

2023-2024 |



ALLIANCE TO END
HOMELESSNESS
IN THE CAPITAL REGION

ANNUAL REPORT

**HOPE HAS FOUND A
HOME**





TERRITORIAL ACKNOWLEDGEMENT

We acknowledge with respect that we conduct our business within the traditional territories of many First Nations, including but not limited to BOKÉCEN (Pauquachin), MÁLEXEŁ (Malahat), P’achi:da?ah̓t (Pacheedaht), Pune’laxutth’ (Penelekut), Sc’ianew (Beecher Bay), Songhees, STÁUTW̓ (Tsawout), T’Sou-ke, W̓ JOŁEŁP (Tsartlip), W̓ SIKEM (Tseycum), and x̓w̓sepsəm (Esquimalt), all of whom have a long-standing relationship with the land and waters from time immemorial that continues to this day.

We are aware of and strive to continue educating ourselves on the multilayered injustices that these communities still experience, and to keep on forging collaborative actions in addressing homelessness among Indigenous peoples.

The Alliance creates and optimizes synergistic opportunities among its partners as it builds on its focus on leading change toward Functional Zero Homelessness in the region and beyond, on growing partnerships to drive prevention, and on shaping a future where everyone has a safe place to call home.

VISION

A region, a province, and a country where everyone has a safe place to call home.

MISSION

To ensure experiences of homelessness in the Capital Region by 2030 are rare, brief, and non-recurring and that housing and supports are culturally adaptive, creative, caring, and person-centered.

TO OUR COMMUNITY MEMBERS AND DONORS - THANK YOU

We would like to extend our sincerest gratitude to our donors and community partners for your generosity and positive contribution for the welfare of our community. The meaningful work our sector does, would not be possible without the support and participation you have shown over the years.

We will continue to nurture these partnerships as we further our mission of ensuring that experiences of homelessness in the Capital region are rare, brief, and non-recurring.



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MESSAGE FROM THE CO-CHAIRS



Cliff McNeil-Smith

CLIFF MCNEIL-SMITH

Co-Chair



SEAN DHILLON

Co-Chair

On behalf of the Board, we are honored to reflect on the vital work carried out by the Alliance to End Homelessness in the Capital Region over the past year. The progress we've made together reaffirms our commitment to achieving functional-zero homelessness in Victoria by 2030. The past year has brought its own set of challenges, from the deepening affordability crisis to the increasing pressures on our social safety nets. Despite these hurdles, the Alliance has remained steadfast in its mission, focusing on innovative, collaborative, and community-driven approaches to address homelessness in our region.

The core of our efforts this year has been twofold: first, ensuring that the final stages of our current Community Plan are successfully completed, and second, laying the groundwork for the next plan, which will place an even stronger emphasis on both upstream and downstream prevention strategies. We understand that preventing homelessness requires more than just providing shelter; it demands addressing the root causes, including poverty, mental health challenges, and systemic inequities. In response to the ongoing affordability crisis, characterized by high interest rates and inflation, the Alliance has doubled down on its core mission.

We have worked tirelessly to ensure that our sector remains focused, cooperative, and solutions-oriented, even as we face significant external pressures. This year also saw changes within our team, as we said goodbye to valued staff members who moved on to new opportunities and welcomed new, passionate individuals who have brought fresh energy and ideas to our work. These transitions have only strengthened our resolve to continue pushing forward, ensuring that everyone in our community is seen, heard, and supported.

As we look ahead, we are filled with a renewed sense of purpose. The vision we share—to create a community where everyone is welcomed, belongs, and thrives—is within reach, but it requires all of us to stay the course. No one in our community should be left behind or forgotten. Together, we will continue to forge ahead, ensuring that everyone has a place to call home. We extend our deepest gratitude to each of you—our members, partners, and community supporters. Your unwavering dedication and collective efforts are the driving force behind our progress. Together, we will continue to push forward, ensuring that everyone in our community has a place to call home.

MESSAGE FROM THE CEO



SYLVIA CEACERO
Chief Executive Officer

Dear members, colleagues, and partners,

This year has been one of consultation, collaboration, and achievement. We spent significant time with our Board, our members, our partners, and our community consulting and refining the 2025-2030 Community Plan. The plan is ambitious as it intends for our community to achieve functional-zero, where experiences of homelessness are rare, brief, and non-recurring, by 2030. My team and I look forward to honing the plan of action with you, in 2024, so we are ready to go in 2025. I know that with the tireless efforts of everyone involved in this work, we can reach all the goals we will set for ourselves. Our unhoused neighbors and our community deserve nothing less.

I am also very proud of wrapping up the Alliance's involvement in Tiny Town. This project showed how, when acting with a single focus, swiftly, and with great intent and compassion, we can achieve great feats as a community. I want to thank all the donors who made this project possible and all the partners: residents, neighbors, service providers, government, businesses, and more, who dedicated time, effort and resources to make Tiny Town a thriving community. The Alliance is thrilled to see that this project continues in Victoria and is being replicated in other communities across BC to temporarily house individuals experiencing homelessness as they transition to permanent housing.

The Alliance participated in many local, regional, provincial, and national groups with whom we can advance our mission. I was invited to present the draft 2025-2030 Community Plan at the Federation Of Community Social Services' Policy Forum; presented to several high schools in the area and the Alliance was even awarded \$750 by the students participating in the Victoria Foundation Vital Youth Program; as a member, participated in shaping the BC Coalition to End Youth Homelessness' Strategic Plan and in developing its advocacy and communications strategies; also as a member, participated in the BC Seniors Housing Council Working Group to develop and advocate for the changes presented in the Aging in Uncertainty Report; as a community partner, we were invited to provide insights into the BC Representative for Youth and Children's Don't Look Away Report; and, as a member of the Community Advisory Board, we participated in guiding the Community Entity's Reaching Home investment initiatives.

Additionally, the Alliance has extended collaborative efforts in community to include the University of Victoria in two major projects: the Fundamentals of the Homelessness Serving (FHSS) sector, a six online course micro-credential co-created with housing providers and peers to facilitate coordinated service delivery and standardized best practices[1]; and SSHINE, (Supporting Health & Healing with Information, Navigation & Empowerment), a project that re-imagines care, support and community-belonging for women and persons who identify as/were raised as women 50+ who are experiencing housing insecurity through participation in community circles and support from system navigators.

There is so much more that we accomplished during this critical year. My team and I cast our eyes on this year as a foundational year for the future we want to shape alongside you. We believe that with steadfast and unwavering resolve we can achieve functional-zero by 2030, in our community, our region, and beyond. I am very grateful to those in our community who came together in service of our mission: whether on the Board of Directors, the Persons with Lived and Living Experience Council, the Health and Housing Steering Committee, the System Transformation Working Group, the Community Data Dashboard Working Group, the Youth Task Force and many more, we continue to work hand in hand to deliver on our promise to our community.

[1] The Division of Continuing Studies at the University of Victoria and the Alliance to End Homelessness in the Capital Region would like to acknowledge funding received from the Government of Canada through the Reaching Home Program, administered by the Community Entity (Capital Regional District, CRD) for the development of the Fundamentals of the Homelessness Serving Sector courses and micro-credential being offered by the Continuing Studies at the University of Victoria.

COMMUNITY PLAN 2019-2024

Community Plan 2019-2024

The 2019-2024 Community Plan to End Homelessness in the Capital Region represents the collective dedication and hard work of a diverse group of partners.

These include individuals with lived experience of homelessness, Indigenous-serving organizations, community-based not-for-profit service providers, as well as representatives from government, businesses, and funding bodies.

The insights and experiences of those directly impacted by homelessness, along with the valuable contributions of Indigenous communities and frontline service providers, played a crucial role in shaping the plan. Together, they informed the creation of Five Key Community-Based Outcome Areas, each accompanied by specific goals and objectives designed to address the multifaceted issue of homelessness.

Support Services:

- A. People experiencing homelessness will quickly and equitably receive
- B. the support they need over the course of their journey. Support services agencies have the mandate and capacity to deliver the needed services.

Housing:

A supply of accessible, appropriate, and safe housing, centered around the unique needs of individuals is available.

Advocacy & Awareness:

Communities and neighborhoods are inclusive, empathetic, compassionate, and welcoming of people experiencing homelessness through advocacy and awareness that homelessness is something that impacts everyone in the community.

Prevention:

People are prevented from becoming homeless.

Collaboration & Leadership

Leadership at all community and government levels share a common sense of purpose and are effective collaborative, supportive, and inclusive.

FIVE STRATEGIC GOALS SUPPORTING COMMUNITY PLAN OUTCOMES

GOAL 1: Collective Impact

We strive to align and maximize the opportunities that arise from our collective efforts within the community by fostering and strengthening partnerships that drive system-wide transformation, addressing both the root causes (upstream) and the effects (downstream) of homelessness.

GOAL 2: Sector Resiliency

We are committed to ensuring that the individuals who serve our community within the homelessness sector are supported and empowered to thrive in their roles. This involves developing best-practice approaches that prioritize the well-being and professional growth of those working within the sector.

GOAL 3: Research & Data

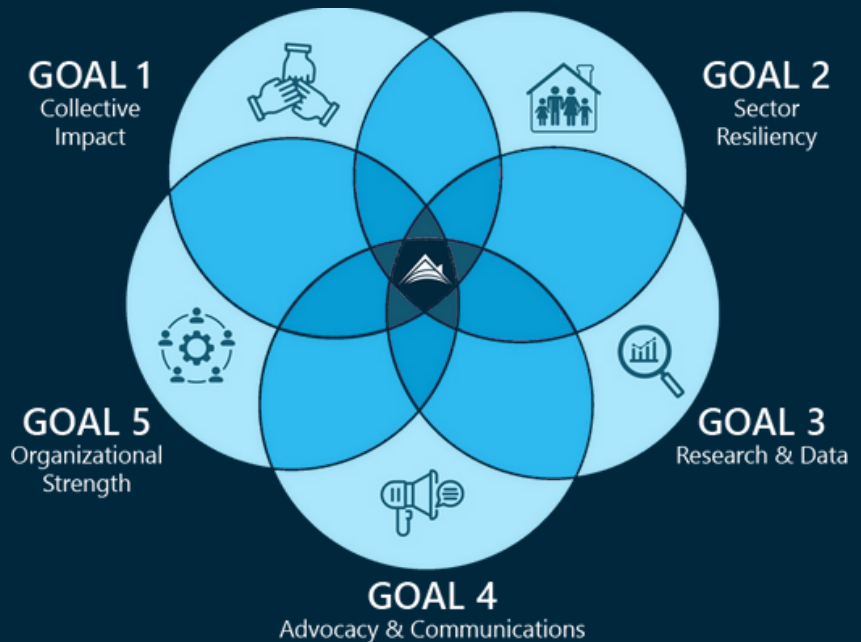
We adhere to the highest standards of research and data management to ensure that decisions made at all levels are informed by robust, evidence-based insights. Our commitment to data excellence supports the continuous improvement of our strategies and interventions.

GOAL 4: Advocacy & Communications

We work to elevate the voice of the homelessness sector, driving towards our functional-zero-by-2030 goal. This is achieved through the development and implementation of a comprehensive advocacy and communications plan that resonates across the community and garners widespread support.

GOAL 5: Organizational Strength

We continue to build and enhance the Greater Victoria Coalition to End Homelessness (GVCEH) team, ensuring that we have the resources and capacity needed to carry out mission-critical actions. Our focus remains on aligning our organizational strengths with the evolving needs of the sector and the community we serve.



Current Progress

Throughout 2023, we made notable progress across these strategic goals, further solidifying our partnerships, refining our methodologies, and advancing our mission to make homelessness a rare, brief, and non-recurring experience in the Capital Region. At the same time, we also embarked on the development of our next 5-year plan, which will commence in 2025. This forthcoming plan has been carefully crafted, drawing on a detailed analysis of the progress and challenges encountered over the past five years, and incorporating extensive feedback from the community. The new plan will build on our successes, address emerging challenges with innovative strategies, and continue to guide our efforts to ensure that everyone in our region has access to safe, stable housing and the support they need to thrive.

COMMUNITY OUTCOMES & ANNUAL HIGHLIGHTS



SUPPORT SERVICES

Highlights

Outcome

People experiencing homelessness will quickly and equitably receive the support they need over the course of their journey. Support services agencies have the mandate and capacity to deliver the needed services.

▶ Project Reconnect 2023

The Alliance to End Homelessness in the Capital Region (AEHCR) was honored to support the 2023 Project Reconnect event, held on August 21, 2023, at Royal Athletic Park, where AEHCR served as Co-Chair of the Organizing Committee and as the Financial Administrator. Project Reconnect is a continuation and revitalization of a pre-COVID initiative known as Project Connect, a crucial annual one-day service and information fair designed to provide those experiencing homelessness and extreme poverty in Greater Victoria with access to a wide range of essential services.

This year's event saw the participation of representatives from 57 organizations, who offered support to more than 300 participants. Attendees had access to vital services such as medical care, peer support, professional portraits, and an ID clinic.

The event was made possible with the support of community volunteers and sector-wide contributions, including individuals with lived and living experiences of homelessness. The role of AEHCR as Co-Chair and Financial Administrator demonstrated the strength of the collaborative efforts needed to address homelessness in the region.

These gatherings not only connected vulnerable individuals to critical services but also fostered a sense of community and collaboration among service providers, volunteers, and participants. The AEHCR remains committed to supporting and co-leading initiatives like Project Reconnect that bridge gaps in service delivery and strengthen the region's collective response to homelessness.

“

As someone who has faced both homelessness and substance use, Project Reconnect feels like a chance for society to finally see us differently. It's about reconnecting and finding real solutions together.

-Anonymous

person with lived experience and one of the attendees.





Supporting Vulnerable and Marginalized Older Adults to be Cared for and to Die at Home

The University of Victoria (is collaborating with the AEHCR in support of Stajduhar’s Canadian Institutes of Health Research grant aiming to better understand how we can facilitate dying-in-place for structurally vulnerable older adults. (K. Stajduhar, University of Victoria Professor & Canada Research Chair).

To better understand how we can facilitate care and dying-in-place for older adults and inform the co-development of a set of actionable recommendations that can be used by health and housing sector leaders to promote equity-oriented policies and services that enable older adults to be cared for and die-in-place or in locations consistent with their wishes, information collected through the synthesis of existing evidence will be integrated with information collected through observations and interviews with clinicians, select housing and harm reduction workers working in, or collaborating with, inner-city palliative care services with each data set simultaneously informs the other.

The work is taking place at three sites: Victoria, Calgary and Thunder Bay.





HOUSING

Highlights

Outcome

A supply of accessible, appropriate, safe, and person-centered housing is available.



Tiny Homes Village

Tiny Homes Village, or as some of us call it affectionately, Tiny Town, was made possible by the generous financial contributions of our community and the partnership with community and government partners.

Slated to end March 2023, the City of Victoria granted the project two extensions as developments in encampment management and sheltering initiatives were being forged. At a neighborhood gathering, the Alliance supported its partners with communications that positively contributed to the continued support of this crucial project.

After several months of discussion and deliberation, BC Housing acquired the Tiny Homes Village from the Alliance and developed a HEART and HEARTH site, which is operated by one of members, Our Place.

This project has received a great deal of attention from near and far communities. Our CEO spoke about this project with local Nations, neighboring cities and municipalities, community partners on the Island, interested parties in other Provinces, and even our neighbors to the South.

Tiny Town as shown that these transitional places and spaces can successfully meet the needs of its residents as longer-term housing alternatives are being brought online and deployed; it has provided a sense of community, safety and care for the resident; and has proven a viable alternative as people move through the housing continuum.

Here in our community, the Alliance has shown that innovation, perseverance and care can amount to a successful project that our community can be proud of and that can be replicated time and again.





ADVOCACY & AWARENESS

Highlights

Outcome

Communities and neighborhoods are inclusive, empathetic, compassionate, and welcoming of people experiencing homelessness through advocacy and awareness that homelessness is something that impacts everyone in the community, un-housed and housed.



Lived and Living Experience Council

The Lived & Living Experience Council (LLEC) (formerly People With Lived Experience Steering Committee) is comprised of people who have current and previous experiences of homelessness. The group is co-chaired by AEHCR Lived Experience Board Directors and supported by the Director of Collaborative Engagement. The LLEC is represented at the System Transformation Working Group (STWG) and the Health & Housing Steering Committee (H&HSC).

Following consultation by the LLE council and Inclusion Coordination with residents of supportive housing buildings and shelters, a report on User Centered Design of Supportive Housing was completed and launched in May. The report included recommendations on 9 main themes including Access, Communication, Healthcare & Wellness, Food & Community, Stigma, Empowerment, Privacy, Security & Safety, Harm Reduction, and Opportunities.

The LLEC is consulted on AEHCR and broader community projects providing feedback to ensure activities are informed through the lens of someone who understands the experience of homelessness. The LLEC reviewed and gave feedback on key themes of engagement about the 2025-2030 community plan. The council helped organize and host the Dec 21, 2023, Victoria Memorial event recognizing National Homeless Persons' Memorial Day. Planning also included a return to pizza lunch engagements in the coming fiscal year.



Face 2 Face with Stigma Workshops

Face to Face with Stigma team provided 10 workshops, reaching 187 participants, over the course of the 2023-2024 fiscal year. A brief hiatus occurred due to funding limitations. The range of organizations reached was far-reaching and included: Victoria and Saanich Police Departments, Camosun College and University of Victoria Social Work Students, Paladin Security, and the BC SPCA.

In addition to providing workshops, the Face 2 Face team presented at the Housing Central conference in November of 2023. The Face 2 Face Team also engaged in recruiting and hiring new team members, participatory budgeting, strategic planning, and WRAP training provided by Mental Health Recovery Partners South Island.

The F2F with Stigma team was also invited to present at the BC Non-Profit Housing Association's yearly conference, Housing Central - 2023. Over 40 attendees, most of whom were service providers in BC, were shown how the program started, how recruitment took place; how the development of storytelling occurred and how the program was reaching and changing hearts and minds in our region.

The potential for supporting the end of homelessness by reducing or eliminating stigma, can only be qualified as critical to our work, and the generosity and the impact of the storytellers are limitless and profound.





Sentiment Analysis

The AEHCR has collaborated with Statistics Without Borders (SWB, <https://www.statisticswithoutborders.org/>), the non-profit pro bono arm of the American Statistical Association (<https://www.amstat.org/>) since 2021 to develop a Sentiment Analysis tool to monitor sentiment on Homelessness in Greater Victoria.

In collaboration with AEHCR, SWB has developed a tool that scrapes (collects) online information posted on various social media platforms and online news channels, using defined keywords relevant to homelessness in the Capital Regional District. This information is examined for relevancy, categorized into positive, negative, and neutral content using machine learning (i.e., AI), then displayed on a dashboard.

To date, SWB has completed work on Reddit and X (formerly Twitter) social media platforms. We look forward to the next stage where we will collaborate on sentiment on homelessness on online news channels.

Twitter

Activity (2024-02-28 - 2024-08-12)

Reviewed Tweets	Relevant Tweets	User Count	Location Count
1,886	1,263	714	298

Sentiment

Negative Rate	Neutral Rate	Positive Rate
46%	42%	12%

Reddit

Activity (2021-08-02 - 2024-08-12)

Reviewed Posts	Relevant Posts	User Count	Subreddit Count
2,251	307	244	4

Sentiment

Negative Rate	Neutral Rate	Positive Rate
31%	62%	7%



PREVENTION SUPPORT

Highlights

Outcome

People are prevented from becoming homeless.



BC Coalition to End Youth Homelessness

The Alliance to End Homelessness in the Capital Region (AEHCR) is an active member of the BC Coalition to End Youth Homelessness (BCCEYH), a coalition comprising over 40 organizations across the province. The BCCEYH was established to lead the development of a comprehensive provincial plan aimed at ending youth homelessness in British Columbia. Central to its mission is amplifying the voices of young people with lived experience to inform this plan, including supporting a provincial youth-led conference on youth homelessness.



The BCCEYH meets regularly to discuss pressing issues related to youth homelessness and to develop reports on the roles and priorities of various provincial ministries. These reports serve as a foundation for collaborative efforts with the Office of Homelessness Coordination and other provincial ministries, advancing the shared goal of preventing, reducing, and ultimately ending youth homelessness.

The AEHCR has been actively strengthening relationships with youth-serving agencies across British Columbia and contributed to the development of the BCCEYH's Strategic Plan. This plan serves as a guiding framework for the work we do in the community and our engagement with various ministries. Additionally, the AEHCR is a member of the BCCEYH's Advocacy and Communications Committee, where we assisted in drafting the committee's work plan. This work has facilitated numerous meetings with the Ministry of Housing, the Ministry of Children and Family Development, the Ministry of Health, and the Ministry of Social Development and Poverty Reduction. Through these efforts, we are advancing innovative approaches to collaboration, communication, and advocacy for policy and systems change.

With the generous support of the Victoria Foundation, the Youth Homelessness Prevention Mapping Project (YHPM) 2024 was initiated in 2023. Significant progress has already been made, including the project's launch to inform the community about YHPM, the design of the project's database, data collection methodology, data collection itself, and the deployment of the database on the AEHCR website. This database provides critical resources for youth experiencing homelessness or precariously housed, as well as information on prevention strategies. To further align the guide with available prevention resources, AEHCR has conducted three focus groups—two with youth and one with service providers in the youth homelessness sector.

More information on the Youth Homelessness Prevention Mapping Project can be found at: <https://victoriahomelessness.ca/take-action/youth-homelessness-prevention-2024/>.



Youth Task Force

The Youth Task Force met briefly and paused to reconsider how best to structure functions of networking and information sharing with strategic sector leadership.

In consultation with Task Force Co-Chairs, a Youth Sector Leadership group was engaged around priorities for the 2025-2-2030 Community Plan. Youth sector leaders also gave input into the launch of a project to map homelessness prevention resources, services and gaps in 2024-25 fiscal year.



SHHINE: Supporting Health & Healing with Information, Navigation & Empowerment

Starting September 2024, the Alliance partnered with University of Victoria researchers Denise Cloutier and Ruth Kampen to co-lead a Vancouver Foundation-funded project: System Navigators and a Community Hub: Re-imagining Care, Support and Community-belonging for Older Women and Gender Diverse Persons Experiencing Housing Insecurity.

This 3-year project is designed to support women and those identifying as women, aged 50+ who are precariously housed/experiencing homelessness and/or have experiences with gender-based/intimate partner violence with system navigation and community-building support.

Building on previous work of the Alliance (NHS Solutions Lab prototype development) and the University of Victoria (Solutions to Health and Homelessness for Older Women project), this community-based research project uses a Feminist Participatory Action approach to engage community partners to understand the experiences women and gender diverse persons (age 50+) and gaps in the homeless serving sector.

To support these women and gender-diverse individuals, system navigators (independent/non-organization affiliated) and community circles (e.g., social gatherings to build relationships and support personal growth) are being created, with the implementation of these two initiatives expected in the Fall of 2024.





COLLABORATION & LEADERSHIP

Highlights

Outcome

Leadership at all levels of community and government share a common sense of purpose and are effective, collaborative, supportive, and inclusive.



Proposal for Community Plan 2025-2030

Consultation and Community Engagement Process

A large portion of 2023 was dedicated to consulting our community to shape the 2025-2030 Community Plan to Functional-Zero. Significant collaborative and iterative engagement took place with individuals with living or lived experience, service providers, local and provincial government, community partners, members, and community members. The planning process is participatory, inclusive, and broad. We created spaces and time for engagement and participation at different tables: Board, Health and Housing Steering Committee, Youth Serving Agencies Leadership Table, Living and Lived Experience Council, and more.

We held two community-wide engagement sessions, in January 2024 to capture the vision and objectives we had heard throughout the consultation and in April 2024 to present the findings and to obtain agreement from the community as to the road ahead. After having obtained agreement from our community, the Community Plan, including the Action Plan, was presented to the Alliance’s Board of Directors and we are currently engaging in the final stages for implementation in April of 2025.

The Community Plan is ambitious and far-reaching with a vision to arrive at functional zero, where experiences of homelessness are, rare, brief and non-recurring, and our focus is on six outcomes:

- Outcome 1: Poverty Reduction
- Outcome 2: Person-Centered
- Outcome 3: A Chosen and Safe Shelter for Everyone
- Outcome 4: Funding for Housing
- Outcome 5: Housing Stock and Type
- Outcome 6: Housing Services and Supports

We are thrilled with this outcome and look forward in reporting on progress in the years to come.





Macro-Support & Sector Capacity Building through Micro-Credentialing

Collaborating with the University of Victoria Division of Continuing Studies, the AEHCR co-developed six accessible micro-credentialed training courses for workers in the homelessness response housing sector:

- Supporting Others, Caring for Yourself
- Mental Health & Substance Use
- Homelessness & Housing First Principles
- Person-centered Procedures
- Decolonization & Cultural Safety
- Gender & Sexuality

These courses were created through engagement with housing providers and peers in community and are aligned with sector/peer identified needs. Starting November 2022, the AEHCR and UVic's Division of Continuing Studies, collaborating with the Best Practices Collective, developed the 6 course, on-line professional development certificate to increase sector capacity and improve service delivery and resident outcomes.

The courses developed reflect a sector-wide shared understanding and implementation of best practices relating to identified gaps. Individuals completing each course receive a course completion certificate. Those completing all 6 courses receive a University of Victoria Micro-credential through UVic's Division of Continuing Studies. The courses were released May of 2024 (the next fiscal year), and will be offered for free until May of 2027.

The Division of Continuing Studies at the University of Victoria and the Alliance to End Homelessness in the Capital Region would like to acknowledge funding received from the Government of Canada through the Reaching Home Program, administered by the Community Entity (Capital Regional District, CRD) for the development of the Fundamentals of the Homelessness Serving Sector courses and micro-credential being offered by the Continuing Studies at the University of Victoria.



This project is funded by
the Government of Canada.





REGIONAL HIGHLIGHTS

Community Data Dashboard

Kicking off on July 26, 2022, the Community Data Dashboard Working Group (CDD-WG), is working to create a community data dashboard (CDD). First drafts of the CDD dashboard were shared, internally, with the Health and Housing Steering Committee, and the System Transformation Working Group. The CDD-WG will deliver an external facing dashboard as the work progresses.

The initial data dashboard focuses on a housing baseline snapshot (housing systems inventory).

As a starting point for program inclusion, the CDD-WG is concentrating on collecting rental assistance program information. Information on housing coming online, Emergency Weather Response activations, and City of Victoria/Langford outdoor sheltering information is included in the initial dashboard.

Clarity around key concepts is being addressed by the CDD-WG through the creation of housing definitions, used to provide accurate categorization of existing housing, and definitions for youth. Future definitional work is expected to include information on different levels of barriers to housing.

Although not ready for external publication, the CDD-WG has finalized housing information for many member organizations, the AEHCR is in the process of updating information from remaining member organizations, as well as adding new members as additional members are identified and/or new housing units come online.



To date, the CDD-WG consists of the following Alliance member organizations involved in housing and those providing rental assistance programs:

Government

- BC Housing
- Island Health
- Capital Regional District
- Capital Regional Housing Corporation
- City of Victoria Bylaw Services
- Langford Bylaw Enforcement

Non-profit housing and service providers

- Anawim Companion Society
- Beacon Community Services
- Community Social Planning Council
- Greater Victoria Housing Society
- John Howard Society of Victoria
- Our Place Society
- Pacifica Housing Advisory Association
- PHS Community Services Society
- Salvation Army of Victoria
- Society of Saint Vincent de Paul
- The Cridge Centre for the Family
- Threshold Housing Society
- Victoria Brain Injury Society
- Victoria Cool Aid Society
- Victoria Native Friendship Centre
- Victoria Women's Transition House

Sooke Municipal Engagement in Communication, Education, and Awareness Initiative

Following the presentation to the District of Sooke Council at Committee of the Whole on Jan 16, 2022, the Sooke Homelessness Coalition (SHC) set out to implement its Strategic Plan. The Alliance is supporting this implementation as a guest member of the Sooke Homelessness Coalition and as a member of the Advisory Committee.

Several initiatives are currently underway, and the Alliance continues to support the work of the SHC.



Refugee Readiness Teams Collaboration

The AEHCR joined the Refugee Readiness Team (RRT-VI) September 2022. Since that time, collaborating with the Inter-Cultural Association of Greater Victoria and the Greater Victoria Local Immigration Partnership, and funded by the Province of BC, Ministry of Municipal Affairs and Immigration, Refugees and Citizenship Canada (IRCC), the Alliance supported the development of the Regional Housing report “Finding Housing for Displaced Ukrainians and Refugees on Vancouver Island: Regional Housing Report”.

Using Information that was collected through interviews, focus groups, and an online survey, the report focuses on housing and community integration for displaced Ukrainians and Afghan and Syrian refugees on Vancouver Island.

It also calls for a collaborative and adaptive housing strategy on Vancouver Island, that emphasizes resilience, inclusivity, and ongoing support for a sustainable future.

(see <https://www.icavictoria.org/wp-content/uploads/2024/04/Regional-Housing-Report-Ready-for-Digital-Use.pdf>).



BOARD OF DIRECTORS & COMMITTEES

BOARD OF DIRECTORS 2023-2024

Executive:

Co-Chair: Cliff McNeil-Smith - Mayor of Sidney

Community Co-Chair: Sean Dhillon. ICD.D

Secretary Treasurer: Emily Sluggett - Baker Tilly

Directors:

Troy Tucker – Lived Experience

Susan Kim – Youth Representative (partial year)

Sandra Richardson – CEO - Victoria Foundation

Marie-Térèse Little – Mayor of Metchosin (partial year)

Maja Tait – Mayor of Sooke (partial year)

Kevin Murdoch – Mayor of Oak Bay

Kelly Reid – Director - Mental Health & Addictions Services - Island Health

Jill Alley – Lived Experience (partial year)

Jennifer Fox – Regional Director for Vancouver Island Region - BC Housing

Erika Stenson – Executive Director - United Way Southern Vancouver Island

Donald Kattler – Aboriginal Coalition to End Homelessness

Don Elliott – CRD – Ex-officio, non-voting

THE ALLIANCE TABLES

Health & Housing Steering Committee

System Transformation Working Group

Lived & Living Experience Council

Community Data Dashboard Working Group

Best Practices Collective

Community Engagement & Communications Working Group

Youth Task Force



FINANCIAL STATEMENT OF OPERATIONS

GREATER VICTORIA COALITION TO END HOMELESSNESS SOCIETY

Statement of Operations *

Year Ended March 31, 2024

	2024	2023
REVENUES		
Government grants	610,317	1,114,104
Corporate donations	153,218	146,939
Contributions from other registered charities	83,962	101,155
Individual donations	22,873	199,728
Miscellaneous revenue	7,588	2,522
Membership fees	1,710	1,000
Interest	230	978
	<u>879,898</u>	<u>1,566,426</u>
EXPENSES		
Wages and benefits	414,525	452,720
Program expenses	202,649	615,932
Amortization	192,913	384,494
General administration	55,990	58,461
Rent	46,473	72,495
Professional fees	27,409	25,313
Communications and consultation	20,230	9,520
Council and committee meetings	10,220	10,104
	<u>970,409</u>	<u>1,629,039</u>
DEFICIENCY OF REVENUES OVER EXPENSES BEFORE OTHER INCOME	(90,511)	(62,613)
OTHER INCOME		
Gain on sale of tangible capital assets	298,081	-
EXCESS (DEFICIENCY) OF REVENUES OVER EXPENSES	<u>207,570</u>	<u>(62,613)</u>

* Full Audited Financial Statements are available upon request





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For further information about
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