

2024-2025 |



ALLIANCE TO END
HOMELESSNESS
IN THE CAPITAL REGION

ANNUAL REPORT



HOPE HAS FOUND A HOME

AEHCR ANNUAL IMPACT REPORT 2024-2025

TERRITORIAL ACKNOWLEDGEMENT

We acknowledge with respect that we work on the traditional territories of many First Nations, including BOKEĆEN, MÁLEXEŁ, P'achi:da?ah̓t, Pune'laxutth', Sc'ianew, Songhees, STÁUTW̓, T'Sou-ke, W̓JOŁEŁP, W̓SIKEM, and x̓w̓sepsəm. We recognize the ongoing injustices these Nations face and remain committed to learning, collaboration, and working toward a future where everyone has a safe place to call home.

OUR MISSION

To ensure experiences of homelessness in the Capital Region by 2030 are rare, brief, and non-recurring and that housing and supports are culturally adaptive, creative, caring, and person-centered.

OUR VISION

A region, a province, and a country where everyone has a safe place to call home.

MESSAGE FROM THE ALLIANCE TEAM



SEAN DHILLON
Board Chair



Dear members, colleagues, and partners,

This past year has been one of change, reflection, and important milestones. Together, we have continued to face the challenges of the housing and affordability crisis while holding firm to our shared vision of reaching functional-zero homelessness in Victoria by 2030.

We completed the final stages of our Community Plan, a milestone that reflects years of commitment, collaboration, and belief that change is possible. At the same time, we laid the foundation for future strategies that place stronger focus on prevention, addressing poverty, health inequities, and systemic barriers, as well as long-term recovery supports. These efforts show the true strength of partnership: frontline workers, advocates, organizations, and community members coming together to create lasting change.

With the dissolution of the Alliance, this marks our final year in its current form. While the organization is closing, the knowledge built, partnerships forged, and momentum created will continue to shape how our region responds to homelessness. The Alliance has always been more than one organization, it has been a collective effort rooted in the belief that no one in our community should be left behind.

We are deeply grateful to all who have been part of this journey, through our Board, the Lived and Living Experience Council, the Health and Housing Steering Committee, the System Transformation Working Group, and many other circles of collaboration. Your commitment, energy, and care have been central to every step forward.

Though the road ahead will look different, the vision we share remains the same: a community where everyone is welcomed, belongs, and thrives. Together, we have shown what is possible, and together, the work toward a future where everyone has a place to call home.

With gratitude,
The Board and Staff of the Alliance to End Homelessness in the Capital Region

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PROJECT RECONNECT 2024

On October 9, 2024, the Alliance supported Project ReConnect at Central Baptist Church in Downtown Victoria. Building on the pre-COVID Project Connect, this annual one-day fair connects people experiencing homelessness and poverty in Greater Victoria with essential services. Over 300 participants accessed supports ranging from food, clothing, and hygiene supplies to housing, legal, employment, and health resources, with providers from Elections BC to the Salvation Army.

YOUTH HOMELESSNESS PREVENTION MAPPING PROJECT

Preventing youth homelessness is vital to ending chronic homelessness and is central to the 2025–2030 Community Plan to End Homelessness. With support from the Victoria Foundation, the Alliance led a 6-month project mapping prevention initiatives for youth in the CRD by engaging service providers and young people. This work clarified effective strategies, highlighted service gaps, and resulted in a comprehensive database of resources, a presentation, and a detailed report.

COMMUNITY RESOURCE GUIDES

With the support of the Capital Region District and our dedicated community partners the Alliance created a Community Resource Guide that provides accessible and essential resources to those in need. The Resource Guide is freely available to everyone. The Guide is organized across multiple tabs, each representing a different thematic area or resource category, such as community partners, support services, or program contacts.

HERLUMA

herluma, developed by the University of Victoria and the Alliance with input from shelter staff and the unhoused community, is a digital platform that tracks bed availability, waitlists, and demographic data in real time. Already in use at sites like the Victoria Native Friendship Centre, it has streamlined intake, reduced paper use, and supported data-driven grant applications. Next, we aim to expand herluma to transition housing for women and gender-diverse individuals experiencing intimate partner violence, with interest already expressed by the BC Transitional Housing Society and local transition houses.

SENIOR'S SYSTEM MAPPING PROJECT

The Seniors Mapping Project supported older adults in the Capital Region by addressing two urgent issues: preventing elder abuse and reducing homelessness. Through a community-led approach, the Alliance formed the Seniors Community Voices Committee (SCVC), made up of six older adults with diverse lived experiences. With input from the Lived and Living Experience Council (LLEC), the project produced two resources: an infographic highlighting priority areas and a resource guide featuring emergency and preventative supports for seniors in the CRD.

AFFORDABLE AND SUPPORTIVE HOUSING DEVELOPMENT: AN INFORMATIONAL RESOURCE FOR CRD COMMUNITIES

Funded by the CRD, this resource was created to spark conversations and collaboration around developing safe, affordable housing in the region. It addresses key themes such as affordability, human rights, stigma, safety and crime, density and infrastructure, saturation, neighbourhood character, and property values.

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REGIONAL OVERVIEW OF PERMITTED SHELTERING SPACES

Funded by the CRD, the Regional Overview of Permitted Sheltering Spaces report explores the complex issue of sheltering in parks and roadways across Southern Vancouver Island. It provides an overview of homelessness in the CRD, outlines permitted temporary overnight shelters by district, and analyzes each district's Official Community Plan for references to homelessness. The report also examines municipal bylaws alongside provincial and federal laws governing roads and green spaces, offering a comprehensive view of the legal and policy landscape across the 13 districts.

SUPPORTIVE HOUSING IN BRITISH COLUMBIA: IMPACT ASSESSMENT

Supportive housing in North America has evolved through decades of social, medical, and policy developments. Its success depends on collaboration among all levels of government, healthcare, social services, and community members. Funded by the CRD, the Supportive Housing in British Columbia Impact Assessment report provides guidelines, impacts, and best practices for supportive housing. It is also intended to spark dialogue and collaboration around creating safe, affordable, and appropriate housing across the region.

SHHINE: SUPPORTING HEALTH & HEALING WITH INFORMATION, NAVIGATION & EMPOWERMENT

Since September 2024, the Alliance has partnered with University of Victoria researchers Denise Cloutier and Ruth Kampen on a Vancouver Foundation-funded project, System Navigators and a Community Hub: Re-imagining Care, Support and Community-belonging for Older Women and Gender Diverse Persons Experiencing Housing Insecurity. This 3-year initiative supports women and gender-diverse people aged 50+ who are precariously housed, experiencing homelessness, or impacted by gender-based violence. In its first year, the project hired two Peer Support Navigators, who are now working with community partners to provide system navigation.

THE COMMUNITY DATA DASHBOARD

Launched on July 26, 2022, the Community Data Dashboard Working Group (CDD-WG) has been developing a community data dashboard (CDD), with early drafts shared at several community tables. The dashboard provides a housing baseline snapshot, including system inventories, upcoming housing, Emergency Weather Response activations, and outdoor sheltering information for Victoria and Langford. The CDD-WG has also developed clear housing definitions, youth categories, and shelter eligibility parameters to ensure accurate and consistent data.

LIVED AND LIVING EXPERIENCE COUNCIL

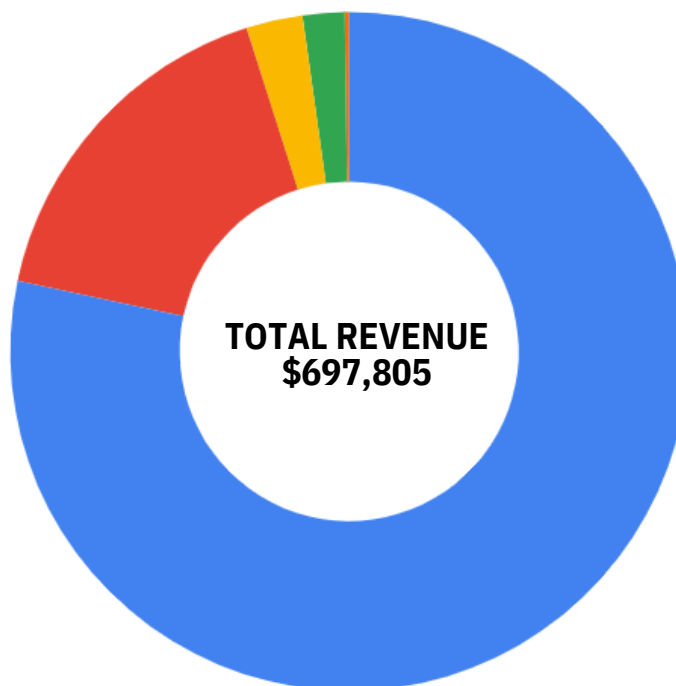
The LLEC is consulted on AEHCR and broader community projects providing feedback to ensure activities are informed through the lens of someone who understands the experience of homelessness. The LLEC gave feedback on the 2025-2030 community plan key themes. The council helped organize and host the Dec 21, 2024, Victoria Memorial event recognizing National Homeless Persons' Memorial Day. Planning included a report on Supportive Housing for the 2025-2026 coming fiscal year.

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FINANCIAL STATEMENTS

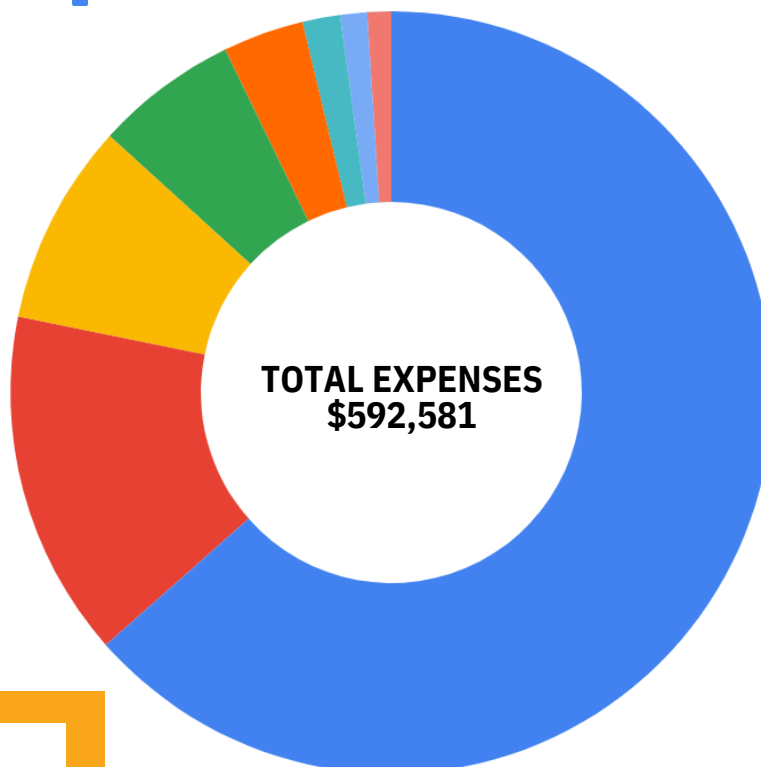
2025 REVENUES

- Government Grants \$546,565
- Contributions from Other Registered Charities \$117,022
- Other Revenue \$18,853
- Individual Donations \$13,905
- Membership Fees \$1,460



2025 EXPENSES

- Wages & Benefits \$376,162
- Program Expenses \$87,163
- General Administration \$50,771
- Rent \$35,882
- Communications & Consultations \$20,385
- Professional Fees \$9,448
- Council & Committee Meetings \$6,737
- Amortization \$6,033



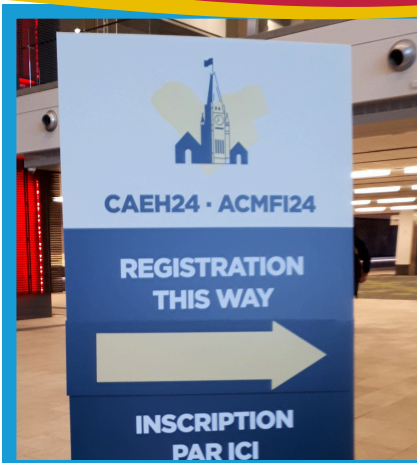
NET SURPLUS
\$105,224



Housing Justice Day



National Homeless Persons Memorial Day Vigil

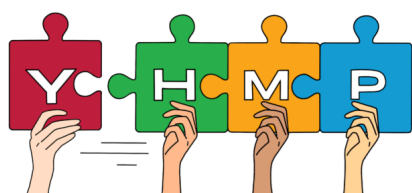


The Canadian Alliance to End Homelessness Conference



Community Meeting

Youth Homelessness Prevention



PUTTING THE PIECES TOGETHER TO PREVENT YOUTH HOMELESSNESS

Youth Homelessness Prevention Mapping Project



National Homeless Persons Memorial Day Vigil



Inspire Conference



Coldest Night Walk

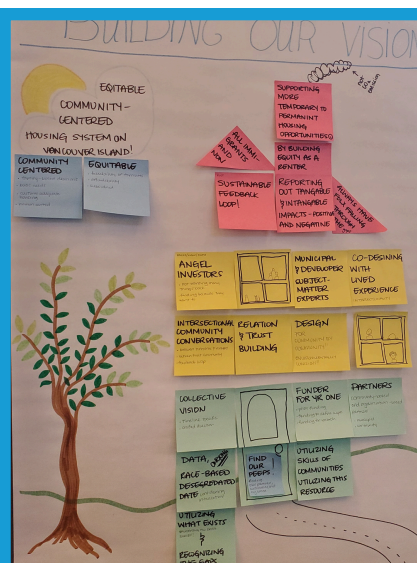


TED x herluma



Resource Guide 2025

CRD Resource Guide



Intercultural Association Event



Since its start in 2008 as the Greater Victoria Coalition to End Homelessness, the Alliance to End Homelessness in the Capital Region (AEHCR) has been advocating that everyone in our community has a safe place to call home. The Alliance brings together a wide range of partners including housing and social service providers, non-profits, all levels of government, businesses, post-secondary institutions, faith groups, people with lived experience, and community members, working together toward this shared goal. Through this collaboration, the Alliance has created opportunities, strengthened prevention efforts, and advanced progress toward Functional Zero Homelessness.

With gratitude for our shared journey,

-The Alliance to End Homelessness in the Capital Region