

JOB DESCRIPTION



greater victoria
coalition to end
homelessness
hope has found a home

TITLE: Specialized Youth Housing Support Worker
LOCATION: The Lighthouse - Victoria, BC
TERM: Part time or Full time – 7pm to 7am - Evenings and Weekends
WAGE: \$22-\$26 per hour

OVERVIEW

Who We Are

The Greater Victoria Coalition to End Homelessness (GVCEH/Coalition) was formed in 2008 with a mission to end homelessness in the capital region. The Coalition's activities centre around funding effectiveness, system effectiveness, inclusiveness, evidence-based reporting, and building capacity. As a "backbone" organization, the Coalition facilitates information sharing, relationship building, and strategic planning to ensure the collective efforts of stakeholders are making the greatest possible difference.

Who You Are

You seek meaningful work surrounded by people who are passionate about homelessness from a rights-based perspective. You are values-driven and outcome oriented, thriving in a collaborative environment in which diverse stakeholders work toward a common goal. You have strong organization and communication skills and move quickly from broad concepts to practical, actionable steps and clear deliverables. You see meaningful community engagement as essential to communications work, and you excel at verbal and written communication, social media and design.

Why Choose Us

- Growth Opportunities – We encourage ongoing professional development
- Employee Support – We are leaders in responsive employee support options, including for contract and part-time employees
- Flexible Work Schedule – We offer the option to work remotely or to vary your work schedule when needed
- Collaborative and Inclusive Work Environment – We work together
- Great Location – We are in downtown Victoria and work across the region

JOB SUMMARY

Specialized Youth Housing Support Worker

This position supports the work of the Lighthouse and reports to the Youth Supportive Housing Site Manager. This position is responsible for Work with residents and Youth Leadership Team to co-create a safe, welcoming, and calming environment for the individuals entering and living within the site.

Specific Responsibilities:

- Stay observant of the environment and provide intervention as required to ensure the safety and wellbeing of everyone.
- Discusses problem situations and remedies with site manager and lead workers. Participate directly in the resolution difficult or sensitive issues or problems.
- Collaborate with youth team in the development and implementation of youth support housing model according of Participatory Action Research principles and approaches.
- Organize activities related to your specialization and participate in other programs alongside youth.
- Provide first response to crisis intervention as required and personal safety allows.
- Performs other related duties as required.

EDUCATION, TRAINING & EXPERIENCE

Education and Training:

- Post-secondary education in field related to Social Sciences, Mental Health and Addictions, Education, Healthcare, Social Work, or Child and Youth Care.
- Valid First Aid Training.
- Naloxone Training
- Training/certificate in FoodSafe, Nonviolent Crisis Intervention, Mental Health First Aid an asset.

Experience

Required:

- Experience working in high-stress environments where multitasking is required, or experience providing social support/mentorship.
- Experience working within legal, health or government systems.
- Preference given to those personally affected by homelessness, mental health and substance use and/or trauma who are willing to reflect on these experiences.
- Experience or interest in one of the following specialization areas:
 - Life Skills or Engagement Facilitation
 - Research, with interest in Participatory Action
 - Arts Based Care or Therapy
 - Business Development
 - Social Enterprise
 - Recreation

Must meet some or all of the following:

- Experience working with street communities in housing, drop in or shelter settings.
- Experience in teaching or coaching social skills and activities of daily life in a group setting.
- Experience in discussing stigmatized subjects with youth.
- Knowledge of sexual health, social/life skills, mental health disorders and mental wellness, substance use/addictions, harm reduction, safety, disabilities, and cultural care.

- Knowledge of local community resources and service providers in the Greater Victoria area and of the social issues surrounding homelessness.
- Ability to problem solve and deal with conflict effectively and to set boundaries with others

GENERAL REQUIREMENTS

- This position requires flexibility regarding hours, as the site will be staffed 24/7
- This position is hiring for 7pm to 7am shifts evenings and weekends
- Must be comfortable working independently and as a part of a team.
- Must review and sign all agreements at the start of employment and follow the GVCEH's policies and procedures and orientation manual.
- Maintains knowledge of laws and legislation which affect our inner city family; Mental Health, MiSDPR, Bylaws, Human Rights, and health orders during COVID-19.

ADDITIONAL INFORMATION

This position is a part of a youth-led initiative to co-create an ideal housing situation based around co-operative living, skill building, and social enterprise. As such, the Youth Leadership Team of the project has identified the following as aspects of an ideal candidate:

- The ideal applicant is genuine and empathetic with a passion for the work being done.
- They can be held accountable for their actions and are mindful of the way their actions affect others.
- The ideal candidate is trustworthy and trusts others and views the world from a strength-based and community-oriented lens.
- They are punctual, dedicated to the position, and are able to prioritize tasks effectively.
- They are skilled listeners who have strong interpersonal skills and are able to show that they care.