter-Cultural Association of Greater Victoria, Victoria Cool Aid Society and the voice of lived experience.

Phase 1 (Definition) and Phase 2 (Discovery) were completed over Fiscal 2020/21, and the lab challenge paper is available on GVCEH website.

Practice Review & Learnings COVID VPRP (Special Project)

GVCEH worked with Peer Researchers through a participatory action research framework to engage the voice of people sheltering and living in encampments to collaboratively create solutions for community safety and harm reduction. As a result, more individuals may be supported to maintain housing, facilitating improved health and wellness outcomes.

HOUSING

Indigenous Low Barrier Housing (HO 2.3)

The Aboriginal Coalition to End Homelessness opened a new culturally supportive housing building on Mason Street, which include a Managed Alcohol Program (MAP). The MAP is facilitated through a lens of Indigenized Harm Reduction and land-based healing.

The Lighthouse - Youth Housing Model Development (HO 2.10)

The Youth Task Force identified the need for youth housing on the West Shore. Preliminary discussions were held with Victoria Youth Empowerment Society, Threshold Housing Society and the Ministry of Children and Family Development, but when the opportunity arose to develop and open a youth housing site at the hostel, the focus of GVCEH shifted to that project, now called The Lighthouse (See page 14).

Tiny Homes

Challenging times create exciting new opportunities and in December, GVCEH launched a successful fundraising campaign for the design and construction of the Tiny Homes Village, an innovative transitional housing solution built from repurposed shipping containers. Aryze Developments brought the concept for the Tiny Homes

Village to GVCEH as a response to the issue of people camping in city parks. Over a three-month crowdfunding campaign, 580 citizens and local businesses contributed their financial and moral support to the project, raising \$550,000 to construct 30 tiny homes.

IN 2020 THIS CANADIAN PROVINCE PURCHASED A HOTEL IN THE CAPITAL OF VICTORIA TO HOUSE ITS HOMELESS POPULATION

Above: A provincial housing initiative in Victoria was featured on Jeopardy as a question under the category: 'Some Good News.'

Supportive Housing Announcement (HO 2.6)

As the 2020/21 fiscal year drew to a close, we welcomed the announcement by BC Housing of six new supportive housing buildings. This investment by both the provincial and federal governments means 280 permanent, purpose-built homes for individuals who are unsheltered or living in temporary shelters, providing them with the stability and services they need to rebuild their lives.



Above: This fiscal year saw successful planning and fundraising for a Tiny Homes Village at 940 Caledona Ave.

Outcome:

A supply of accessible, appropriate, safe and person-centred housing is available

ADVOCACY & AWARENESS

Outcome:

Communities and neighbourhoods are inclusive, empathetic, compassionate and welcoming of people experiencing homelessness through advocacy and awareness that homelessness is something that impacts everyone in the community, un-housed and housed

Face 2 Face with Stigma Workshops (AA 3.2/3.3)

Face 2 Face with Stigma is an anti-stigma workshop that is inspired, led, developed, and delivered entirely by people with lived experience of substance use, mental health disorders, and homelessness.

In 2020-2021 Face 2 Face with Stigma:

- Held 12 workshops
- Shared their stories with 175 community members
- Had an impact. Between 90 to 100% of participants who responded to a post-session survey indicated that their knowledge on homelessness had increased

Greater Victoria Business Toolkit on Homelessness

A new communications resource was created in 2020 to help the Greater Victoria business community by providing tips, perspectives, and options for how to act and how to make a difference when faced with the reality of homelessness in our region. The toolkit includes background information for understanding our current reality, practical advice on ways to help, an emergency calling list, and a "what to do if" questionnaire.



Right: A trifold, abridged version of the Greater Victoria Business Toolkit was created and distributed in the downtown core by Clare Pugh

Community Plan Roadshow (AA 3.4)

Now in development, the Community Plan Roadshow will be a travelling presentation (or

virtual as needed) that will share information on the issues of homelessness in our region, the work of GVCEH, and the goals of the Community Plan. A draft of a multi-media PowerPoint presentation has been created and will be refined in 2021 prior to putting it on the road.

Media Strategy (AA 3.3)

Supported by the Community Engagement and Communications Working Group, the Communications Department has been working to build relationships with media organizations and journalists to inform story content and key issues influencing homelessness in the region. The department

has been tracking stories about issues surrounding homelessness in the CRD, breaking them down by subject matter and outlet, and identifying whether stories were positive, negative, or neutral.



PREVENTION SUPPORT

Outcome:

People are prevented from becoming homeless

Youth Peer Housing Support Coordination & Research at Travelodge Hotel (PS 4.13)

A team of five youth Travelodge residents were trained and employed as a Youth Leadership Research Team (YLRT) to develop a Youth Housing First Model. Their innovative work led to the opening of The Lighthouse, Victoria's first youth-led social enterprise housing model.

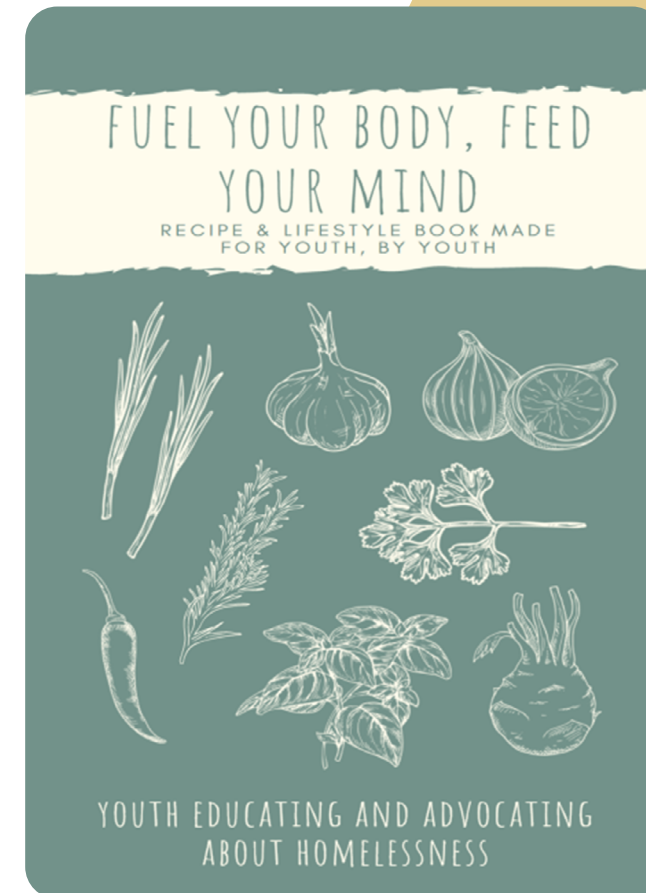
The Lighthouse

Shining a beacon of hope for youth experiencing homelessness, The Lighthouse is an innovative supportive housing site designed for and by youth. All residents are employed through an on-site Social Enterprise employment framework and co-design site policies and programming with staff. Residents are trained in research ethics, methods, and design, which will enable them to work with experts to develop innovative approaches to addressing trauma and other impacts of homelessness, with a specific youth focus. Our hope is that together we will be creating a model that can be replicated across British Columbia, empowering them to change their lives and the lives of their peers.

The development and operation of the site was done in partnership with Island Health and the Foundry.

What We Need: Prevention of Youth Homelessness

The Youth Educating and Advocating about Homelessness (YEAH) group sought to raise awareness about the relationship between youth and police through interviews with 56 youth, who submitted anonymous stories of both negative and positive interactions with police. This work has led to the development of a Police/Youth Symposium, still in the planning stages.



Above: The YEAH group's recipe and lifestyle book goes beyond cooking - offering art, gardening tips and resources to other youth.

With the support of a Participatory Budgeting grant from the City of Victoria, the group created an activity-based program to connect with young people experiencing homelessness or at risk of homelessness. Initially intended to be a weekly cooking group, pandemic protocols necessitated a pivot to a Cookbook/Lifestyle book for newly housed youth. 'Fuel Your Body, Feed Your Mind' provides support to youth through recipes developed and created through the cooking group, gardening and composting tips and tricks, a moving

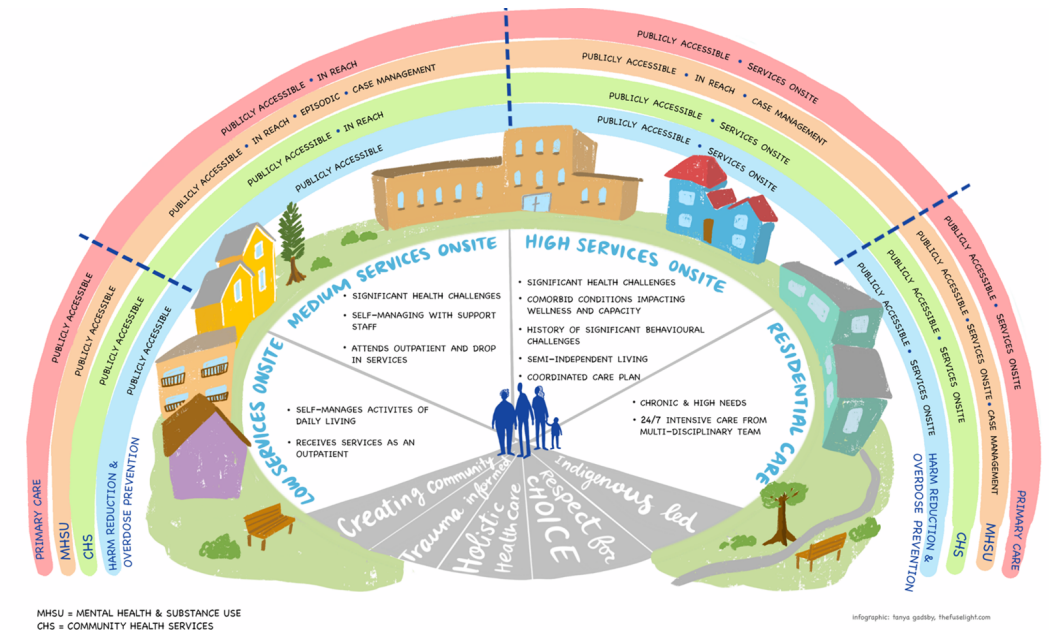
personal essay on how to deal with loss, grief, unhealthy relationships; and resources to help deal with trauma.

COLLABORATION & LEADERSHIP

GVCEH Strategic Priority: Evidence-based Capacity Building

Goal:

Leadership at all levels of community and government share a common sense of purpose and are effective, collaborative, supportive and inclusive



Above: The Health & Housing Think Tank, a real-time document developed to guide investments in wraparound care, was informed by participants through the COVID-19 pandemic - from May to December, 2020.

Shared Expertise and Education

Victoria Downtown Service Provider Monthly Meetings

The monthly Downtown Service Provider Meetings provide a venue for sharing of best practice, emerging practice and community-based research in support of the GVCEH's strategic priority of **evidence-based capacity building**. This forum provides service providers with the opportunity to mobilize and share knowledge across all programs and services.

Health & Housing Think Tank 2021 Summary Report "A Vision for Greater Victoria" April 12, 2021

Desired Outcomes

a. To develop a model of care for conceptualizing and planning health and harm reduction/overdose prevention supports in housing to complement services in community that allows for those residing in supportive housing to access individualized services that will further their opportunity for stability, safety, and wellness, including linkage and access to a variety of treatment services.

b. Develop recommendations that will inform health investment decision-making with an emphasis on the provision of primary care, harm reduction/overdose prevention, and mental health and substance use services including treatment and recovery, and supportive/supported housing.

Key Principles:

- Health and housing is multi-sectoral
- Truth and reconciliation are crucial
- Diversity matters
- All people need community
- Everyone has the right to self-determination
- Spaces and services should be trauma informed
- Services are connected to the person.

Results:

40 Recommendations

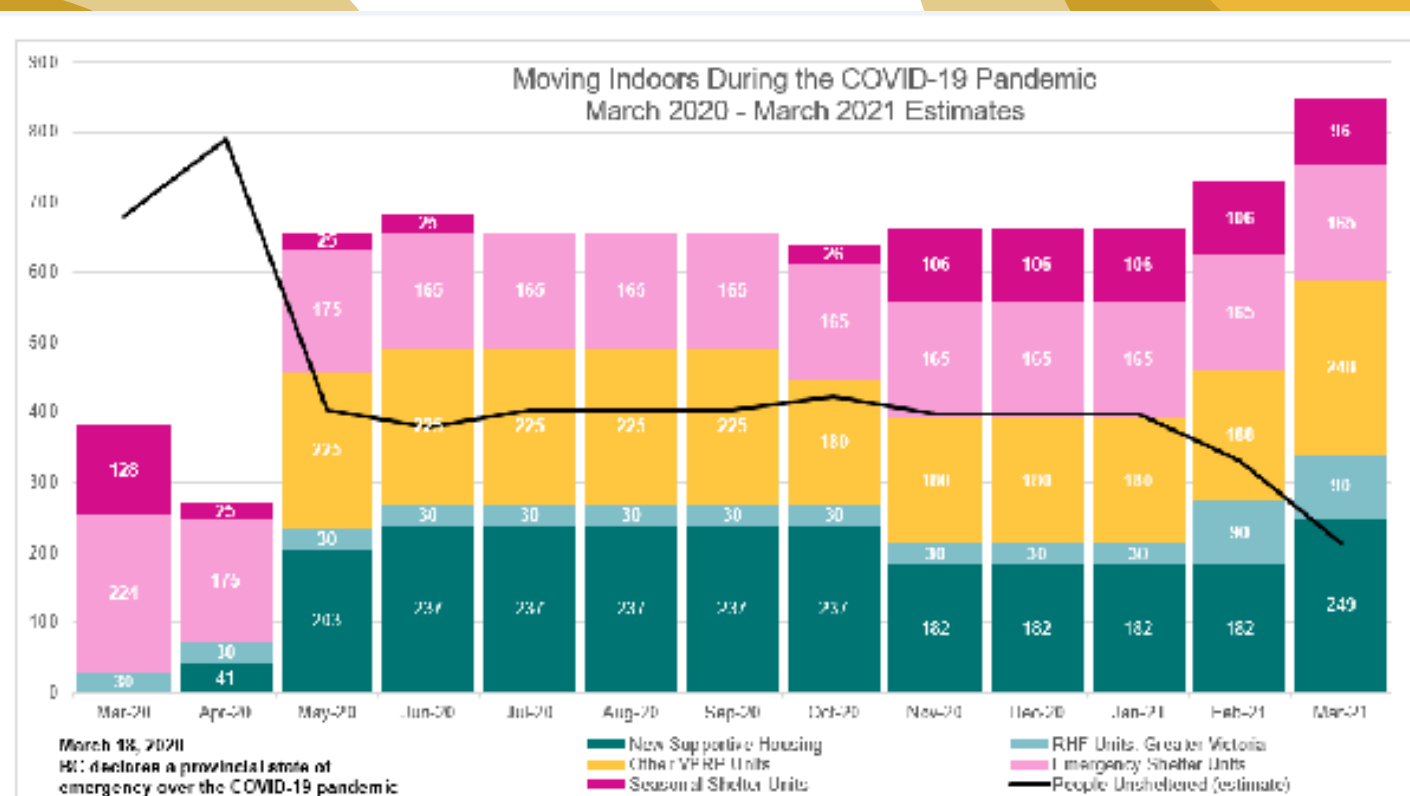
Engagement Statistics 208

- Staff and Resident Feedback Survey Participants (125 residents / 52 front line staff)
- Health and Housing Think Tank Members (25 health and housing leaders)
- Victoria Inner City Medical Leaders Group (4 medical leaders led the doctor consultations)

Data Dashboard Strategic Initiative

The CRD mobilized Employment and Social Development Canada's Community Capacity and Innovation funding to support the homelessness response sector to build a regional Homelessness Management Information System. This funding and sector system improvement support will contribute

to the building of a Monitoring and Evaluation Framework. Key deliverables for 2021-2022 include the priority development of the Data Dashboard as a key strategic initiative. Next steps are the coordination of Homeless Individuals and Families Information System (HIFIS) and the development of the By Name List.



To note:

- Seasonal Shelter Units include any shelter beds which are available without referral and open only in select winter months.
- Emergency Shelter Units include any year-round shelter beds which are available without referral.
- Other VPRP (Vulnerable Population Response Plan) Units include sheltering and supportive housing which were purchased or leased during the COVID-19 Public Health Emergency and have not been converted into permanent supportive housing.
- RHF (Regional Housing First) Units, Greater Victoria include Provincial Assistance Units within buildings funded through the RHF Program in Greater Victoria.
- New Supportive Housing includes supportive housing

announced and constructed within the current year, including former VPRP sites purchased and converted into permanent supportive housing.

The data collected are our best estimates for the timeframe. There is no single data repository for housing stock at this point in time, so GVCEH needed to contact housing providers for the information. In some cases, we were not able to connect with housing providers and used available published data.

There is a decrease in the New Supportive Housing between October 2020 and November 2020, (237 to 182), due to a housing fire at Capital City Center.

There is a decrease in Other VPRP (Vulnerable Population Response Plan) Units Between September 2020 and October 2020 (225 to 180), due to the closure of the Save-On-Foods Memorial Centre.

REGIONAL HIGHLIGHTS

Sooke

A COVID-19 Isolation Shelter in Sooke was developed from the District of Sooke COVID-19 Vulnerable Populations Response Plan. This unique shelter was originally located at the SEAPARC Arena and was created and

"When basic needs are met, it's remarkable what can happen."

-Jen Wilde, Sooke Homelessness Coordinator, July 2020 (Amidst the Paradise, Homelessness in the Sooke Region)

implemented by the efforts and involvement of the Sooke Homelessness Coalition. The Sooke Region Communities Health Network offered up their organizational support for operations. The overall model of care was based on a peer-driven, harm reduction model of support developed within the guidelines of the COVID-19 vulnerable populations response plan from the provincial health authority. In July 2020, SEAPARC was reopened for programming and shelter residents were relocated outdoors, many staying in tents at Ed Macgregor Park until such time as a new indoor location was found. The shelter operated for a number of months as a temporary facility; the Sooke Emergency Shelter now operates out of its home at the Hope Centre in Sooke.

LINK: Amidst the Paradise: Homelessness in the Sooke Region

- 38 Sooke residents identified as unhoused (2020 PiT Count)
- 32 unhoused individuals either stayed at SEAPARC or accessed its services
- 21 shelter staff hired

Salt Spring Island

The members of the SSI Task Force met weekly to share information and develop COVID-19 health response strategies. The Seabreeze Inn provided a safe space for 50 people to stabilize over the past year. SSI supports Housing First principles and best practices and demonstrated collaboration across the partners who came together in the Vulnerable Populations Response Plan.

Members in alphabetical order:

BC Housing	Island Health
BC Emergency Health Services	Islanders Working Against Violence (IWAV)
Community Health Network	Ministry of Social Development and Poverty Reduction
CRD (Reaching Home/ Rapid Housing Initiative RHT)	RCMP/Bylaw
CRD Director Holman	Salt Spring Island Community Services
GVCEH	Wagon Wheel/Copper Kettle

On Salt Spring Island, Islanders Working Against Violence (IWAV) celebrated the opening of a new building at Croftonbrook in December. Tenants have moved into this 22-unit apartment building for seniors and people with disabilities.

One of the target populations identified in the Community Plan to End Homelessness in the Capital Region is women fleeing violence. We would like to highlight IWAV's ceaseless work through the Salt Spring Island Transition House & Crisis Line:

- 428 crisis calls
- 30 women and 8 children served
- 887 number of bed nights
- 23 nights for average length of stay

EXTRA LOVE

To the many partners who responded, and continue to respond, to the impacts of the COVID-19 pandemic. Your work is deeply appreciated.

To the community, members and organizations who join together as the Greater Victoria Coalition to End Homelessness, we appreciate the support you have shown over the years.

Our collective voice and action is critical to the Coalition's continued progress in the vision of ending homelessness in Greater Victoria.



Board of Directors & Committees

BOARD OF DIRECTORS

Co-Chair: Jeff Bray, Downtown Victoria Business Association (Elected Director)
Co-Chair: Mayor Lisa Helps, City of Victoria (Capital Regional District)
Treasurer: Donna Spence, Baker Tilly
Secretary: Mayor Geoff Orr, North Saanich (Capital Regional District)
Mark Breslauer, United Way
Dr. Richard Crow, Island Health
Hilary Marks, Director with Lived Experience

Shayne Ramsey, BC Housing
Sandra Richardson, Victoria Foundation
Ned Taylor (Capital Regional District)
Charlayne Thornton-Joe (Representative Board Member of the Aboriginal Coalition to End Homelessness)
Don Elliott, Capital Regional District (Ex-Officio)

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Geoff Orr, Nominating Committee (Chair)

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Elizabeth Skillings
Kelly Roth

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Ian Batey

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John Reilly
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Kelly Reid
Kelly Roth

Kim Grantham
Kisae Petersen
Maggie Kerr-Southin
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Bruce Livingstone
Darrin Murphy
David Tataryn
Hilary Marks (Co-Chair)
Jahnava Moore
Leonard James (Co-Chair)

Troy Tucker
David Tataryn
Hilary Marks (Co-Chair)
Jahnava Moore
Leonard James (Co-Chair)
Troy Tucker

YOUTH EDUCATING AND ADVOCATING ABOUT HOMELESSNESS (YEAH)

Brandon
Catt
Troy
Julian

Han
Alayah
Julia

PEER HOUSING SUPPORT WORKING GROUP

Amber Cushing
Jahnava Moore
Lese-Anne McGill

Malcolm Sword
Leonard James

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Helma Libick (Monitoring & Evaluation Co-Chair)
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Holt Sivak (System Improvement Co-Chair)
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Emily Jackson
Emily Rogers
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Jeffrey Baergen

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Jenn Mortimer
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Kelly Dawson
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Kelly Roth
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Lisa Crossman
Lois Gabitous
Michele Powell
Michelle McElroy
Michelle Vanchu-Orosco

Patricia Mamic
Patrick Sibley
Peggy Kumala
Rachel Phillips
Rebekah Demirel
Roberta Bell
Ross Enright
Russ Maynard
Sean Hand
Shona Collison
Sinan Demirel
Suzanne Cole
Tammy Bennett
Troy Tucker
Trudy Chyzowski

CITY PAR - CENTRAL PARK PROJECT

Basil
Elliot Oakes
Ernie
Jamie
Janine Theobald
Laural Gaudette
Lydia

Malinda Riffle
Melissa Barnhard
Michelle Vanchu-Orosco
Safiya Hopfe
Stephanie

NHS SOLUTIONS LAB

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Christine Kate
Coreen Child
Echo Kulpas
Florentien Verhage
Gina Dolinsky
Hilary Marks

Janine Theobald
Kelly Roth
Kerri Klein
Michele Powell
Michelle Vanchu-Orosco

Dr. Rachel Phillips
Sasha Harper
Sonya Gracey
Stacy Barter

to our **committees**
thank you

YOUTH TASK FORCE

Amanda Parnham
Amy Schactman
Andrew Holeton
Anne van Beers
April Feduniw
Avery Taylor
Barbara Thompson
Bill McElroy
Bradley Mooney
Brielyn Ramsey
Candace Stretch
Cheryl Chaytors

Chris Dunham
Colin Tessier
Coreen Child
Corie Aarsen
Dalyce Dixon
Danella Parks
Darin Reimer
Deborah Chaplain
Drew Smith
Emily Jackson
Fran Hunt-Jinnouchi
Gavin Donatelli

Gwynne Parry
Heidi Hartman
Jason Walsh
Jarvis Negalia
Jenn Mortimer
John Reilly
Jose Bingham
Julia O'Quinn
Julie-Anne Hunter
Kate Lambert
Kelly Roth
Kristina Lane-Birkland

Laura Stratford
Lisen Karlstrom
Lorna Mace
Me-Kon Hayes
Mia Golden
Monica Legge
Pat Griffin
Rachel Carroll
Raelene Curry
Reg Fleming
Roberto Abeabe
Rosamond Graham

Sally Hunter-Brady
Shay Crisp
Susan Gmitroski
Sydney Richdale
Tanis Evans
Tina O'Keeffe
Tom Arsenault
Vicky Shearer
Zahura Ahmed

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Sinan Demirel
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Mary Morrison
Monique Huber

Rachel Phillips
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Sharlene Law
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Sophie Bannar-Martin
Victoria Inner City
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Dr. Chris Fraser, Cool Aid, Island Health
Dr. Ashley Heaslip, Portland Hotel Society
Dr. Ramm Hering, Island Health

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Melissa Barnhard
Steven Doyle
Tracee Szczyry

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Bernice Kamano
Bill Krampe
Michael Woestenburg
Hilary Marks

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Melissa Barnhard
Emily
Leonard
Max
Lance
Tracy
Jamie
Heather

YOUTH LEADERSHIP RESEARCH TEAM

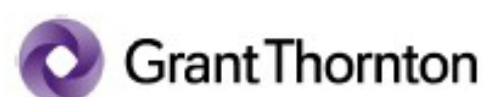
Colton
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Gwynne Parry, Lighthouse Site Manager

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Jarvis Negalia, Research Project Manager
Kay Martin, Voice of Experience Coordinator
Kelly Roth, Executive Director
Lisa Crossman, Peer Housing Support Coordinator

Meredith Elliott, Public Relations Coordinator
Michelle Vanchu-Orosco, Director of Research & Data Analysis
Rae Hawkins, Administrative & Business Coordinator



Independent Auditors' Report

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To the members of Greater Victoria Coalition to End Homelessness Society

Opinion

We have audited the accompanying financial statements of Greater Victoria Coalition to End Homelessness Society ("the Society"), which comprise the statement of financial position as at March 31, 2021, and the statements of operations, changes in net assets and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly in all material respects, the financial position of Greater Victoria Coalition to End Homelessness Society as at March 31, 2021, and its results of operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Society in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Society's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Society or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Society's financial reporting process.



Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Society's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Society's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Society to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Report on other legal and regulatory requirements

As required by the Societies Act of British Columbia, we report that, in our opinion, the accounting principles in the Canadian accounting standards for not-for-profit organizations have been applied on a consistent basis.

Victoria, Canada
August 31, 2021

Grant Thornton LLP

Chartered Professional Accountants

Greater Victoria Coalition to End Homelessness Society Statement of Financial Position

March 31 2021 2020

Assets

Current

Cash and cash equivalents (Note 5)	\$ 830,873	\$ 278,675
Accounts receivable	1,435	815
Government remittances receivable	5,503	2,245
Prepaid expenses and deposits	8,519	27,047
	<u>846,330</u>	<u>308,782</u>

Tangible capital assets (Note 3) 403,919 25,496

\$ 1,250,249 \$ 334,278

Liabilities

Current

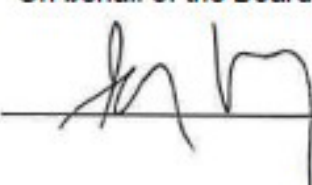
Payables and accruals	\$ 428,568	\$ 26,832
Deferred contributions (Note 4)	102,195	86,251
Deferred capital contributions (Note 5)	550,178	-
	<u>1,080,941</u>	<u>113,083</u>

Net Assets

Invested in capital assets	23,376	25,496
Unrestricted	145,932	195,699
	<u>169,308</u>	<u>221,195</u>
	<u>\$ 1,250,249</u>	<u>\$ 334,278</u>

Commitments (Note 10)

On behalf of the Board



Director



Director

See accompanying notes to the financial statements.

Greater Victoria Coalition to End Homelessness Society Statement of Changes in Net Assets

Year ended March 31	2021			2020	
	Invested in capital assets	Unrestricted	Total	Total	
Balance, beginning of year	\$ 25,496	\$ 195,699	\$ 221,195	\$ 265,769	
Deficiency of revenue over expenses	(10,465)	(41,422)	(51,887)	(44,574)	
Additions to tangible capital assets less capital contributions received	8,345	(8,345)	-	-	
Balance, end of year	\$ 23,376	\$ 145,932	\$ 169,308	\$ 221,195	

See accompanying notes to the financial statements.

Greater Victoria Coalition to End Homelessness Society Statement of Cash Flows

Year ended March 31	2021	2020
Increase (decrease) in cash and cash equivalents		
Operating		
Deficiency of revenue over expenses	\$ (51,887)	\$ (44,574)
Amortization	10,465	4,550
	<u>(41,422)</u>	<u>(40,024)</u>
Change in non-cash operating working capital		
Accounts receivable	(620)	22
Government remittances receivable	(3,258)	716
Prepaid expenses and deposits	18,528	3,785
Payables and accruals	401,736	3,043
Deferred contributions	15,844	(33,711)
	<u>432,330</u>	<u>(28,145)</u>
	<u>390,908</u>	<u>(68,169)</u>
Investing		
Purchase of tangible capital assets	<u>(388,888)</u>	<u>(6,172)</u>
	<u>(388,888)</u>	<u>(6,172)</u>
Financing		
Deferred capital contributions	550,178	-
	<u>550,178</u>	<u>-</u>
Net increase (decrease) in cash and cash equivalents	552,198	(72,341)
Cash and cash equivalents, beginning of year	278,675	351,016
Cash and cash equivalents, end of year	<u>\$ 830,873</u>	<u>\$ 278,675</u>

See accompanying notes to the financial statements.

Greater Victoria Coalition to End Homelessness Society Statement of Operations

Year ended March 31	2021	2020
Revenue		
Government grants (Note 6)	\$ 2,054,041	\$ 562,549
Contributions from other registered charities (Note 6)	161,150	143,082
Individual donations	69,577	11,935
Corporate donations	26,458	6,849
Interest	389	1,760
Miscellaneous revenue	936	5,079
Membership fees	875	870
	<u>2,313,426</u>	<u>732,124</u>
Expenses		
Amortization	10,465	4,550
Communications and consultation	36,172	28,838
Council and committee meetings	2,197	8,740
General administration	50,315	62,310
Professional fees	12,478	12,210
Program expenses (Note 7)	1,759,727	240,249
Rent	50,436	37,361
Wages and benefits	449,523	382,440
	<u>2,365,313</u>	<u>776,698</u>
Deficiency of revenue over expenses	<u>\$ (51,887)</u>	<u>\$ (44,574)</u>

See accompanying notes to the financial statements.

Greater Victoria Coalition to End Homelessness Society Notes to the Financial Statements

March 31, 2021

1. Purpose of the Society

The Greater Victoria Coalition to End Homelessness Society (the "Society") was incorporated on July 25, 2008 under the Society Act of British Columbia. The Society's purpose is to engage community organizations, governments and non-governmental agencies to work in partnership with each other and the broader community to lead and drive the commitment to end homelessness in the Capital Regional District of British Columbia. The Society received status as a registered charity effective April 1, 2009.

2. Summary of significant accounting policies

Basis of presentation

The Society has prepared these financial statements in accordance with Canadian accounting standards for not-for-profit organizations.

Revenue recognition

The Society follows the deferral method of accounting for contributions.

Operating grant revenue is recognized in the year for which the grant is awarded. Accordingly, operating grant revenue awarded for periods subsequent to the current year is deferred to the next fiscal year.

Restricted contributions related to general operations are recognized as revenue in the year in which the related expenses are incurred.

Unrestricted contributions are recognized as revenue in the year received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured.

Cash and cash equivalents

Cash and cash equivalents include cash on hand and balances with banks and highly liquid temporary investments with maturities of three months or less.

Amortization

Rates and bases of amortization applied to write off the cost less estimated salvage value of capital assets over their estimated lives are as follows:

Furniture and equipment	20%, straight-line
Computer equipment	33-1/3%, straight-line
Leasehold improvements	Term of lease

Greater Victoria Coalition to End Homelessness Society Notes to the Financial Statements

March 31, 2021

2. Summary of significant accounting policies (continued)

Use of estimates

In preparing the Society's financial statements, management is required to make estimates and assumptions that affect the reported amounts of assets and liabilities, the disclosure of contingent assets and liabilities at the date of the financial statements and reported amounts of revenue and expenses during the year. The more subjective of such estimates are the collection of accounts receivable, the useful life of tangible capital assets and the accrual of accounts payable and liabilities. Actual results could differ from these estimates.

Financial instruments

The Society's financial instruments consist of cash and cash equivalents, accounts receivable, and payables and accruals.

Financial instruments are recorded at fair value on initial recognition and are subsequently recorded at cost or amortized cost, unless management has elected to carry the instruments at fair value. The Society has not elected to carry any such financial instruments at fair value.

Volunteers

Volunteers contribute an indeterminable number of hours to the Society across its operations. Since no objective basis exists for recording and assigning fair values to donated time, the value of this time has not been reflected in the accompanying financial statements.

Greater Victoria Coalition to End Homelessness Society Notes to the Financial Statements

March 31, 2021

3. Tangible capital assets			2021	2020
	Cost	Accumulated amortization	Net book value	Net book value
Furniture and equipment	\$ 12,428	\$ 12,097	\$ 331	\$ 615
Computer equipment	62,464	50,314	12,150	8,538
Leasehold improvements	18,386	7,491	10,895	10,343
Assets under construction	380,543	-	380,543	-
	<u>\$ 473,821</u>	<u>\$ 69,902</u>	<u>\$ 403,919</u>	<u>\$ 25,496</u>

Assets under construction represents the development costs incurred for the Hey Neighbour project. As these assets are not yet available for use, they are not subject to amortization.

4. Deferred contributions

Deferred contributions relate to restricted operating funding received that relate to future years.

	BC Housing	City of Victoria	Island Health Authority	Canadian Mortgage and Housing	Total 2021
Balance, beginning of year	\$ 1,471	\$ 14,500	\$ 8,333	\$ 61,947	\$ 86,251
Received during the year	1,498,301	140,161	100,000	58,407	1,796,869
	<u>1,499,772</u>	<u>154,661</u>	<u>108,333</u>	<u>120,354</u>	<u>1,883,120</u>
Less: amounts recognized as revenue	1,465,725	148,528	100,000	66,672	1,780,825
Balance, end of year	<u>\$ 34,047</u>	<u>\$ 6,133</u>	<u>\$ 8,333</u>	<u>\$ 53,682</u>	<u>\$ 102,195</u>

5. Deferred capital contributions

Hey Neighbour project: During the year crowd-sourced funding from numerous individuals and local businesses raised \$550,178 toward construction costs, included in cash and cash equivalents is \$169,635 of unspent funds that are restricted for the Hey Neighbour project.

Greater Victoria Coalition to End Homelessness Society Notes to the Financial Statements

March 31, 2021

8. Risk management

In the normal course of business, the Society is exposed to liquidity risk. The Society's primary risk management objective is to protect cash flow in order to support its operations. Risks are managed within limits ultimately established by the Society's Board of Directors and implemented by management.

The carrying value of cash and cash equivalents, term deposits, accounts receivable, and payables and accruals approximates fair value due to the relatively short-term maturity of these financial instruments. Unless otherwise noted, it is management's opinion that the Society is not exposed to significant interest, currency or credit risk arising from these financial instruments.

9. Remuneration

Under the new Societies Act, which came into effect November 28, 2016, societies must disclose remuneration paid to directors, and to employees and contractors whose remuneration was at least \$75,000 for the fiscal year. During the year, the Society paid no remuneration to directors.

During the year, the only employee who met this criterion was the Executive Director, who was paid total remuneration of \$110,600 (2020: \$110,000).

10. Commitments

The Society has operating leases with future minimum aggregate lease payments as follows:

2022	56,943
2023	58,442
	<u>\$ 115,385</u>

The Society has entered a contract regarding the development of tiny homes for the Hey Neighbour project. The Society is committed to project construction costs, originally set at \$500,000 with \$380,543 spent by year end. The total additional cost of construction has not been determined at the date of these financial statements however it is expected to exceed the original \$500,000 commitment.

Greater Victoria Coalition to End Homelessness Society Notes to the Financial Statements

March 31, 2021

6. Grants

The Society's major funding sources are from contributions received from other registered charities and grants received from government sources as follows:

	2021	2020
Government grants		
BC Housing	\$ 1,465,725	\$ 38,529
Capital Regional District	225,000	310,000
City of Victoria	148,528	114,020
Island Health	100,000	100,000
CMHC	66,672	-
COVID-related Wage Subsidy	48,116	-
	<u>\$ 2,054,041</u>	<u>\$ 562,549</u>

Contributions from other registered charities

Victoria Foundation	\$ 156,150	\$ 128,363
Other	5,000	7,306
United Way of Greater Victoria	-	7,413
	<u>\$ 161,150</u>	<u>\$ 143,082</u>

7. Program expenses

	2021	2020
Program expenses consist of the following:		
Temporary Shelters & Housing	\$ 817,725	-
Youth Hostel Pilot	317,936	-
Covid Vulnerable Population Response	205,420	14,721
Peer Housing Support	197,518	80,633
National Housing Solutions	66,672	-
Extreme Weather Response	60,368	-
Participatory Action Research	34,028	-
Inclusion & Collaboration	27,241	4,941
Youth Homelessness	17,232	44,551
Face to Face With Stigma	15,587	13,663
Beacon Community Association	-	21,357
Homelessness Prevention Fund	-	34,167
Millstream Research	-	2,929
Project Connect	-	635
Social Inclusion Program	-	21,157
Social Planning and Research Council	-	1,495
	<u>\$ 1,759,727</u>	<u>\$ 240,249</u>

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Greater Victoria Coalition to End Homelessness Society Notes to the Financial Statements

March 31, 2021

11. COVID-19 Impact

The outbreak of a novel strain of coronavirus ("COVID-19") was declared a global pandemic by the World Health Organization in March 2020. COVID-19 has severely impacted many economies around the globe. In many countries, including Canada, businesses were forced to cease or limit operations for long periods of time. Measures taken to contain the spread of the virus, including travel bans, quarantines, social distancing, and closures of non-essential services have triggered significant disruptions to businesses worldwide, resulting in an economic slowdown. Global stock markets have also experienced great volatility and a significant weakening. Governments and central banks have responded with monetary and fiscal interventions to stabilize economic conditions.

In response to the spread of COVID-19, the Society closed their office in March 2020. Although the office was closed operations continued through remote work locations and some program operations were modified by adapting the model in which they are operated to be compliant with government guidelines. Furthermore, additional funding was received to carry out programs created to respond to the impact of COVID-19.

The duration and impact of the COVID-19 pandemic, as well as the effectiveness of government and central bank responses, remains unclear at this time. It is not possible to reliably estimate the duration and severity of these consequences, as well as their impact on the financial position and results of operations of the Society for future periods.

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Funding for the Coalition is generously provided by:



Investment in housing and support services in Greater Victoria are made by:





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coalition to end
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For further information on the
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copies of the 2020-21 financial
statements, please contact us at:

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or visit :
www.victoriahomelessness.ca