

If you provide support to people who are experiencing homelessness or are at-risk of homelessness, this micro-credential is for you.

The program was designed through engagement with housing providers in the Capital Regional District and with peers in community and is aligned with sector and peer-identified needs. The self-paced online program will provide accessible and flexible training to develop and enhance your knowledge, critical competencies and skills for paid or volunteer roles in the sector.

The training resources and exercises will increase your confidence and the design allows you to move through the online courses at your own pace and in the order that best suits your needs.

Who is this for?

- Housing support workers
- Outreach workers
- Peer support workers
- Mental health and addictions workers

What will be covered?

- Homelessness and Housing First Principles
- Person-centered Procedures
- Mental Health / Substance Use
- Cultural Safety / Decolonization
- Gender and Sexuality
- Supporting Others and Self Care

What is the time commitment?

- The estimated time to complete each online course is six hours
- Choose to complete only one or up to six

What are the benefits?

- Flexible, relevant training
- No cost (until March 2027) for Vancouver Island residents who work/volunteer in the homelessness-serving sector
- Certificate of Completion for each course
- Micro-certificate for all six courses

When is this happening?

Starting May 13, 2024

How do I sign up?

Visit: continuingstudies.uvic.ca/FHSS









The Division of Continuing Studies at the University of Victoria and the Alliance to End Homelessness in the Capital Region would like to acknowledge funding received from the Government of Canada through the Reaching Home Program, administered by the Community Entity (Capital Regional District, CRD) for the development of the Fundamentals of the Homelessness Serving Sector courses and micro-credential being offered by the Continuing Studies at the University of Victoria.